

Meng Yan (LKK Auto)

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Sent: Wednesday, 9 June, 2021 2:13 PM
To: Jenny Lew
Cc: SUR; assignments; Claims Dept of CTI
Subject: RE: SNM21D203258/C02/GBK3702G/LEWLC / FW: Our Ref: CR/DE-PD/21-200089
Your Ref: GBK 3702G (PRI)

Dear Jenny,

Thank you for the assignment.

We will arrange the survey accordingly.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Info C Ramesh <info@cr-lawpractice.com>
Sent: Wednesday, 9 June 2021 1:17 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM21D203258/C02/GBK3702G/LEWLC / FW: Our Ref: CR/DE-PD/21-200089 Your Ref: GBK 3702G (PRI)

Dear Jenny,

Kindly inform the surveyor to head down tomorrow between 2pm - 6pm for the inspection.

Thank you.

C Ramesh Law Practice

On 9 Jun 2021, at 1:12 PM, Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

Dear Sirs/ Madam,

As there is no agreement on SJE, we shall be appointing M/s LKK to survey JRD7334.

Do ensure your client's vehicle is available for survey.

Aside to M/s LKK, please assist to arrange for the survey.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城
Taiping SG

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From: Info C Ramesh <info@cr-lawpractice.com>

Sent: Wednesday, June 9, 2021 12:41 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D203258/C02/GBK3702G/LEWLC / FW: Our Ref: CR/DE-PD/21-200089 Your Ref: GBK 3702G (PRI)

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Dear Jenny,

We refer to your email below.

We have our client's instructions to reject your proposal of surveyors.

We propose Mr Kumar from ARC Surveyors and Adjusters as the SJE.

Kindly let us know if you are agreeable to the same.

Thank you

C Ramesh Law Practice

On 9 Jun 2021, at 11:27 AM, Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM21D203258/C02/GBK3702G/lewlc (insured yet to lodge report)

Your reference: JRD7334

Dear Sirs / Madam,

ACCIDENT INVOLVING GBK3702G & JRD7334 on 07/06/2021

We refer to your email of 08/06/2021.

Please note that insured yet to lodge report.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, June 9, 2021 10:53 AM
To: info@cr-lawpractice.com; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D203258/C02/GBK3702G/LEWLC / FW: Our Ref: CR/DE-PD/21-200089 Your Ref: GBK 3702G (PRI)

Without prejudice
Save as to costs

Dear Jenny

Please conduct PRS for **JRD7334**. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge –Jenny Lew 63896172.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Info C Ramesh <info@cr-lawpractice.com>
Sent: Tuesday, 8 June 2021 4:07 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Our Ref: CR/DE-PD/21-200089 Your Ref: GBK 3702G (PRI)

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Dear Sirs,

We refer to the above matter.

Please find enclosed our letter dated 08.06.2021 for your necessary action.

Thank you.

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On a separate note, in view of the latest advisory on Co-vid, our entire office will be operating via tele-commuting. Please do not send any documents or correspondence or notice to our office by fax. Please communicate with us through email. Kindly note that we are still in operation and we will respond accordingly. Your kind co-operation is most appreciated. Kindly send all future correspondences at 20 Havelock Road #02-54 Central Square Singapore 059785.

Regards

C RAMESH LAW PRACTICE

TEL: 6814 1873

FAX: 6815 3273

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