

## **Shiau Chan (LKKAUTO)**

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Friday, 9 July 2021 2:14 pm  
**To:** 'Subramaniam, Divyashni'; SUR; Mavis, Chew; Cheok, Lee Wai  
**Cc:** 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Teo, Ericweihong'  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SMX4446R vs SLV7820X (OI) on D.O.A.: 08/06/2021

Dear Mavis/Kathlyn,

We have conducted the TP WP of SMX 4446R.

Please be informed that there is BI involved.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 9 June 2021 12:30 pm  
**To:** 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SMX4446R vs SLV7820X (OI) on D.O.A.: 08/06/2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Sent:** Wednesday, 9 June, 2021 12:06 PM  
**To:** [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>  
**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SMX4446R vs SLV7820X (OI) on D.O.A.: 08/06/2021

PART 1 OF 2

Hi,

Please refer to the enclosed request from **JK Law Chambers**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.*

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel: 8001206556 | Ext: 1012103  
[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Prestina <[prestina@jklc.com.sg](mailto:prestina@jklc.com.sg)>  
**Sent:** Wednesday, June 9, 2021 10:46 AM  
**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; General <[general@jklc.com.sg](mailto:general@jklc.com.sg)>  
**Subject:** [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV7820X AND SMX4446R ON 08/06/2021

**This message is from an external sender; be cautious with links and attachments.**

WITHOUT PREJUDICE  
OUR REF: JK.21.SMX 4446R.LHW.PDPI

Dear Sir/Mdm,

We refer to your email of 08.05.2021 and your proposed list of surveyors.

We agreeable to **KENNETH KONG – LKK AUTO CONSULTANTS PTE LTD** to be the Single Joint Expert (SJE) for this matter.

Please be informed that the said vehicle can be inspected at:

**Venue:** LIAN HER MOTORS WORKS  
Block 5034 Ang Mo Kio Avenue 3

#01-337 Ang Mo Kio Industrial Park 2  
Singapore 569537

Contact: 9108 2728 (Please call before going)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

**For Surveyor**

Please initial here after completion of pre-repair inspection.  
Thank you.

Name:  
Signature:

Date & Time of Pre-repair Inspection:

Thank you.

*PS: In light of COVID-19 and the raise of the DORSCON level to Orange, our firm has implemented a business continuity plan wherein our staff are working from home.*

*We apologize for any delayed response. Your kind understanding is greatly appreciated in the interim. Thank you.*

Regards,  
Prestina  
Legal Executive



UEN No. 53394571B  
58A Pagoda Street  
Singapore 059217  
DID: +65 6980 0138  
Email: [prestina@jklc.com.sg](mailto:prestina@jklc.com.sg)

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**From:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Sent:** Tuesday, June 8, 2021 5:36 PM  
**To:** Prestina <[prestina@jklc.com.sg](mailto:prestina@jklc.com.sg)>  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; General <[general@jklc.com.sg](mailto:general@jklc.com.sg)>  
**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV7820X AND SMX4446R ON 08/06/2021



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첨부 파일을 엽니다.

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