

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Thursday, 17 June 2021 1:40 pm  
**To:** 'Teo, Grace'; SUR; Chua, Gek Tiang Ruth  
**Subject:** RE: LKK/MC \ CMTD2101470/RUC - Pre-Repair Inspection for SLK 3466 U // Accident on 08/05/2021 @ 11:12 HR at along PIE towards Bedok Reservoir involving Vehicle Number SLK 3466 U and GBG6854C  
**Attachments:** SLK3466U IA.pdf

Dear Ruth,

Enclosed herewith preliminary advice of SLK 3466U.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 9 June 2021 11:59 am  
**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>  
**Subject:** RE: LKK/MC \ CMTD2101470/RUC - Pre-Repair Inspection for SLK 3466 U // Accident on 08/05/2021 @ 11:12 HR at along PIE towards Bedok Reservoir involving Vehicle Number SLK 3466 U and GBG6854C

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Wednesday, 9 June, 2021 11:50 AM  
**To:** Nineteen Autowerks <[nineteenautowerks@gmail.com](mailto:nineteenautowerks@gmail.com)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>

**Subject:** LKK/MC \ CMTD2101470/RUC - Pre-Repair Inspection for SLK 3466 U // Accident on 08/05/2021 @ 11:12  
HR at along PIE towards Bedok Reservoir involving Vehicle Number SLK 3466 U and GBG6854C

Without Prejudice

Our Reference: CMTD2101470/RUC  
Your Reference: SLK3466U

Hi,

We refer to your email reply of today and will appoint, **Mr. Marcus Chua** of **LKK** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Marcus** to conduct the survey for **SLK3466U** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Ruth**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020.

Kindly direct invoices and business correspondence

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020.

Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Nineteen Autowerks <[nineteenautowerks@gmail.com](mailto:nineteenautowerks@gmail.com)>

**Sent:** Wednesday, June 9, 2021 11:40 AM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Cc:** Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>

**Subject:** Re: PRI \ CMTD2101470/RUC - Pre-Repair Inspection for SLK 3466 U // Accident on 08/05/2021 @ 11:12 HR at along PIE towards Bedok Reservoir involving Vehicle Number SLK 3466 U and GBG6854C

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace,

Kindly appoint Marcus from LKK.  
Thank you.

On Wed, 9 Jun 2021 at 10:05 AM, Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)> wrote:

Our Reference: CMTD2101470/RUC

Your Reference: SLK3466U

**Without Prejudice**

Date: 09/06/2021

**EMAIL ONLY**

**OUR Email:** [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**M/S NINETEEN AUTOWERKS PTE LTD**

Dear Vessie,

**ACCIDENT INVOLVING GBG6854C & SLK3466U ON 08.05.2021**

We refer to your Notice of Accident dated 08/06/2021.

Kindly re-direct your future motor claims survey request to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

Please be informed that Ms. Ruth Chua is the handler of this case who can be contacted at 63295 153/  
[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg).

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	
	RT Appraisal Pte Ltd	Ricky Teng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>

**Sent:** Wednesday, June 9, 2021 8:53 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** FW: Pre-Repair Inspection for SLK 3466 U // Accident on 08/05/2021 @ 11:12 HR at along PIE towards Bedok Reservoir involving Vehicle Number SLK 3466 U and GBG 6854 C

Dear Colleagues,

For your attention.

Thank you!

Best Regards,  
**Tham Jia Wen**  
Claims Admin  
T: 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**

[50 Raffles Place, #03-03](#) Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Nineteen Autowerks <[nineteenautowerks@gmail.com](mailto:nineteenautowerks@gmail.com)>

**Sent:** Tuesday, 8 June, 2021 5:08 PM

**To:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>

**Subject:** Pre-Repair Inspection for SLK 3466 U // Accident on 08/05/2021 @ 11:12 HR at along PIE towards Bedok Reservoir involving Vehicle Number SLK 3466 U and GBG 6854 C

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

We are instructed by HAFIZA BANU BINTE AMIR AFZAL KHAN to notify you of a road traffic accident on 08/05/2021 at about 11:12 HR at along PIE towards Bedok Reservoir involving our client's vehicle

registration number SLK 3466 U and vehicle registration number GBG 6854 C driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9674 1991, should you require more information.

**Kindly arrange a survey at [Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 417808](#).**

—  
Best Regards,

Vessie Foo

**Nineteen Autowerks Pte Ltd [Blk 13 Kaki Bukit Road 4, #01-05, Bartley Biz Centre, Singapore 417807](#) | T: +65 9674 1991 | E: [Nineteenautowerks@gmail.com](mailto:Nineteenautowerks@gmail.com) | Co. Reg. No. 201922431M**

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Best Regards,

Vessie Foo

**Nineteen Autowerks Pte Ltd** [Blk 13 Kaki Bukit Road 4, #01-05](#), Bartley Biz Centre, Singapore 417807 | T: +65 9674 1991 | E: [Nineteenautowerks@gmail.com](mailto:Nineteenautowerks@gmail.com) | Co. Reg. No. 201922431M

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Best Regards,

Vessie Foo

**Nineteen Autowerks Pte Ltd** [Blk 13 Kaki Bukit Road 4, #01-05](#), Bartley Biz Centre, Singapore 417807 | T: +65 9674 1991 | E: [Nineteenautowerks@gmail.com](mailto:Nineteenautowerks@gmail.com) | Co. Reg. No. 201922431M

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