

Our Ref: CT0621/SHA2927M/CK(st)
Date: 28.06.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Dear Sir/Madam

Without Prejudice

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 04.06.2021 INVOLVING SHA2927M & SKL 686C ALONG ANG MO KIO AVE 1

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA2927M, which was involved in the captioned accident with your insured vehicle No SKL 686C.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,337.50
2. Loss of Rental	6 days x S\$ 126.47	S\$	758.82
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	6 days x S\$ 80.00	S\$	480.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,578.32**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

Workshops

Braddell

205 Braddell Road
Singapore 579701

Loyang

59 Loyang Drive
Singapore 508969

Sin Ming

383 Sin Ming Drive
Singapore 575717

Pandan

45 Pandan Road
Singapore 609286

Ubi

320 Ubi Road 3
Singapore 408649

Sungei Kadut

7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****TOYOTA PRIUS SHA2927M , SKL686C
AMG MO KIO AVE 1****ON 04-Jun-21 10:47**

I / We

HO WEE SHN(Hirer) NRIC No.: **SXXXX030A**

and/or

GOH KIN YONG(Relief) NRIC No.: **SXXXX725B**

Taxi Number

SHA2927M

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

04-Jun-2021

Name of Hirer

HO WEE SHN

Hirer NRIC

SXXXX030A

Signature :



Address

**708 WOODLANDS DRIVE 70 #11-21
730708**

Contact No.

93881062

Name of Relief

GOH KIN YONG

Relief NRIC

SXXXX725B

Signature :



Address

**778 WOODLANDS DRIVE 60 07-106
730778**

Contact No.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW000176212000

Claim No : SNM21D203298

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$2,220.00

SINGAPORE DOLLARS TWO THOUSAND TWO HUNDRED AND TWENTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 2927M

Insured Vehicle No. : SKL 686C

Date of Loss : 04/06/2021

Place of Accident : ANG MO KIO AVE 1

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TAN WEE BOON

Driver Name : TAN WEE BOON

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 2,220.00
	=====
TOTAL	S\$ 2,220.00
	=====

Claimant Name : COMFORT TRANSPORTATION PTE LTD NRIC No : _____

Signature : _____ Date : 21/7/21

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

COMPANY REG. NO.: 199506048W
Page: 1

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

Description : 3P 04.06.2021

VEHICLE NO
SHA2927M

**MAKE
TOYOTA**

MODEL
PRIUS HYBRID(G4)

DATE OF REG
01.04.2019

CHASSIS CODE
JTDKB3FU703079731

NO/DATE
91570241 16.06.2021

JOB NO.
305472175

ODOMETER READING

JOB TYPE

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,250.00
Add GST @ 7.000 %	87.50
Total Invoice amount	1,337.50

Issued by : KATHERINETAN 16.06.2021 14:05:10
Repair Type : CL50/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office:
05 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

[illegible]

Our Ref: CT21060033

Date: 16 June 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 04/06/2021 @ 10:47 hrs
ALONG AMG MO KIO AVE 1
INVOLVING SKL686C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2927M** (the "Taxi"). The Taxi was hired to **HO WEE SHN IC NO SXXXX030A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

OPERATED (TIME)	TO	DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
								FROM	TO
		31/5	d/o	299	278		149	2020	0425
		11/6	G04	299	439		161	0605	1513
		11/6	d/o	299	579		140	1820	0215
		21/6	G04	299	763		184	0602	1533
		21/6	(S) d/o	299	812		48	1535	1840
		21/6	G04	299	969		157	0601	1521
		31/6	(S) d/o	300	019		50	1540	1835
		31/6	G04	300	131		112	0605	1124
		4/6	SNA 2927M	300				1130	1130
		04/06	Accident Repair	Guy					
		09/06	4th WLS Tel: 6214 8355						

www.3Mwindowfilm.sg
 site: go.3M.com/automotive-window-solutions-sg


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SKL686C

Date of Accident

04/06/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **23/11/2020 - 22/11/2021**

Requested By **Por Moy Juan (COMFORTDELG...**

Requested Date **04/06/2021 12:25**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SH A 2927m

ACCIDENT INVOLVING SKL 686C & SHA 2927M ALONG/AT AMK AVE 1 ON 04/06/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Fri 6/18/2021 3:18 PM

To: ACTIVE2090@HOTMAIL.COM <ACTIVE2090@HOTMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/CTI21006514/Nrs3

TAN WEE BOON - BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SKL 686C & SHA 2927M ALONG/AT AMK AVE 1 ON 04/06/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHA 2927M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: SNM21D203298/C02/SKL686C/CHNGPW / FW: Direct Settlement - Accident Involving SKL 686C (OI : CTI - TBA) and SHA 2927M (TP : LKK REF - CC3/CTI21006514/Nrs3) on 04/06/2021

Adeline Chng <adeline.chng@sg.cntaiping.com>

Tue 7/27/2021 6:11 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

[Strictly Confidential]

Without Prejudice

Dear Jaslin

Please proceed to resolve claim at \$ 2,221.85 (all-in)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Wednesday, 21 July 2021 8:59 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SNM21D203298/C02/SKL686C/CHNGPW / FW: Direct Settlement - Accident Involving SKL 686C (OI : CTI - TBA) and SHA 2927M (TP : LKK REF - CC3/CTI21006514/Nrs3) on 04/06/2021

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Dear Sirs/Mdm,

ACCIDENT INVOLVING SKL 686C (CTI) AND SHA 2927M (TP) ON 04/06/2021

We refer to the above matter.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$ \$ 2,221.85 (all-in)**.

The summary is as follows: -

☐

☐

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 3,319.13	\$ 1,337.50 (\$1,250.00 + 7% GST)
2. Loss of Rental (6 days x \$126.47)	\$ 758.82	\$ 632.35 (5 days x \$126.47)
3. Loss of Income (6 days x \$80.00)	\$ 480.00	\$ 250.00 (5 days x \$50.00)
4. LTA / GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,559.95	<u>\$ 2,221.85</u>

Surveyor recommended 2 days for repair + 2 PRS + 1 SUN = 5 Days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Friday, June 11, 2021 11:41 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203298/C02/SKL686C/CHNGPW / FW: Direct Settlement - Accident Involving SKL 686C (OI : CTI - TBA) and SHA 2927M (TP : LKK REF - CC3/CTI21006514/Nrs3) on 04/06/2021

[Strictly Confidential]

Dear Su Li

Attached herewith our insured SAS report for your perusal.

NOTICE :

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Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 10 June 2021 6:15 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203298/C02/SKL686C/CHNGPW / FW: Direct Settlement - Accident Involving SKL 686C (OI : CTI - TBA) and SHA 2927M (TP : LKK REF - CC3/CTI21006514/Nrs3) on 04/06/2021

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM21D203298/C02/SKL686C/CHNGPW.

Dear Adeline,

Pls revert LKK.

NOTICE :

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 10 June 2021 4:58 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKL 686C (OI : CTI - TBA) and SHA 2927M (TP : LKK REF - CC3/CTI21006514/Nrs3) on 04/06/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 2927M at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd