

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: **SHD1405T/SR**

WITHOUT PREJUDICE

25 June 2021

(By Email)

Attn: **The Motor Claims Department**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#08-16

Singapore 079120

Dear Sir/Madam

ACCIDENT INVOLVING SHD1405T AND GBE3696Y ALONG YIO CHE KANG ROAD ON 09/06/2021

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHD1405T**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **GBE3696Y** at the material time of the accident with the driver of our client's vehicle, **Mr. Lam Kah Thong**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **GBE3696Y**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of Repairs (Incl. GST)	\$ 1,284.00
(2) Loss of Rental – 6 Days @\$37.41 per day	\$ 224.46
(3) GIA Search	\$ 2.00
	<u>\$ 1,510.46</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SHD1405T**
- (2) Final repair bill
- (3) Vehicle Registration card, Certificate of Insurance, Certificate Letter
- (4) Check In/Out Voucher
- (5) GIA search

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Our Ref: SHD1405T/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department – Shafawati Md Rabu

Email: shafawati.rabu@premierauto.com.sg

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

This Settlement excludes any bodily injuries arising out of the above said accident and pertains to property damage only

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, PREMIER TAXIS PTE LTD (the third party claimant") of 23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443 (address), owner of SHD 1405T (vehicle no.) hereby authorize PREMIER AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHD 1405T that was damaged pursuant to the accident which occurred on 09/06/2021 (date) along YIO CHU KANG ROAD (location) involving vehicle no/s GBE 3696Y ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 27 (day) of July (month) 2021 (year)




Signed by "the third party claimant"
(with chop if applicable)




Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, PREMIER AUTOMOTIVE SERVICES PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS1,450.00 (Global Sum) for vehicle no. SHD 1405T that was damaged pursuant to the accident which occurred on 09/06/2021 (date) along YIO CHU KANG ROAD (location) involving vehicle no/s GBE 3696Y.

This is pursuant to the inspection conducted on 10/06/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner PREMIER TAXIS PTE LTD (“the third party claimant”) of vehicle no. SHD 1405T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 1405T (vehicle no.) as a result of the accident.

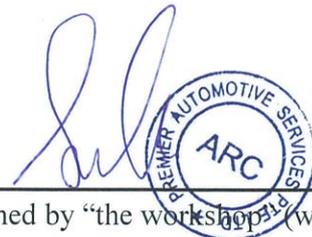
We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of July (month) 20 21 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

TAX INVOICE

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16
Singapore 079120

DATE 23-Jun-2021
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR HYUNDAI I30 REGN NO: SHD1405T			\$ 1,200.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 1,200.00
GST @ 7%				\$ 84.00
GRAND TOTAL				\$ 1,284.00



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



23 June 2021

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Lam Kah Thong (Lin Jiatang) of NRIC Number S7250468B is a registered driver of SHD1405T. Lam Kah Thong (Lin Jiatang) is paying a discounted daily rental rate of \$37.41 (Inclusive of GST) on 09 Jun 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian".



Chin Bee Lian (Ms)
Assistant Vice President
Taxis Administration

Prepared by: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 200304975H



CHECK IN / OUT VOUCHER

REPLACEMENT VEH GIVEN YES / NO

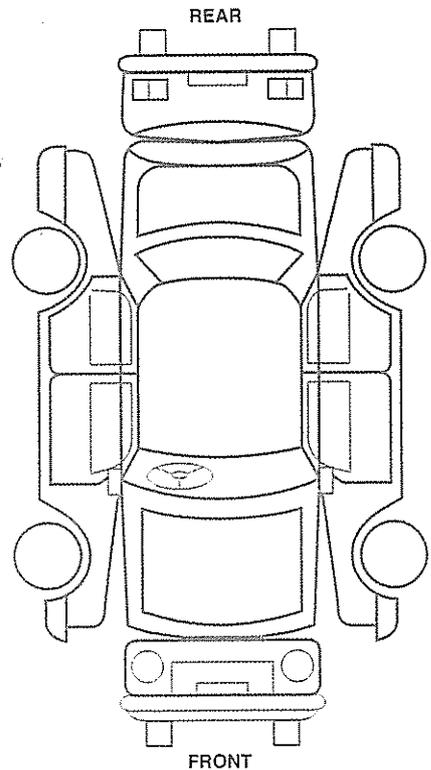
VEH NO. _____

JOB NO. _____

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DRIVER'S NAME <u>Lam Kah Thong</u>			
NRIC s <u>XHX468B</u>	HANDPHONE <u>82024508</u>		
VEH. REGN NO. <u>SHD 1H0BT</u>	MAKE / MODEL <u>130A</u>		
DATE IN <u>090021</u>	TIME IN <u>1345</u>	DATE OUT <u>140621</u>	TIME OUT <u>1120</u>
KILOMETRES IN	FUEL IN	KILOMETRES OUT	FUEL OUT
	E 1/4 1/2 3/4 F		E 1/4 1/2 3/4 F

INDICATE AREA OF DAMAGE HERE:



