

23RD JUNE 2021



Our ref : TTS/BU/1921/504
Your ref :

AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way

#07-16

Singapore 079120

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir/Mdm,

**ACCIDENT INVOLVING SG7005D & SME3594C ON 03/06/2021 ALONG SLIP
RD FR CLEMENTI AVE 6 TWDS COMMONWEALTH AVE.**

We understand that you are the insurer of vehicle no. SME3594C which was involved in the above accident with our bus no. SG7005D.

We are of the opinion that the accident was caused by the negligent driving of your insured driver. As a result of this accident, we have been put to loss and expense as follows:

Cost of Repair	: \$	1,348.20	(inclusive of 7% gst)
Loss of Use	: \$	1,600.00	(\$400 x 4days incl survey day)
LTA / GIA Search Fees	: \$	2.00	(enclosed)
Total	: \$	2,950.20	

We look forward to hearing from you early in order to resolve this matter amicably.

We are submitting this claim in demand for direct settlement.

We enclosed herewith the necessary documents to support the claims.

Kindly review and revert within the next (7) seven days.

Failure of which the case shall be send to our solicitor without further advice.

Thank You

Best Regards

Lynn Ahmad (Ms)

Senior Executive Claims

DID : +65 6248 0987

This is a computer-generated document. No signature is required.

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

NEXTGENERATIONTRANSPORT

RELEASE

Claim No: 9164165061SG

Policy No: 1800112625

I/We, SG 7005D – TOWER TRANSIT SINGAPORE PTE LTD, hereby agree to accept the sum of (SINGAPORE DOLLARS TWO THOUSAND TWO HUNDRED FIFTY ONLY) (\$2,250.00) to be paid to (TOWER TRANSIT SINGAPORE PTE LTD) in full and final settlement of all claims, costs and disbursement arising from personal injury or loss of or damage to property sustained by me/us as a result of an accident involving SG 7005D and SME 3594C on the 03rd day of JUNE 2021 along SLIP ROAD FROM CLEMENTI AVE 6 TWDS COMMONWEALTH AVE and I/we agree that the said sum is paid with a denial of liability on the part of AIG Asia Pacific Insurance Pte. Ltd. being the insurer, insured and the driver of vehicle No SME 3594C respectively, (or any other person or persons) in respect of said loss and for damage whether now or hereafter to become manifest, and is accepted by me/us to the intent that the said AIG Asia Pacific Insurance Pte. Ltd. and all other persons be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which I/we now or hereafter may have arising out of or connected with or traceable to the said accident. I/We further state that the foregoing release has been carefully read by me/us or has been read to me/us and I/we know the contents thereof and have signed the same as my/our own free and voluntary act and have not been influenced in making this settlement by any representation of the party or parties released. I/We also declare that I am/we are the person/persons entitled to receive the above compensation and hereby undertake to indemnify AIG Asia Pacific Insurance Pte. Ltd. against any claim made or which may be made in respect of this compensation.

“This Release does not bind the insured and insured driver of AIG Asia Pacific Insurance Pte. Ltd. and is not to be construed as an admission of liability on their part and shall not be used as evidence in any claims, actions which may be lodged by them.”

WITNESS

Signature: _____

Name : LYNN AHMAD

Address : c/o : 21 BULIM DRIVE
BULIM BUS DEPOT
SINGAPORE 648170

Dated this 22 day of July 2021

CLAIMANT

Signature: _____

Name : SG 7005D – TOWER TRANSIT
SINGAPORE PTE LTD

Address : 21 BULIM DRIVE
BULIM BUS DEPOT, S(648170)
NRIC No: 201419417K

**Tower Transit Singapore Pte Ltd**

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Co. Registration No. / GST Registration No. 201419417K

Website: www.towertransit.sg Email: AP@towertransit.sg

TAX INVOICE**Bill To:****AIG Asia Pacific Insurance Pte Ltd**78 Shenton Way #09-16
Singapore 642653

GST Reg. No : 201419417K

Invoice No. : AIG-202107-01

Invoice Date : 21-Jul-2021

Terms : 28 days

Contract No. :-

Attention: Motor Claims Department

Item	DESCRIPTION	GROSS AMOUNT (S\$)	TAX RATE	TAX (S\$)	AMOUNT (S\$)
1	Being cost recovery regarding accident involving SG7005D and SME3594C on 3rd June 2021 Cost of Repair (all-in)	2,102.80	7%	147.20	2,250.00
TOTAL		2,102.80		147.20	2,250.00

Interest shall be levied from the due date of the invoice to the date payment is received. The interest rate shall be at 7.5% p.a. except when there is an agreement in which case the applicable late interest rate as per the agreement shall take precedence.

