Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 9 June, 2021 4:29 PM

To: Vednesday, 9 June, 2021 4:29 FM

'Pauline Tham'; 'SUR'; 'assignments'

Cc: 'Claims Dept of CTI'

Subject: RE: SNM21D203268/C02/GBG8186J/THAMYL / FW: ACCIDENT INVOLVING VEHICLE

GBC9134Z, AND GBG8186J ON 08/06/2021

Dear Pauline,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards, Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Wednesday, 9 June, 2021 3:32 PM

To: jouis <jouis@jinauto.com.sg>; SUR <sur@lkkauto.com>; Nivitha (LKK Auto) <admin-d@lkkauto.com>;

'assignments' <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203268/C02/GBG8186J/THAMYL / FW: ACCIDENT INVOLVING VEHICLE GBC9134Z ,AND

GBG8186J ON 08/06/2021

Without Prejudice

Hi Jouis

Liability is cleared for your client, pending insured agreement on damages and quantum.

Please let us have your documents once repair cost and days are finalised with our surveyor.

HI LKK/Marcus

Please conduct PRS

NOTICE:

^{**} Note: Please cc to com when you reply to us.

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: jouis <jouis@jinauto.com.sg>
Sent: Wednesday, June 9, 2021 2:51 PM

To: Pauline Tham pauline.tham@sg.cntaiping.com> **Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203268/C02/GBG8186J/THAMYL / FW: ACCIDENT INVOLVING VEHICLE GBC9134Z ,AND

GBG8186J ON 08/06/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Pauline,

Please appoint Marcus Chua (LKK) to Conduct the PRI

Thank you & Best Regards, Jouis Seow Jin Auto Services Pte Ltd Blk 14 #01-412 Defu Lane 10 Singapore 539195.

Tel : (65) 62898126 Fax : (65) 62870590

Email: jouis@jinauto.com.sg

From: Pauline Tham [mailto:pauline.tham@sg.cntaiping.com]

Sent: Wednesday, 9 June 2021 2:14 PM

To: jouis@jinauto.com.sg

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203268/C02/GBG8186J/THAMYL / FW: ACCIDENT INVOLVING VEHICLE GBC9134Z ,AND

GBG8186J ON 08/06/2021

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter. Thank you.

** Note: Please cc to <u>claimsdept@sg.cntaiping.com</u> when you reply to us.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 62247175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

----Original Message-----

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, June 9, 2021 2:10 PM

To: jouis@jinauto.com.sg; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203268/C02/GBG8186J/THAMYL / FW: ACCIDENT INVOLVING VEHICLE GBC9134Z ,AND

GBG8186J ON 08/06/2021

Dear Pauline

Please conduct PRS for GBC9134Z.

Note: officer in charge -Pauline Tham 63896541.

*** Kindly quote our reference number when replying.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W:

https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=04%7C 01%7Cpauline.tham%40sg.cntaiping.com%7Cd74a61aee09245d51cf908d92b0d4109%7C52fbc9ef9a574c5ba4ca46f 2633868e5%7C0%7C0%7C637588158377935008%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoi V2luMzliLCJBTil6lk1haWwiLCJXVCl6Mn0%3D%7C1000&sdata=mdSGL5grLalh23CVe6e7box6cqJnY05A6ILle7lc% 2Fvc%3D&reserved=0 | FB:

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

----Original Message-----

From: jouis <jouis@jinauto.com.sg> Sent: Wednesday, 9 June 2021 11:43 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: ACCIDENT INVOLVING VEHICLE GBC9134Z ,AND GBG8186J ON 08/06/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/Madam

ACCIDENT INVOLVING VEHICLE GBC9134Z ,AND GBG8186J ON 08/06/2021

We are assisting owner of GBC9134Z handling his third party claim recovery against GBG8186J

Have your insured GBG8186J reported

Kindly establish liability for direct settlement.

Thank you & Best Regards, Jouis Seow Jin Auto Services Pte Ltd Blk 14 #01-412 Defu Lane 10 Singapore 539195.

Tel : (65) 62898126 Fax : (65) 62870590

Email: jouis@jinauto.com.sg