

Returned of DV RE: ACCIDENT INVOLVING SHB 1051R & SKE 2920A ON 05/06/2021*** LKK REF : CC3/AIG21006555/T1ra3 Our Ref: TAX/06/21/2011/lg

Dear Jaslin,

We quantify our claim as follows:-

Cost of Repair	\$2,149.00
Loss of Rental	\$468.68 (4 days x \$117.17)
Loss of Income	\$240.00 (4 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$2,864.68

We enclose the following documents:-

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation
- 7) Video footage

Please let us have your offer soon. Thanks.

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, STRIDES TAXI PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 1051R (vehicle no.) hereby authorize STRIDES AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 1051R that was damaged pursuant to the accident which occurred on 05/06/2021 (date) along CLEMENTI ROAD (location) involving vehicle no/s SKE 2920A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 10th (day) of Nov (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,149.00** (Repair Cost), **S\$668.68** (Loss of Rental/Use), **S\$7.00** (Disbursement) for vehicle no. **SHB 1051R** that was damaged pursuant to the accident which occurred on **05/06/2021** (date) along **CLEMENTI ROAD** (location) involving vehicle no/s **SKE 2920A**. This is pursuant to the inspection conducted on **08/06/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **STRIDES TAXI PTE LTD** (“the third party claimant”) of vehicle no. **SHB 1051R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 1051R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10th (day) of Nov (month) 2021 (year)



MTH

Signed by appointed surveyor



Signed by “the workshop” (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
 2 Tanjong Katong Road, Tower 3, Paya
 Lebar Quarter, #08-01, Singapore 437161
 Tel: 65 69083530 Fax: 65 69083592

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
 SINGAPORE 757705



Tax Invoice

GST Reg No. : MR-8500001-7
 CRN : 1990042802
 Invoice No. : IV210600478
 Date : 28.06.2021
 Vehicle No. : SHB1051R
 Your Ref No. : TAX/06/21/2011
 Our Ref No. : 24111191
 Terms : 30 Days

Description	Qty	Unit Cost	Add / %	(Discount) Amount	Amount
Parts					
COVER, FR BUMPER	1.00	\$ 521.00	(100.00)	\$ 521.00	\$ 0.00
SUPPORT, FR BUMPER LH	0.00	\$ 82.30	0.00	\$ 0.00	\$ 0.00
FENDER SUB-ASSY, FR , LH	1.00	\$ 977.80	(25.00)	\$ 244.45	\$ 733.35
EMBLEM, SIDE PANEL (HYBRID)	1.00	\$ 54.60	(25.00)	\$ 13.65	\$ 40.95
LINER, FR FENDER, LH	0.00	\$ 210.30	0.00	\$ 0.00	\$ 0.00
PAD, FR WHEEL LH	1.00	\$ 59.60	(25.00)	\$ 14.90	\$ 44.70
WHEEL, DISC FRONT	1.00	\$1879.40	(100.00)	\$1879.40	\$ 0.00
TYRE	0.00	\$ 126.74	0.00	\$ 0.00	\$ 0.00
COVER, OUTER MIRROR, LH	1.00	\$ 108.60	(100.00)	\$ 108.60	\$ 0.00
MIRROR ASSY, OUTER REAR VIEW , LH	0.00	\$1339.30	0.00	\$ 0.00	\$ 0.00
PANEL SUB-ASSY, FRONT DOOR LH	1.00	\$1300.70	(100.00)	\$1300.70	\$ 0.00
STICKER DECAL SMRT (DOOR)	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
COVER SUB-ASSY, FRONT PILLAR , UPR LH	0.00	\$ 96.90	0.00	\$ 0.00	\$ 0.00
GLASS, FRONT DOOR FIX WINDOW , LH	0.00	\$ 69.90	0.00	\$ 0.00	\$ 0.00
WEATHERSTRIP, FRONT DOOR FIX WINDOW , LH	0.00	\$ 76.40	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 879.00
Labour					
TO REPAIR FRONT LH PORTION	1.00	\$ 300.00	0.00	\$ 0.00	\$ 300.00
Others					
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT FENDER LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY RIM	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00

Payment Instructions

- By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
 - Account Name : SMRT Automotive Services Pte Ltd
 - Bank Name : DBS Bank Ltd - SGD
 - Bank Account No. : 018-008617-4
 - Swift Code : DBSSSGSG

Koo Yew Chung
 Koo Yew Chung (Jun 28, 2021 1:58 GMT+8)

Authorised Signature
 for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
 2 Tanjong Katong Road, Tower 3, Paya
 Lebar Quarter, #08-01, Singapore 437161
 Tel: 65 69083530 Fax: 65 69083592

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
 SINGAPORE 757705

Tax Invoice

GST Reg No. : MR-8500001-7
 CRN : 199004280Z
 Invoice No. : IV210600478
 Date : 28.06.2021
 Vehicle No. : SHB1051R
 Your Ref No. : TAX/06/21/2011
 Our Ref No. : 24111191
 Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount)		Amount
			%	Amount	
RESPRAY MIRROR COVER LH	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO RESPRAY FRONT DOOR LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO REMOVE AND REFIX WING MIRROR	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
TO TRANSFER DOOR MECHANISM	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	1.00	\$ 80.00	0.00	\$ 0.00	\$ 80.00
TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	0.00	\$ 125.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 2,149.00

