

## Celine Fong (LKKAuto)

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**From:** Celine Fong (LKKAuto)  
**Sent:** Wednesday, 2 June 2021 12:23 PM  
**To:** Tan Kian Wei Billy; SUR; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D203043/C02/GBE390Z/TANKW / FW: ACCIDENT ON 28/05/21 INVOLVE GN964L, GBE390Z AND SLH1844R

Dear Mr Tan,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Sent:** Tuesday, 1 June 2021 10:23 PM  
**To:** Khim Goh <sinhweemotor@gmail.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM21D203043/C02/GBE390Z/TANKW / FW: ACCIDENT ON 28/05/21 INVOLVE GN964L, GBE390Z AND SLH1844R

[Confidential]

Without Prejudice

Save as to cost

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Khim Goh <[sinhweemotor@gmail.com](mailto:sinhweemotor@gmail.com)>  
**Sent:** Tuesday, 1 June 2021 7:06 PM  
**To:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Re: SNM21D203043/C02/GBE390Z/TANKW / FW: ACCIDENT ON 28/05/21 INVOLVE GN964L, GBE390Z AND SLH1844R

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Please kindly arrange Adrian Ling (LKK) for the survey.

On Monday, May 31, 2021, Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)> wrote:

[Confidential]

Without Prejudice

Save as to cost

Dear Sirs / Madam,

**ACCIDENT INVOLVING GBE390Z & GN964L on 28/05/2021**

We refer to your email of 31/05/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

[3 Anson Road #15](#)-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, 31 May 2021 11:52 AM  
**To:** [sinhweemotor@gmail.com](mailto:sinhweemotor@gmail.com); Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D203043/C02/GBE390Z/TANKW / FW: ACCIDENT ON 28/05/21 INVOLVE GN964L, GBE390Z AND SLH1844R

Dear Billy,

Please conduct PRS for GN964L.

Note: officer in charge –Billy Tan 63896175.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
[3 Anson Road #15](#)-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Khim Goh <[sinhweemotor@gmail.com](mailto:sinhweemotor@gmail.com)>  
**Sent:** Monday, 31 May 2021 10:01 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** ACCIDENT ON 28/05/21 INVOLVE GN964L, GBE390Z AND SLH1844R

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Dear all,

Please kindly arrange surveyor to survey our vehicle GN964L

at

Sin Hwee Motor Pte Ltd

Blk [3023a Ubi Rd 1 #01](#)-59

S408717

Please provide us the list of surveyor for selection.

Thanks

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Warmest Regards

*Sin Hwee Motor Pte Ltd*  
*Khim Hp* : 9766 6672  
Tel: 6745 5783 Fax : 6744 9582  
E-mail: [sinhweemotor@gmail.com](mailto:sinhweemotor@gmail.com)

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Warmest Regards

*Sin Hwee Motor Pte Ltd*

*Khim Hp : 9766 6672*

Tel: 6745 5783 Fax : 6744 9582

E-mail: [sinhweemotor@gmail.com](mailto:sinhweemotor@gmail.com)