

Our Ref: TP 0621-6392

21.10.2021

**LONPAC INSURANCE BHD**

300 BEACH ROAD,  
#17-04/07 The Concourse  
Singapore 199555

**Attn: Motor Claims Department**

Dear Sir,

**ACCIDENT INVOLVING VEHICLE: SCH 8862 Z & SKT 9046 Z ON 07.06.2021**

We are the authorized repair workshop for the owner of motor vehicle no: **SCH 8862 Z** which was involved in the above captioned accident with your insured vehicle: **SKT 9046 Z**. The vehicle owner has requested and authorized us to assist him in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Coast of repair (incl gst)	\$	3,798.50
02)	GIA Search Fee	\$	2.00
03)	Reimbursement - Loss of Rental (07 days x \$180/day)	\$	1,260.00
		\$	<u>5,060.50</u>

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Tax Invoice / GIA Search Fee Invoice / Car rental No 7909

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

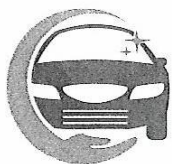
**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you  
Yours faithfully



Lily Lim

For Progressive Car Care Pte Ltd  
Email : [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)



**PROGRESSIVE**  
CAR CARE PTE LTD

Progressive Car Care Pte Ltd

(Co. Reg. No. 201006949C)

Blk 3022A Ubi Road 1 #01-45/ 46 S408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg

Date : 24/10/2021.

Our Ref : TP 0621-692.

I/We FOO CHIK HEE Nric No S20070903

Residing at 32 TANAH MERAH KECHIL RD #07-16 owner of

Vehicle No SCH88622 hereby authorize PROGRESSIVE CAR CARE PTE LTD at

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 to resolve the above matter.

In respect of this authorization, I / We confirmed to accept whatsoever settled or agreed by them

and also agreed that all Payments include Loss of Use to make in favour of

PROGRESSIVE CAR CARE PTE LTD.

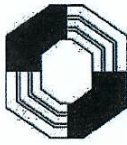
I / We am/are fully aware that all settlement made in respect of the accident occurred on

07 JUN 2021 Along / at TAMPINES AVE 2 will be full and

Final discharge of the claims inclusive of damages, loss of use etc.

SIGNATURE OF OWNER

Without Prejudice  
to any claim for  
personal injury



## LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VP05/024633  
DATE : 15 DECEMBER 2021

### DISCHARGE VOUCHER

I/We, FOO CHIK NEE @ FOO CHIK ENG confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of SKT 9046Z the sum of Singapore Dollar Four Thousand Six Hundred Forty and cents Fifty Only (\$4,640.50) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKT 9046Z and SCH 8862Z on 07 June 2021 along SLIP ROAD OF TAMPINES AVENUE 2 TO TAMPINES AVENUE 5.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ CHAN AI TEE/OR LEE NGIAP KANG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **PROGRESSIVE CAR CARE PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....  
Signature of vehicle owner/Date

.....  
Foo Chik Nee @ Foo Chik Eng.

Name of vehicle owner /Date

16/12/2021.

# Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716  
TEL: 6741 5336 FAX: 6741 7208 Email: claims@proccare.com.sg  
GST:201006949C RCB NO:201006949C

M/S : FOO CHIK NEE @ FOO CHIK ENG  
32 TANAH MERAH KECHIL ROAD #07-16  
EAST MEADOWS S(465559)

ATTN: LONPAC INSURANCE BHD

Your Ref No: TP 0621-6392  
Claim Type: Third Party  
Accident Date: 07/06/2021  
TP Veh Reg No: SKT 9046 Z

Claim No: EST1507009  
No: PS1505419  
Date: 21 Oct 2021  
Policy No: GA143588  
Veh Reg No: SCH8862Z  
Make/Model: MAZDA MAZDA6  
WAGON 2.5 A/T ABS  
D/AIRBAG 2WD SR  
Chassis No: JM6GJ103100140870  
Engine No: PY20417482  
Reg. Date: 19/12/2014

## Final Repair BillSCH8862Z

Description	Quantity	Price	Amount
		S\$	S\$
<b>Labour</b>			
1 LUMP SUM REPAIR	1 PCS	3,550.00	
		3,550.00	3,550.00
Total			S\$ 3,550.00
Add GST @ 7%			248.50
Total Amount Payable			S\$ 3,798.50

TOTAL: SINGAPORE DOLLAR THREE THOUSAND SEVEN HUNDRED NINETY EIGHT AND CENTS FIFTY ONLY

For Progressive Car Care Pte Ltd

PROGRESSIVE CAR CARE PTE LTD  
Blk 3022A Ubi Road 1 #01-45/46  
Singapore 408716  
Tel: 6741 5336 Fax: 6741 7208  
Email: claims@proccare.com.sg  
AUTHORISED SIGNATURE




