

Re: Your Ref: CC4/III21006505/Epa3 (XE3265Y) Our Ref: SFU3069B DOA: 05/06/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 10/8/2021 5:09 PM

To: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>

 1 attachments (608 KB)

DV_SFU3069.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>

Sent: Tuesday, 10 August 2021 4:19 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Your Ref: CC4/III21006505/Epa3 (XE3265Y) Our Ref: SFU3069B DOA: 05/06/2021

Dear Hsiao Tong Chew,

We accept your offer of **\$ 14,919.02**

Kindly send to me the DV for workshop endorsement.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: 06 August 2021 10:12 AM
To: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: Re: Your Ref: CC4/III21006505/Epa3 (XE3265Y) Our Ref: SFU3069B DOA: 05/06/2021

This email was sent from outside of your organisation
Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 14,071.57
2. Loss of Use (14days x \$60.00)	\$ 840.00
3. LTA Search fee	\$ 7.45
Total	\$ 14,919.02

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Sent: Friday, 9 July 2021 10:30 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: Your Ref: CC4/III21006505/Epa3 (XE3265Y) Our Ref: SFU3069B DOA: 05/06/2021

Dear Hsiao Tong Chew,

Pls. refer to attached LOD.

Our customer, **Ng Shizhao James** insured with **Tokio Marine** claims as follows.

Cost of repair	\$ 14,071.57
Loss of rental	\$ 1,080.00 (\$60.00 x 18 days)
LTA search fee	\$ 7.45

Total	\$ 15,159.02

Appreciate if you could quantify your offer of settlement the soonest.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



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From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: 05 July 2021 09:06 PM
To: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: SFU3069B (KIA) - FINALIZE TP CLAIM (INDIA)

This email was sent from outside of your organisation

Hi Larry,

We confirm the finalize \$13,151.00 (P/P, before GST). 12 repair days.

Thanks.

Best Regards,

Steve Chen | Automotive Assessor

LKK Auto Consultants Pte Ltd

Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>

Sent: Monday, 5 July 2021 9:12 AM

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>;

Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Subject: RE: SFU3069B (KIA) - FINALIZE TP CLAIM (INDIA)

Dear Steve,

Pls. refer to attached files, Emblem Cerato \$ 28.00 taken out.

Kindly confirm re-finalized amount of \$ **13,151.00** before Gst.

Thank you so much.

Best regards,

Larry Songcuan

Customer Service



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From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Sent: 03 July 2021 08:29 PM

To: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>;

Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Subject: SFU3069B (KIA) - FINALIZE TP CLAIM (INDIA)

This email was sent from outside of your organisation

Hi Larry,

Kindly check the part (EMBLEM-CERATO - \$28) no recommended.

Thanks.

Best Regards,

Steve Chen | Automotive Assessor

LKK Auto Consultants Pte Ltd

Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>

Sent: Friday, 2 July 2021 4:23 PM

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>;

Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Subject: SFU3069B (KIA) - FINALIZE TP CLAIM (INDIA)

Dear Steve,

Pls. refer to attached files.

Kindly confirm finalized amount of **\$ 13,179.00** before Gst.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



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