

Our Ref: CT0621/SHC3431J/JW(st)
Date: 24.06.2021

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY. AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Dear Sir/Madam

Without Prejudice

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 06.06.2021 INVOLVING SHC3431J & SMX7216T ALONG TPE EXIT TO PUNGGOL RD

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHC3431J, which was involved in the captioned accident with your insured vehicle No SMX7216T.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,574.10
2. Loss of Rental	4 days x S\$ 125.19	S\$	500.76
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,396.86**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC3431J , SMX7216T
TPE EXIT TO PUNGGOL RD****ON 06-Jun-21 17:20**

I / We

NG CHOHE KHENG(Hirer) NRIC No.: **SXXXX491D**

and/or

(Relief) NRIC No.: **SXXXX491D**

Taxi Number

SHC3431J

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

07-Jun-2021

Name of Hirer

NG CHOHE KHENG

Hirer NRIC

SXXXX491D

Signature :



Address

**107C EDGEFIELD PLAINS #13-134
823107**

Contact No.

96197042

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,574.10** (Repair Cost), **S\$437.98** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SHC 3431J** that was damaged pursuant to the accident which occurred on **06/06/2021** (date) along **FILTER LANE FROM TPE INTO PUNGGOL ROAD** (location) involving vehicle no/s **SMX 7216T**. This is pursuant to the inspection conducted on **08/06/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 3431J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 3431J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 06th (day) of Dec (month) 2021 (year)



CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by appointed surveyor

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Signed by "the workshop" (with chop)

COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your cheque to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC3431J

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
02.07.2019

CHASSIS CODE
KMHC851CVKU164698

INV. NO/DATE
91570698 18.06.2021

JOB NO.
305472621

ODOMETER READING

DATE/TIME IN
07.06.2021 12:35

Description : 3P 06.06.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	FNPS	NUMBER PLATE FRONT	1	45.00	0.00	45.00
0002	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0003	04-01-0104-1150	PROTECTOR MAT	1	50.00	0.00	50.00
0004	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0005	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
SUB-TOTAL				:		841.12

JOB NATURE

0001	PB	PANEL BEATING SHC3431J	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	250.00	250.00
0003	20-204	REMOVE/REFIX REVERSE	30.00	30.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91570698	1,574.10	

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC3431J

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
02.07.2019

CHASSIS CODE
KMHC851CVKU164698

INV. NO/DATE
91570698 18.06.2021

JOB NO.
305472621

ODOMETER READING

DATE/TIME IN
07.06.2021 12:35

S/No	Part No.	Qty	Unit Price	%Disc	Net
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SENSOR

SUB-TOTAL : 630.00

Items total	1,471.12
Add GST @ 7.000 %	102.98
Invoice amount	1,574.10

Issued by : CHEWBEELENG 18.06.2021 10:23:21
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91570698	1,574.10	

Our Ref: CT21060079

Date: 18 June 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 06/06/2021 @ 17:20 hrs
ALONG TPE EXIT TO PUNGGOL RD
INVOLVING SMX7216T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3431J** (the "Taxi"). The Taxi was hired to **NG CHOHE KHENG IC NO SXXXX491D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMX7216T

Date of Accident

06/06/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**
Period of Insurance **27/01/2021 - 26/01/2022**
Requested By **Huang Xiao Yan (COMFORTDEL...**
Requested Date **07/06/2021 14:18**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SHC3431J

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Tuesday, 15 June 2021 4:43 PM
To: DAVE.TAN@ITACCESS.COM.SG
Cc: Admin A
Subject: ACCIDENT INVOLVING SMX 7216T & SHC 3431J ALONG/AT FILTER LANE FROM TPE INTO PUNGGOL ROAD ON 06/06/2021