**RENTAL AGREEMENT NO: 7909**

<b>HIRER'S PARTICULAR</b>		<b>GUARANTOR / ADD. DRIVER</b>	
Name : <u>Foo Chik Eng</u>		Name : <u>Fu Zixiang</u>	
Address : <u>Foo Chik Nee @</u>		Address : <u>Blk 124 Tampines St 11</u>	
		<u>#06-414 S521134</u>	
Nric No : <u>82007090J</u>		Nric No : <u>S8407109I</u>	
Tel (R) : _____		Tel (R) : _____	
H/P : _____		H/P : <u>8533065T</u>	
Off : _____		Off : _____	
Licence Expiry : _____ Class : _____		Licence Expiry : _____ Class : _____	
Driving Experience : _____ Age : _____		Driving Experience : _____ Age : _____	
Co.Name/ Address : _____		Co.Name/ Address : _____	
Occupation: _____		Occupation: _____	
Make : <u>Toyota Camry</u>		Vehicle No: <u>SLG8732P</u>	
<b>RENTAL CHARGES</b>		<b>METHODS OF PAYMENT</b>	
Hours @\$ _____ per hour	\$	Cash	Cheque No.
<u>7</u> Days @\$ <u>180</u> per day	<u>1260</u>	Bill Co:	
Weeks @\$ _____ per week		Credit Card No:	
Monthly @\$ _____ per month		Exp. Date	
<b>SUB-TOTAL</b>		Type:	
Deposit			
<b>TOTAL CHARGE</b>	<u>1260</u>		
<b>INSURANCE EXCESS CLAUSE</b>			
Hirer is responsible for the first S\$ <u>3000</u> (I.e. EXPRESS RENTAL'S) vehicle and also first S\$ party's vehicle for each and every accident / damage.		excess for collision / damage / fire & theft for the first party excess for collision / damage / fire & theft to third	
<b>CHECK OUT</b>		<b>CHECK IN</b>	
Date Out <u>16/8/21</u> Time Out <u>0940</u>		Date In <u>23/8/21</u> Time In <u>1120</u>	

**HIRER'S DECLARATION**

I have read the terms & conditions on overleaf of this rental agreement. I acknowledge receipt of vehicle in good condition plus accessories and if I opt to pay by credit/charge card, my signature here is to deemed to have been made on the application credit card charge slip. I am aware that Express Rental may have to take necessary steps by contact my employer in order to qualify me as a hirer.

  
Hirer's Signature

  
EXPRESS RENTAL



**EXPRESS RENTAL**

**OFFICIAL RECEIPT**

Blk 3022A Ubi Road 1 #01-45 Singapore 408716 Tel: 6741 5336 (2 Lines) Fax: 6741 7208

No: **6003**

Date: 23/8/2021.

Received from

Foo Chik Nee @ Foo Chik Eng.

the sum of Dollars

One Thousand Two Hundred,

Sixty only

being payment of

RA 7909 (5LGT 8732 P).

\$

1260/-

Cash/Cheque No.

**EXPRESS RENTAL**

*All receipts subject to the clearance of cheque.*

\_\_\_\_\_  
Authorised Signature


## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SKT9046Z

Date of Accident

07/06/2021 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**Period of Insurance ..... **25/06/2020 - 24/06/2021**Requested By ..... **Lily Lim Buay Hiang (PROGRE...**Requested Date ..... **07/06/2021 14:05****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



## Cecilia Chong (LKK Auto)

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**From:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Sent:** Tuesday, 14 December 2021 12:35 pm  
**To:** Cecilia Chong (LKK Auto); Mei Kwan (LKKAuto)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: Arrange for survey - Acc on 07.06.2021 invlg SCH 8862 Z & SKT 9046 Z // LKK REF: CC4/LPC21006509/ga3 Our Ref: 20/21/21/VP05/024633 (Kenny's case) [External Confidential]

## Lonpac External - Confidential

Dear Cecilia

Please proceed to settle as per your recommendations.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Friday, 19 November 2021 12:08 pm  
**To:** KENNY LIM CHING GHEE <kennylim@lonpac.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Arrange for survey - Acc on 07.06.2021 invlg SCH 8862 Z & SKT 9046 Z // LKK REF: CC4/LPC21006509/ga3 Our Ref: 20/21/21/VP05/024633 (Kenny's case) [External Confidential]

Lonpac Ref: **20/21/21/VP05/024633**

LKK Ref: CC4/LPC21006509/ga3



Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 09/06/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**VERMOGEN ACE PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 12,093.87	\$ 3,798.50
2. Loss of Rental (7days x \$180.00)	\$ 1,260.00	\$ 1,260.00 (7days x \$180.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 13,355.87</b>	<b><u>\$ 5,060.50</u></b>

\*\*07days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)