



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Your ref: CC4/AIG21006559/Kps3

Our ref: JO202106-0402

17/06/2022

WITHOUT PREJUDICE

Attn: Motor Claim Dept

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78

SHENTON WAY#07-16

SINGAPORE 079120

Dear Sir/Mdm,

Accident involving SLQ2896L and SLT6973E on 06/06/2021

We refer to the above said accident.

We enclosed here with relevant documents as stated below:-

- GIA report of SLQ2896L with police report
- Repair tax invoice
- Letter of authorization
- GIA search receipt

As instructed, we are claiming the following as stated below:-

Cost of Repair	:	S\$ 7,918.00
Loss of use (19 Days x \$100.00)	:	S\$ 1,900.00
LTA Search Fee	:	S\$ 2.00
		<u>S\$ 9,820.00</u>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)

Tel: 6453 1235

Fax: 64537944

Email: cityauto@singnet.com.sg



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RE: LETTER OF AUTHORIZATION

Name of owner: ADAM BIN HAMID NRIC: SXXXX 97117

Address: BLK 666B JURONG WEST ST. 65 #16-211

Name of Driver: MUHAMMAD FADHIL BIN ADAM NRIC: SXXXX121F

Address: BLK 666B JURONG WEST ST 65 #16-211

Accident on 06/06/2021 Involving SLT 6973E L SKG 2384L AND SLU286L

At/along BOON LAY AVE. SINGAPORE

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle MITSUBISHI ATTRA GE at my/our request I/We the above owner of Motor Vehicle No: SLK 2896L do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: [Signature]

Name: Adam Bin Hamid

Date: 23/6/21

WITNESS SIGNATURE: [Signature]
CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Tel: 6453 1235 Fax: 6453 7944
(Claims Section)

Date: 23/06/2021

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, CITY AUTO PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$8,870.00 (Global Sum) for vehicle no. SLQ 2896L that was damaged pursuant to the accident which occurred on 06/06/2021 (date) along BOON LAY AVE (location) involving vehicle no/s SLT 6973E.

This is pursuant to the inspection conducted on 09/06/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner ADAM BIN HAMID (the third party claimant”) of vehicle no. SLQ 2896L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLQ 2896L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 24 (day) of JUNE (month) 20 22 (year)



Signed by appointed surveyor

CITY AUTO PTE LTD

Blk 8 Sin Ming Road

#01-58/60/62 Sin Ming Ind Est

Singapore S75643

Tel: 6453 1235 Fax: 6453 7944

Signed by “Claims Section” (with chop)



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AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78

SHENTON WAY #07-16

SINGAPORE 079120

Attention: MOTOR CLAIM DEPARTMENT

Contact : 6338 7288

Fax No. : 6880 4838

TAX INVOICE

Tax Invoice : I202206-000862

Date : 17/06/2022

Vehicle No. : SLQ2896L

Make / Model : MITSUBISHI ATTRAGE 1.2 CVT

Mileage (km) : 0

Chassis No. : MMBSTA13AHH006392

Accident Date : 06/06/2021

Claim No. : CC4/AIG21006559/Kps3

Reference : JO202106-0402

Policy No. : 5101728531-02

S/No. Particular	Amount
* Lumpsum repair	<u>S\$</u> 7,400.00

Total S\$: 7,400.00

GST @ 7% S\$: 518.00

Grand Total S\$: 7,918.00

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp


for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.

2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLT6973E

Date of Accident

06/06/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance _____

AIG Asia Pacific Insurance Pte....

Period of Insurance _____

15/11/2020 - 14/11/2021

Requested By _____

Jason Quak (City Auto Pte Ltd)

Requested Date _____

08/06/2021 17:05

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

ACCIDENT INVOLVING SLT 6973E(AIG) / SLQ 2896L / SKG2384L AT/ALONG BOON LAY AVE ON 06/06/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 23/6/2021 4:00 PM

To: SZESZE_73@YAHOO.COM.SG <SZESZE_73@YAHOO.COM.SG>

23 June 2021

Ms Ong Sze Sze

[By Email Only]

Driver: Ms Tan Wei Qi

Dear Sir/Madam,

You Ref: SLT6973E

Our Ref: CC4/AIG21006559/Kps3

ACCIDENT INVOLVING SLT 6973E(AIG) / SLQ 2896L / SKG2384L AT/ALONG BOON LAY AVE ON 06/06/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLQ2896L against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Jun 2021 17:42	Clim Dtl Modified	Claimant's Name: -> ADAM BIN HAMID.	[A] Lee Su Li
2	09 Jun 2021 17:42	Clim Veh Model Changed	(204773) MITSUBISHI ATTRAGE 1.2 CVT (A).	[A] Lee Su Li
3	09 Jun 2021 17:42	Clim Created	Reg No: SLQ2896L. Acct Date: 2021/06/06. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: City Auto Pte Ltd (Sin Ming) (HQ)	[A] Lee Su Li
4	09 Jun 2021 17:42	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	09 Jun 2021 17:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/18	[A] Lee Su Li
6	09 Jun 2021 17:42	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	09 Jun 2021 17:42	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	09 Jun 2021 17:42	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	09 Jun 2021 17:48	Label Added	(19):Fastlane.	[A] Lee Su Li
10	09 Jun 2021 17:48	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lee Su Li
11	10 Jun 2021 12:16	TP Ins Updated	TPRegNo:SLT3973E -> SLT6973E.	[I] Low, Xianyu
12	11 Jun 2021 11:30	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	01 Jun 2022 08:18	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	01 Jun 2022 08:18	Clim Dtl Modified	JPJ Reg. Date: -> 2017/07/03.	[A] JOANNE LEE KHANG MIN
15	01 Jun 2022 08:18	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	17 Jun 2022 09:59	Adj Mandate Request	Cur.Req:9060.00:Liability: 100%(B28) *Quantum: (a)CORW/GST: \$7,918.00 + (b)LOU(19days x \$60.00): \$1,140.00 + (c)Search fee: \$2.00= Total: \$9,060.00 *18recommendation repair days + 1PRS = 19 days *For your approval please.	[A] CHEW HSIAO TONG
17	20 Jun 2022 14:02	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
18	20 Jun 2022 14:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/18. Mandate Remarks: mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX
19	20 Jun 2022 14:04	Adj Mandate Set	Approved:9060.00:mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX
20	22 Jun 2022 11:18	Video Downloaded	Downloaded Video - Accident	[I] Khoo, Kay-Eng

Date From   Date To   Audit Type 

ACTIVITY

[14/06/2021 16:50] CHEW HSIAO TONG:
Called OI, Mdm Ong Sze Sze to confirm accident. She is the passenger. Her daughter is the driver. After the accident, OI came down and communicate & exchange particular with third party.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2700631	09 Jun 2021 17:48:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLQ2896L	SLT3973E	11.00
2701014	11 Jun 2021	Video Upload	Motor	AIG Asia	AIG Asia	SLQ2896L	Low, Xianyu	xx.xx

	09:34:47			Pacific Insurance Pte. Ltd.	Pacific Insurance Pte. Ltd. (SG)			
2799161	01 Jun 2022 08:18:14	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLQ2896L	SLT6973E	11.00