For Bank Transfer:

Bank Name: The Hongkong and Shanghai Banking Corporation Limited

Account Name: Tower Transit Singapore Pte Ltd

Bank Code: 7232

Branch Code: 052 Collyer Quay Branch

Account No.: 052-394822-001

SWIFT Code: HSBCSGSG

Authorised SignatureName: Subramanian Kasi
Title: Finance Director


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SME3594C

Date of Accident

03/06/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **27/09/2020 - 26/09/2021**

Requested By **BAZLIN BINTE AHMAD (TOWER...**

Requested Date **23/06/2021 10:32**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

ACCIDENT INVOLVING SME 3594C(AIG) AND SG 7005D AT/ALONG CLEMENTI AVENUE 6 ON 03/06/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 23/6/2021 3:44 PM

To: MIKETANBT@HOTMAIL.COM <MIKETANBT@HOTMAIL.COM>

23 June 2021

Mr Tan Boon Tiong Mike

[By Email Only]

Dear Sir/Madam,

You Ref: SME3594C

Our Ref: CC4/AIG21006551/R1pa3

ACCIDENT INVOLVING SME 3594C(AIG) AND SG 7005D AT/ALONG CLEMENTI AVENUE 6 ON 03/06/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SG 7005D against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Jun 2021 16:43	Clim Dtl Modified	Claimant's Name: -> TOWER TRANSIT SINGAPORE PTE LT.	[A] LEE SU THING
2	09 Jun 2021 16:43	Clim Veh Model Changed	(203405) YUTONG ZK6122HE9 8.8 D (M).	[A] LEE SU THING
3	09 Jun 2021 16:43	Clim Created	Reg No: SG7005D. Acct Date: 2021/06/03. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Tower Transit Singapore Pte Ltd (HQ)	[A] LEE SU THING
4	09 Jun 2021 16:43	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] LEE SU THING
5	09 Jun 2021 16:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/18	[A] LEE SU THING
6	09 Jun 2021 16:43	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] LEE SU THING
7	09 Jun 2021 16:43	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
8	09 Jun 2021 16:43	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	09 Jun 2021 16:43	Label Added	(62):PRI.	[A] LEE SU THING
10	09 Jun 2021 16:43	Assignment 1st Accessed		[A] LEE SU THING
11	10 Jun 2021 08:20	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] LEE SU THING
12	11 Jun 2021 18:25	Label Removed	(62):PRI.	[A] HOW MEI KWAN
13	11 Jun 2021 18:25	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
14	11 Jun 2021 18:34	Video Downloaded	Downloaded Video - Accident	[A] HOW MEI KWAN
15	11 Jun 2021 18:34	Video Downloaded	Downloaded Video - Accident	[A] HOW MEI KWAN
16	14 Jun 2021 08:01	Clim Veh Model Changed	(203405) -> (206956) YUTONG ZK6125BEVGS 6.7 E (A).	[] Merimen Administrator
17	23 Jun 2021 15:25	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
18	25 Jun 2021 10:53	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
19	06 Jul 2021 09:26	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
20	06 Jul 2021 09:26	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
21	06 Jul 2021 09:26	Clim Dtl Modified	JPJ Reg. Date: -> 2020/06/04.	[A] JOANNE LEE KHANG MIN
22	06 Jul 2021 09:26	Clim Details Notified		[A] JOANNE LEE KHANG MIN
23	08 Jul 2021 09:25	Adj Mandate Request	Cur.Req:2750.20:Liability: 100%(B15) *Quantum: (a)CORw/GST: \$1,348.20 + (b)LOU(4days x \$3500 0): \$1,400.00 + (c)LTA/GIA search fee: \$2.00 = Total: \$2,750.20 *3recommendation repair days +1PR S = 4days *For your approval please.	[A] CHEW HSIAO TONG
24	12 Jul 2021 10:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/18. Mandate Remarks: please proceed with settlement @ \$2,750.20 [COR-\$1,348.20 LOU-\$1400 LTA-\$2]** subject to final repair bill & ATA.	[I] Syed-Yusoff, Saliha
25	12 Jul 2021 10:16	Adj Mandate Set	Approved:2750.20:please proceed with settlement @ \$2,750.20 [COR-\$1,348.20 LOU-\$1400 LTA-\$2]** subject to final repair bill & ATA.	[I] Syed-Yusoff, Saliha

Date From  Date To  Audit Type 

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2700837	10 Jun 2021 14:19:13	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SG7005D	Low, Xianyu	xx.xx
2700839	10 Jun 2021 14:24:07	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SG7005D	SME3594C	11.00
2706749	06 Jul 2021 09:26:46	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SG7005D	SME3594C	11.00