

Celine Fong (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Tuesday, 7 March 2023 6:37 PM
To: 'Jenny Lew'
Cc: 'Claims Dept of CTI'; assignments
Subject: RE: SNM21D203206/C02/GBD701R/LEWLC / FW: DIRECT SETTLEMENT OF VEHICLE NO. SMR5120E AGAINST GBD701R (CTI)

Dear Jenny,

Please be informed that we are unable to conduct the inspection for SMR 5120E after some attempts to inform workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Wednesday, 9 June 2021 9:44 AM
To: 'Jenny Lew' <jenny.lew@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D203206/C02/GBD701R/LEWLC / FW: DIRECT SETTLEMENT OF VEHICLE NO. SMR5120E AGAINST GBD701R (CTI)

Dear Jenny,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Meng Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 8 June, 2021 10:00 PM
To: Jeshuruben Rao Thomas <jeshuruben@honda.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203206/C02/GBD701R/LEWLC / FW: DIRECT SETTLEMENT OF VEHICLE NO. SMR5120E AGAINST GBD701R (CTI)

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI

Sent: Tuesday, 8 June 2021 8:05 PM

To: Jeshuruben Rao Thomas <jeshuruben@honda.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203206/C02/GBD701R/LEWLC / FW: DIRECT SETTLEMENT OF VEHICLE NO. SMR5120E AGAINST GBD701R (CTI)

Dear Jenny,

Please conduct PRS for SMR5120E.

Note: officer in charge –Jenny Lew 63896172.

******* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>
Sent: Tuesday, 8 June 2021 4:41 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: DIRECT SETTLEMENT OF VEHICLE NO. SMR5120E AGAINST GBD701R (CTI)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

To The Officer In Charge,

Please Refer To The Above Attachment For Your Reference,

Kindly Arrange A Surveyor To Conduct Survey On Our Client Vehicle SMR5120E.

Please Do Advice On The Liability Status Of This Claim For Direct Settlement.

Your Insured Vehicle Number is GBD701R, Accident Date 05/06/2021.

Thank You

Best Regards,
Rueben Thomas
Bodyshop Service Advisor
Kah Motor Body Repair Centre

Honda Singapore
Kah Motor Co. Sdn. Bhd.
15 Ubi Road 4, S(408610)
DID/Mobile: 68465672 / 90721766
Web: www.honda.com.sg



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