Remark :

Make/Model :
 Accident Date : 05.06.2021

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
 Bank Name : DBS Bank Ltd - SGD
 Bank Account No.: 018-008617-4
 Swift Code : DBSSGSG

Koo Yew Chung
 Koo Yew Chung (Jun 28, 2021 10:58 GMT+8)

Authorised Signature
 for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/06/21/2011

From: SMRT Taxis Pte Ltd

Date: 17/6/2021

ACCIDENT ON 5/6/2021 INVOLVING SHB 1051R & SKE 2920A ALONG CLEMENTI RD TOWARDS PASIR PANJANG

This is to confirm that the daily rental rate for SHB 1051R is \$117.17 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/06/2021

Date Generated : 15/06/2021

Accident End Date : 15/06/2021

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/06/21/2011	SHB1051R	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4FL	24111191	07/06/2021 9:51 AM	11/06/2021 8:22 AM

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time: 07 Jun 2021 / 15:37:56

Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SKE2920A		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20210607153756481968

Search Date / Time: 05 Jun 2021 20:48:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

**ACCIDENT INVOLVING SKE 2920A & SHB 1051R ALONG/AT CLEMENTI ON
05/06/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 7/12/2021 8:30 PM

To: mel@oakslee.com <mel@oakslee.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/AIG21006555/T1ra3

TAN LEE HOON - BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SKE 2920A & SHB 1051R ALONG/AT CLEMENTI ON 05/06/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SHB 1051R against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as your vehicle encroached into Third Party's lane and collided with Third Party who was moving in own lane. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Jun 2021 16:59	Clim Dtl Modified	Claimant's Name: -> SMRT TAXIS PTE LTD. Claimant's ID: -> 198905369K.	[A] HOW MEI KWAN
2	09 Jun 2021 16:59	Clim Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	09 Jun 2021 16:59	Clim Created	Reg No: SHB1051R. Acct Date: 2021/06/05. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: SMRT Automotive Services Pte Ltd (Woodlands)	[A] HOW MEI KWAN
4	09 Jun 2021 16:59	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Jun 2021 16:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/18	[A] HOW MEI KWAN
6	09 Jun 2021 16:59	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Jun 2021 16:59	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[A] Merimen Administrator
8	09 Jun 2021 16:59	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	09 Jun 2021 16:59	Label Added	(23):Express.	[A] HOW MEI KWAN
10	09 Jun 2021 16:59	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
11	12 Jul 2021 20:21	Video Downloaded	Downloaded Video - Accident from OI (front)	[A] Jaslin Kok Chin Yi
12	16 Jul 2021 17:20	Video Downloaded	Downloaded TP VIDEO	[A] Jaslin Kok Chin Yi
13	16 Jul 2021 17:20	Video Downloaded	Downloaded Video - Accident from OI (front)	[A] Jaslin Kok Chin Yi
14	16 Jul 2021 17:20	Video Downloaded	Downloaded Video - Accident from OI (back)	[A] Jaslin Kok Chin Yi
15	19 Oct 2021 19:04	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	19 Oct 2021 19:04	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	19 Oct 2021 19:04	Clim Dtl Modified	JPJ Reg. Date: -> 2019/12/17.	[A] JOANNE LEE KHANG MIN
18	19 Oct 2021 19:04	Clim Details Notified		[A] JOANNE LEE KHANG MIN
19	25 Oct 2021 17:57	Adj Mandate Request	Cur Req:2824.68:Lia:100%Quantum:(a)CORw/GST:\$2,149+(b)LOR(4 days x \$117.17):\$468.68+(c)LOU(4days x \$50) :\$200 +(d)LTA search fee:\$7=Total:\$2,824.68**Recommended 3 repair days +1 PRS = 4 Days	[A] Jaslin Kok Chin Yi
20	03 Nov 2021 10:48	Video Downloaded	Downloaded TP VIDEO	[I] Syed-Yusoff, Saliha
21	03 Nov 2021 10:56	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/18. Mandate Remarks: please proceed with settlement @ \$2,824.68 [COR-\$2,149LOR-\$468.68 LOI-\$200 LTA-\$7]** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
22	03 Nov 2021 10:56	Adj Mandate Set	Approved:2824.68:please proceed with settlement @ \$2,824.68 [COR-\$2,149LOR-\$468.68 LOI-\$200 LTA-\$7]** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From Date To Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2700831	10 Jun 2021 14:05:49	TP Case (Insurer)	Motor	LKK Auto Consultants	AIG Asia Pacific	SHB1051R	SKE2920A	11.00

				Pte Ltd	Insurance Pte. Ltd. (Express)			
2708010	09 Jul 2021 16:37:41	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHB1051R	Syed-Yusoff, Saliha	xx.xx
2708011	09 Jul 2021 16:37:51	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHB1051R	Syed-Yusoff, Saliha	xx.xx
2708440	12 Jul 2021 20:22:28	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHB1051R	Jaslin Kok Chin Yi	xx.xx
2734356	19 Oct 2021 19:04:58	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB1051R	SKE2920A	11.00