

Mei Kwan (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Saturday, 12 June 2021 10:32 AM
To: Mei Kwan (LKKAuto); Asher Sng (LKKAuto); Admin A
Cc: Claims Dept of CTI; Jenny Lew; admin
Subject: RE: SNM21D203273/C02/GBE8585B/LEWLC / FW: Direct Settlement - Accident Involving GBE8585B AND SMS1312P (TP : LKK REF - CC6/CTI21006538/Aea3) on 04/06/2021
Attachments: REPORT OF GBE8585B.pdf
Categories: HMK

LKK REF - CC6/CTI21006538/Aea3

CTE REF - SNM21D203273/C02/GBE8585B/LEWLC

Dear Sirs

We refer to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
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From: Jenny Lew
Sent: Thursday, June 10, 2021 11:39 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D203273/C02/GBE8585B/LEWLC / FW: Direct Settlement - Accident Involving GBE8585B (OI : CTI - TBA) AND SMS1312P (TP : LKK REF - CC6/CTI21006538/Aea3) on 04/06/2021

Dear All,

Insured yet to lodge report.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, June 9, 2021 5:02 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203273/C02/GBE8585B/LEWLC / FW: Direct Settlement - Accident Involving GBE8585B (OI : CTI - TBA) AND SMS1312P (TP : LKK REF - CC6/CTI21006538/Aea3) on 04/06/2021

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM21D203273/C02/GBE8585B/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 9 June 2021 2:19 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBE8585B (OI : CTI - TBA) AND SMS1312P (TP : LKK REF - CC6/CTI21006538/Aea3) on 04/06/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMS 1312P at M/s Xin Hua Workshop Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.