

Mei Kwan (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 9 June 2021 1:52 PM
To: Mei Kwan (LKKAUTO); GERALD POH WEE BIN
Cc: MT_Claim_SG; Cecilia Chong (LKK Auto); Admin A
Subject: RE: Arrange for survey - Acc on 07.06.2021 invlg SCH 8862 Z & SKT 9046 Z // LKK REF: CC4/LPC21006509/ga3 Our Ref: 20/21/21/VP05/024633 (Kenny's case) [External Confidential]
Attachments: SKT9046Z OI GIA.pdf
Follow Up Flag: Follow up
Flag Status: Flagged
Categories: HMK

Lonpac External - Confidential

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, 8 June 2021 4:51 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Arrange for survey - Acc on 07.06.2021 invlg SCH 8862 Z & SKT 9046 Z [External Confidential] // LKK REF: CC4/LPC21006509/ga3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 8 June, 2021 2:59 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: Arrange for survey - Acc on 07.06.2021 invlg SCH 8862 Z & SKT 9046 Z [External Confidential]

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 8 June, 2021 2:46 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Arrange for survey - Acc on 07.06.2021 invlg SCH 8862 Z & SKT 9046 Z [External Confidential]

Lonpac External - Confidential

WITHOUT PREJUDICE

Our Ref : TBA

Dear Nivitha/Summer,

FYA.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Lily [<mailto:bhlim@procarcare.com.sg>] **On Behalf Of** Claims

Sent: Tuesday, 8 June 2021 2:24 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Claims <claims@procarcare.com.sg>

Subject: Arrange for survey - Acc on 07.06.2021 invlg SCH 8862 Z & SKT 9046 Z

Dear sirs

Please refer to attached and arrange for survey

VEHICLE NOT IN WORKSHOP

Regards,

Lily LIM

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



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