

ACCD INLVG VEHICLE SKT5315Z AND SMW5391M ON 08/06/2021

Peggy <nphauto@pacific.net.sg>

Mon 21/6/2021 10:06 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

■ 1 attachments (149 KB)

SKMBT_C224e21062110010.pdf;

Dear Hsiao Tong

We refer to the above matter claiming against AIG.

Attach LOA, LOD, Invoice and search fee.

COR with GST - \$2,889.00

Loss of Use (4days x \$100) - \$400.00

Search fee - \$2.00

Total - \$3,291.00

Please let us have your reply soon.

REGARDS

PEGGY FOO

NPH AUTO SERVICE

TEL: 67840663

EMAIL: peggy@nphauto.com

AUTHORIZATION TO ACT

I, TEO CHEE KILLOON ("the third party claimant")
of _____ (address),

owner of SKT53152 (vehicle no.) hereby authorize

NPH AUTO SERVICE

("The workshop") to act for me with respect to my claim for
repair costs and/or rental and/or loss of use ("claim") for my

Vehicle No. SKT53152 that was damaged pursuant to the

accident which occurred on 08/6/21 (date) along Tampines

811 OSCP (location)

involving Vehicle No/s SMW5391M

("The accident").

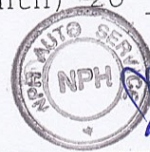
I further authorize the workshop to settle my above mentioned
claim in a manner that they deem fit and the workshop is further
authorized to receive payment further to settlement of my claim
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach
on my behalf is on a without prejudice and without admission of
liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 09 day of June (month) 20 21 (year)



Signed by "the third party claimant"



Signed by "the workshop"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, NPH AUTO SERVICE (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,200.00 (Global Sum) for vehicle no. SKT 5315Z that was damaged pursuant to the accident which occurred on 08/06/2021 (date) along TAMPINES ST 11 OSCP involving vehicle no/s SMW 5391M.

This is pursuant to the inspection conducted on 09/06/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner TEO CHEE KHOON (“the third party claimant”) of vehicle no. SKT 5315Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKT 5315Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of Aug (month) 2021 (year)



CKC

Signed by appointed surveyor



Signed by “the workshop” (with chop)



NPH AUTO SERVICE

Block 9005 Tampines Street 93 #01-246/254 Singapore 528839 Tel: 67840663 (8 Lines) Fax: 67840692
GST Reg No: MX-0869103-NO Business Reg No: 394773/00D
E-mail: nphauto@pacific.net.sg



Our Ref :TP0047/06/21

TAX INVOICE NO. :06720

TEO CHEE KOON
BLK 17A CIRCUIT ROAD
#07-200
SINGAPORE 371017

Date of
Accident Date :08/06/2021
Policy Number :MP313129
Model :TOYOTA WISH
Veh Reg No :SKT5315Z
Date :02/07/2021

LABOUR CHARGES

DEAR SIR

THIS IS TO CERTIFY THAT WE HEREBY AGREED TO
REPAIR THE ABOVE VEHICLE AT:

LUM SUM

\$2,700.00

Nett Total Before GST

\$2,700.00

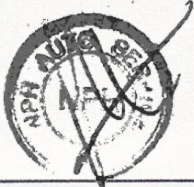
Add GST @ 7%

\$189.00

Nett Total After GST

\$2,889.00

(Two Thousand and Eight Hundred Eighty Nine Only)



NPH AUTO SERVICE
(MANAGER)


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SMW5391M

Date of Accident

08/06/2021 **Reset****% RESULT & RECEIPT****TP Insurer Enquiry**Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **26/11/2020 - 25/11/2021**Requested By **NG YONG XIANG (NPH AUTO S...**Requested Date **09/06/2021 10:06****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 28 June 2021 4:50 PM
To: FLARIA.TAN@GMAIL.COM
Subject: ACCIDENT INVOLVING SMW 5391M(AIG) AND SKT 5315Z AT/ALONG TAMPINES ST 11 OPEN SPACE CARPARK ON 08/06/2021
Attachments: Photo from TP _1_.jpeg; Photo from TP _2_.jpeg; Photo from TP _3_.jpeg; Photo from TP _4_.jpeg

28 June 2021

Ms Tan Woei Lin *[By Email Only]*
Driver: Tan Siew Kiah

Dear Sir/Madam,

You Ref: SMW5391M
Our Ref: CC6/AIG21006552/Upa3
ACCIDENT INVOLVING SMW 5391M(AIG) AND SKT 5315Z AT/ALONG TAMPINES ST 11 OPEN SPACE CARPARK ON 08/06/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SKT 5315Z against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your vehicle had collided onto third party parked vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We attached here with a copy of scene photos taken by third party after the collision happened. We are of the view that the damages sustained to both vehicles are consistent.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	09 Jun 2021 16:42	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	09 Jun 2021 16:42	Clm Veh Model Changed	(202497) TOYOTA WISH 1.8 X (A).	[A] HOW MEI KWAN
3	09 Jun 2021 16:42	Clm Created	Reg No: SKT5315Z. Acct Date: 2021/06/08. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: NPH Auto Service (HQ)	[A] HOW MEI KWAN
4	09 Jun 2021 16:42	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Jun 2021 16:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/18	[A] HOW MEI KWAN
6	09 Jun 2021 16:42	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Jun 2021 16:42	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	09 Jun 2021 16:42	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	09 Jun 2021 16:43	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	09 Jun 2021 16:43	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	09 Jun 2021 17:05	Clm Dtl Modified	Claimant's Name: - -> TEO CHEE KHOON.	[A] HOW MEI KWAN
12	21 Jun 2021 08:42	Clm Registration Modified	Acct Time:00:00:00->13:54:00.	[I] AIG OneClaim Integration User
13	06 Jul 2021 09:21	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	06 Jul 2021 09:21	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	06 Jul 2021 09:21	Clm Dtl Modified	JPJ Reg. Date: -> 2015/06/12.	[A] JOANNE LEE KHANG MIN
16	06 Jul 2021 09:21	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	06 Aug 2021 16:10	Adj Mandate Request	Cur.Req:3291.00:Liability: 100%(B23) *Quantum: (a)CORw/GST: \$2,889.00+ (b)LOU(4days x \$100.00): \$400.00 + (c)LTA/GIA search fee: \$2.00= Total: \$3,291.00 *4 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
18	11 Aug 2021 23:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/18. Mandate Remarks: Subj to all docs/billings in order, settle at best.	[I] Tan, Bennie-WZ
19	11 Aug 2021 23:50	Adj Mandate Set	Approved:3291.00:Subj to all docs/billings in order, settle at best.	[I] Tan, Bennie-WZ

Date From    Date To    Audit Type 

ACTIVITY

[06/08/2021 15:46] CHEW HSIAO TONG:
Called OI Ms Tan. Advised her that the damages sustained to TP vehicle is consistent to the nature of accident. She agreed to settle. Meantime, she would like to check if she has any NCD protector. Advised her will check with AIG and get back to her.

[15/06/2021 11:48] CHEW HSIAO TONG:
Return call to OI Ms Tan. She received LKK NR letter. She said that her dad is the one who using the car, so she is no idea and will check with her dad. Advised her to check/verify with her dad and lodge the report for insurance to handle. She will do it and update us.

[10/06/2021 15:57] HOW MEI KWAN:
OINR. To send out first letter.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2700614	09 Jun 2021 16:48:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific	SKT5315Z	SMW5391M	11.00

					Insurance Pte. Ltd. (Express)			
2706745	06 Jul 2021 09:21:30	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKT5315Z	SMW5391M	11.00