


Shiau Chan (LKKAUTO)

From: Rajah Kumar <rajah_kumar@sg.msig-asia.com>
Sent: Thursday, 22 July 2021 10:47 am
To: Douglas Ong; Shiau Chan (LKKAUTO)
Cc: SUR
Subject: RE: TP / GBK 9135D / 636437 / SEEK MANDATE

Cost of repair fair and reasonable

Regards
Rajah Kumar Joseph
Senior Executive, Claims Services
Direct line +65 6643 1304 | Direct fax +65 6225 7402 | rajah_kumar@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | www.msig.com.sg | Follow us on  [@MSIG_SG](https://twitter.com/MSIG_SG)


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From: Douglas Ong <douglas_ong@sg.msig-asia.com>
Sent: Wednesday, 14 July 2021 3:36 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; Rajah Kumar <rajah_kumar@sg.msig-asia.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: TP / GBK 9135D / 636437 / SEEK MANDATE

Hi Shiau Chan

Case still under review by Mr Kumar.

Kindly bear with us.

 Please note that our Customer Service Centre will accept walk-ins by appointments only.
For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.

Best Regards

Douglas Ong
Claims Services
D: +65 6594 2541 | F: +65 6225 7402 | douglas_ong@sg.msig-asia.com





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Please note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data for the purpose of assessing your claim. This may include disclosing and sharing your personal data with our service providers and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore, for the proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws (collectively, "the Purpose"). We may also need to disclose or share your personal data with service providers who are sited outside Singapore for the Purpose.

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, 13 July 2021 2:54 PM
To: Douglas Ong <douglas_ong@sg.msig-asia.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: TP / GBK 9135D / 636437 / SEEK MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Douglas,

Any updates?

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Douglas Ong <douglas_ong@sg.msig-asia.com>
Sent: Tuesday, 6 July 2021 10:28 am
To: Rajah Kumar <rajah_kumar@sg.msig-asia.com>
Cc: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Subject: FW: TP / GBK 9135D / 636437 / SEEK MANDATE
Importance: High

Hi Mr Kumar

Please find enclosed for your final approval.

Shiau Chan – kindly bear with us.

Regards
Douglas

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, 29 June 2021 5:09 PM
To: Douglas Ong <douglas_ong@sg.msig-asia.com>
Cc: SUR <sur@lkkauto.com>
Subject: TP / GBK 9135D / 636437 / SEEK MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Douglas,

Enclosed herewith Preliminary Advise of GBK 9135D.

Please let us have your approval.

Photos uploaded in merimen.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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