CURRENT LOCATION

DATE / TIME TOWED IN TO WORKSHOP
 D D M M H H M M
 DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION
 D D M M H H M M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

CHECK OUT

DRIVER'S NAME

[Signature]

DRIVER'S SIGNATURE / DATE / TIME

DRIVER'S NAME

[Signature]

DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY
 (PREMIER'S AUTHORISED WORKSHOP)

CHECKED OUT BY
 (PREMIER'S AUTHORISED WORKSHOP)

- BODY MARKINGS
- | | |
|---------------------|-------------|
| 1 - Light Dent | 5 - Damaged |
| 2 - Serious Dent | 6 - Chip |
| 3 - Light Scratch | 7 - Crack |
| 4 - Serious Scratch | 8 - Peeling |

<p>SERVICE / REPAIRS DONE</p> <p><input type="checkbox"/> SERVICING <input type="checkbox"/> OTHERS:</p> <p><input type="checkbox"/> T / BELT</p> <p><input type="checkbox"/> AIRCON SYSTEM <input type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT:</p> <p><input type="checkbox"/> TURBO</p> <p><input type="checkbox"/> BRAKE SYSTEM</p> <p><input type="checkbox"/> CLUTCH SYSTEM</p> <p><input type="checkbox"/> BULB</p> <p><input type="checkbox"/> UNDER CARRIAGE</p> <p><input type="checkbox"/> CPF</p> <p><input type="checkbox"/> BATTERY</p> <p style="text-align: right; font-size: 2em;"><u>TPW</u></p>	<p>DRIVER'S REMARKS</p>
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INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBE3696Y

Date of Accident

09/06/2021 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **17/11/2020 - 16/11/2021**

Requested By **GOH WEE DEK (PREMIER AUTO...**

Requested Date **09/06/2021 14:27**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



ACCIDENT INVOLVING GBE 3696Y(AIG) AND SHD 1405T AT/ALONG YIO CHU KANG ROAD ON 09/06/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 15/6/2021 4:33 PM

To: hilton@singnet.com.sg <hilton@singnet.com.sg>

15 June 2021

M/s Hilton Gifts Collections Pte Ltd

[By Email Only]

Driver: Zakariah Bin Wahab

Dear Sir/Madam,

You Ref: GBE3696Y

Our Ref: CC4/AIG21006561/Npa3

ACCIDENT INVOLVING GBE 3696Y(AIG) AND SHD 1405T AT/ALONG YIO CHU KANG ROAD ON 09/06/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHD1405T against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Jun 2021 17:31	Clim Dtl Modified	Claimant's Name: -> PREMIER TAXIS PTE LTD. Claimant's ID: -> 200304975H.	[A] HOW MEI KWAN
2	09 Jun 2021 17:31	Clim Veh Model Changed	(205452) HYUNDAI I30 GDH 1.6 D TCI 5DR DCT (M).	[A] HOW MEI KWAN
3	09 Jun 2021 17:31	Clim Created	Reg No: SHD1405T. Acct Date: 2021/06/09. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Premier Automotive Services Pte Ltd (HQ)	[A] HOW MEI KWAN
4	09 Jun 2021 17:31	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Jun 2021 17:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/18	[A] HOW MEI KWAN
6	09 Jun 2021 17:31	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Jun 2021 17:32	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	09 Jun 2021 17:32	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	09 Jun 2021 17:32	Label Added	(23):Express.	[A] HOW MEI KWAN
10	09 Jun 2021 17:32	Adj Adjuster Assigned	[None] -> Muhammad Nazril Bin Abdullah	[A] HOW MEI KWAN
11	14 Jun 2021 08:54	Clim Registration Modified	Acct Time:10:00:00->10:30:00.	[I] AIG OneClaim Integration User
12	28 Jun 2021 09:28	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	28 Jun 2021 09:28	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	28 Jun 2021 09:28	Clim Dtl Modified	JPJ Reg. Date: -> 2017/10/04.	[A] JOANNE LEE KHANG MIN
15	28 Jun 2021 09:28	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	02 Jul 2021 14:38	Adj Mandate Request	Cur Req:1473.05:Liability: 100%(B27) *Quantum: (a)CORW/GST: \$1,284.00 + (b)LOR(5days x \$37.4 1): \$187.05 + (c)LTA/GIA search fee: \$2.00= Total: \$1,473.05 *3 recommendation repair days + 1Sunday + 1PRS = 5days *For your approval please.	[A] CHEW HSIAO TONG
17	19 Jul 2021 09:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/18	[I] MdNoor, Norsiah
18	19 Jul 2021 09:31	Adj Mandate Set	Approved:1473.05.	[I] MdNoor, Norsiah

Date From Date To Audit Type

ACTIVITY

[10/06/2021 15:21] HOW MEI KWAN:
OINR. To send out first letter.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2700628	09 Jun 2021 17:36:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD1405T	GBE3696Y	11.00
2704466	28 Jun 2021 09:28:26	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD1405T	GBE3696Y	11.00

