

Mei Kwan (LKKAuto)

From: Mavis, Chew <Chew.Mavis@aig.com>
Sent: Tuesday, 8 June, 2021 4:58 PM
To: Mei Kwan (LKKAuto); Boyogan, Joane
Cc: Jaslin Kok (LKK Auto); Admin A; Cheok, Lee Wai
Subject: #8251651614SG001#023# << AIG REF | DOA 06.06.21 SHC3431J with your insured SMX7216T // LKK REF: CC4/AIG21006506/Nra3

Dear Mei Kwan,

Thanks for the referral.

Dear Joane,

Please be informed that 8251651614SG-004 has been assigned to you based on the listing. For your review and necessary action, thanks!

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.

Best regards,

Ms. Mavis Chew
Complex Claims Examiner
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1970
chew.mavis@aig.com | www.aig.sg

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, June 8, 2021 4:32 PM
To: Mavis, Chew <Chew.Mavis@aig.com>; Cheok, Lee Wai <Cheok.Leewai@aig.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: aigencrypt DOA 06.06.21 SHC3431J with your insured SMX7216T // LKK REF: CC4/AIG21006506/Nra3

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Dear Sir / Madam,

We refer to the above matter.

Third party bodily injury ("BI") sighted in TP GIA report.

Note : officer in charge – Jaslin

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 8 June, 2021 3:11 PM

To: 'Chin, Lee-Ying' <Lee-Ying.Chin@aig.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>

Subject: RE: agencrypt DOA 06.06.21 SHC3431J with your insured SMX7216T

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chin, Lee-Ying <Lee-Ying.Chin@aig.com>

Sent: Tuesday, 8 June, 2021 3:09 PM

To: assignments@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>

Subject: agencrypt DOA 06.06.21 SHC3431J with your insured SMX7216T

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards,

Lee Ying, Chin

Senior Claims Associate – Auto
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1947
Lee-Ying.Chin@AIG.com | www.aig.sg

From: Loke Wei Yieng <LokeWY@sparkcarcare.com>
Sent: Tuesday, June 8, 2021 2:23 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: Jumanibm Masudin <jumanibm@cdge.com.sg>
Subject: [EXTERNAL] DOA 06.06.21 SHC3431J with your insured SMZ7216T

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Hi officer in-charge,

Please see attached repair estimate and GIA.

Kindly arrange to survey the vehicle at 59 Loyang Drive (S)508969 4th floor.

Best regards,
Ms. Loke YY
Loyang Accident Repair
ComfortDelgro Engineering Pte Ltd
DID: 62148355

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From: canon@comfortdelgro.com.sg <canon@comfortdelgro.com.sg>
Sent: Tuesday, 8 June 2021 2:12 PM
To: Loke Wei Yieng <LokeWY@sparkcarcare.com>
Subject: Scan Image

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