

Celine Fong (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Wednesday, 9 June 2021 12:26 PM
To: ANG Richard
Cc: Mei Kwan (LKKAUTO); assignments; SUR
Subject: RE: [EXTERNAL] Re: AXA REF: TBA. FW: Pre Repair Survey for SGX 372 S (Your Ref: SHA 4255 E Our Ref: TKSf/M492-ACC-44896.21/sf)

Dear Richard,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ANG Richard <richard.angbs@axa.com.sg>
Sent: Wednesday, 9 June 2021 9:57 AM
To: SUR <sur@lkkauto.com>
Cc: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: RE: [EXTERNAL] Re: AXA REF: TBA. FW: Pre Repair Survey for SGX 372 S (Your Ref: SHA 4255 E Our Ref: TKSf/M492-ACC-44896.21/sf)

Hi LKK,

Kindly assist to attend to the SJE first.

We will assign services to you once the claim is registered.

Thank you.

Regards



Richard Ang | Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811
www.axa.com.sg
Email: richard.angbs@axa.com.sg
Customer Care No. 1800 8804888

We remain available to serve you during the circuit breaker period. For AXA's COVID-19 updates & initiatives, please visit <https://www.axa.com.sg/covid-19-updates>.

Please consider the environment before printing this message

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From: Janice Kee <janice.kee@ksteoptr.com>

Sent: Wednesday, June 9, 2021 9:39 AM

To: ANG Richard <richard.angbs@axa.com.sg>

Cc: NG Stacey <stacey.ng@axa.com.sg>; KHOR Saw Theng <sawtheng.khor@axa.com.sg>; KHONG Lynn <lynn.khong@axa.com.sg>; OH Vale <vale.oh@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>; SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>; Anthony Cheong <cheonganthony@yahoo.com.sg>

Subject: [EXTERNAL] Re: AXA REF: TBA. FW: Pre Repair Survey for SGX 372 S (Your Ref: SHA 4255 E Our Ref: TKSF/M492-ACC-44896.21/sf)

Dear Sir

Our client has agreed to the usage of LKK Auto Consultants Pte Ltd as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage LKK Auto Consultants Pte Ltd to perform the said Pre-Repair Survey in accordance to the NIMA Protocol.

Thank you.

Regards,
Janice Kee
c/o Teo Keng Siang LLC
111 North Bridge Road,
#29-07/08 Peninsula Plaza,
Singapore 179098
Tel: 6333 4222 Fax: 6333 5676

On Wed, Jun 9, 2021 at 8:54 AM ANG Richard <richard.angbs@axa.com.sg> wrote:

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Sir,

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a **Single Joint Expert**.

List of our motor surveyors:
1. LKK Auto Consultants Pte Ltd
2. Vicom Ltd
3. AXA in house surveyor

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Should you have any other queries, please feel free to contact our Claims Service Team at 1800-8804888.

Thank you.

Regards



Richard Ang | Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811

www.axa.com.sg

Email: richard.angbs@axa.com.sg

Customer Care No. 1800 8804888

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From: Janice Kee <janice.kee@ksteoptr.com>

Sent: Wednesday, June 9, 2021 8:08 AM

To: NG Stacey <stacey.ng@axa.com.sg>; KHOR Saw Theng <sawtheng.khor@axa.com.sg>; KHONG Lynn <lynn.khong@axa.com.sg>; OH Vale <vale.oh@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>; SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: Anthony Cheong <cheonganthony@yahoo.com.sg>

Subject: [EXTERNAL] Re: Pre Repair Survey for SGX 372 S (Your Ref: SHA 4255 E Our Ref: TKSF/M492-ACC-44896.21/sf)

REMINDER

On Tue, Jun 8, 2021 at 12:20 PM Janice Kee <janice.kee@ksteoptr.com> wrote:

Dear Sir,

We attach herewith our Pre-repair survey letter for your attention.

Kindly let us have the surveyor list for our attention.

Thank you.

Regards,

Janice Kee

c/o Teo Keng Siang LLC

111 North Bridge Road,
#29-07/08 Peninsula Plaza,
Singapore 179098
Tel: 6333 4222 Fax: 6333 5676

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