Our Ref: CC4/AIG21006506/Nra3

WAN CHEE WAI DONNA GERALDINE- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMX 7216T & SHC 3431J ALONG/AT FILTER LANE FROM TPE INTO PUNGGOL ROAD ON 06/06/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SHC 3431J against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Jun 2021 16:27	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] HOW MEI KWAN
2	08 Jun 2021 16:27	Clm Veh Model Changed	(205282) HYUNDAI AE IONIQ HEV DCT 1.6 (A).	[A] HOW MEI KWAN
3	08 Jun 2021 16:27	Clm Created	Reg No: SHC3431J. Acct Date: 2021/06/06. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] HOW MEI KWAN
4	08 Jun 2021 16:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	08 Jun 2021 16:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/17	[A] HOW MEI KWAN
6	08 Jun 2021 16:27	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	08 Jun 2021 16:27	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	08 Jun 2021 16:27	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	08 Jun 2021 16:28	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	08 Jun 2021 16:28	Adj Adjuster Assigned	[None] -> Muhammad Nazril Bin Abdullah	[A] HOW MEI KWAN
11	08 Jun 2021 16:28	Label Removed	(19):Fastlane.	[A] HOW MEI KWAN
12	08 Jun 2021 16:28	Label Added	(23):Express.	[A] HOW MEI KWAN
13	09 Jun 2021 11:34	Video Downloaded	Downloaded Video - Accident	[I] Low, Xianyu
14	09 Jun 2021 11:34	Video Downloaded	Downloaded Video - Accident	[I] Low, Xianyu
15	10 Jun 2021 09:08	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
16	15 Jun 2021 16:35	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
17	16 Aug 2021 14:24	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
18	16 Aug 2021 14:24	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	16 Aug 2021 14:24	Clm Dtl Modified	JPJ Reg. Date: -> 2019/07/02.	[A] JOANNE LEE KHANG MIN
20	16 Aug 2021 14:24	Clm Details Notified		[A] JOANNE LEE KHANG MIN
21	11 Nov 2021 15:28	Adj Mandate Request	Cur.Req:2101.67:100%*Quantum:(a)CORw/GST: \$1,574.10+ (b)LOR(3days x \$125.19):\$375.57+ (c)LOR(3days x \$50.00): \$150+(d)GIA search fee:\$2= Total:\$2,101.67**Recommended 2 repair days + 1 PRS=3days	[A] Jaslin Kok Chin Yi
22	12 Nov 2021 23:59	Video Downloaded	Downloaded TP VIDEO	[I] Tan, Bennie-WZ
23	12 Nov 2021 23:59	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
24	13 Nov 2021 00:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/17. Mandate Remarks: Subj to all docs/billings in order & LOI not claimed in BI, SAB frm: \$1886.48-2014.08 (All-in). LOR/LOI days: 2-2.5D. PRS notice: 08/06/21@223 pm.	[I] Tan, Bennie-WZ
25	13 Nov 2021 00:23	Adj Mandate Set	Approved:2014.08:Subj to all docs/billings in order & LOI not claimed in BI, SAB frm: \$1886.48-2014.08 (All-in). LOR/LOI days: 2-2.5D. PRS notice: 08/06/21@223pm.	[I] Tan, Bennie-WZ
26	13 Nov 2021 00:28	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/06/17. Mandate Remarks: Subj to all docs/billings in order & LOI not claimed in BI, SAB frm: \$1886.48-2014.08 (All-in). LOR/LOI days: 2-2.5D. PRS notice: 08/06/21@223pm. TP LOA to request for.	[I] Tan, Bennie-WZ

AUDIT TRAIL

No.	On	Audit	Remarks	By
27	13 Nov 2021 00:28	Adj Mandate Set	Approved:2014.08:Subj to all docs/billings in order & LOI not claimed in BI, SAB frm: \$1886.48-2014.08 (All-in). LOR/LOI days: 2-2.5D. PRS notice: 08/06/21@223pm. TP LOA to request for.	[I] Tan, Bennie-WZ

Date From

Date To

Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2700471	09 Jun 2021 11:40:16	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC3431J	SMX7216T	11.00
2716773	16 Aug 2021 14:24:03	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC3431J	SMX7216T	11.00
2733761	18 Oct 2021 12:14:00	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC3431J	Jaslin Kok Chin Yi	xx.xx