

## Cecilia Chong (LKK Auto)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Thursday, 17 June 2021 3:39 PM  
**To:** sinboonwah@gmail.com  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21006495/Kgs3 \*\*\* ACCIDENT INVOLVING SLS 5581P & SDS 1133X ON 17/05/2021 \*\*\*

Our Ref:  
CC4/AIG21006495/Kgs3  
17 JUNE 2021

**TAN LEE LIAN NEO MAGGIE**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SLS 5581P & SDS 1133X ON 17/05/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SDS 1133X**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please provide us with the following:

#### **1. Accident video footage**

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

## Cecilia Chong (LKK Auto)

---

**From:** Yong, Joanne-LF <Joanne-LF.yong@aig.com>  
**Sent:** Thursday, 24 June 2021 12:48 PM  
**To:** Cecilia Chong (LKK Auto)  
**Subject:** RE: Re: Re: CC4/AIG21006495/GS3 7489810644SG003 Accident Involving SLS5581P and SDS1133X on 17/05/2021 at 1 Seletar Rd, Singapore 807011 CARPARK

Dear Cecilia,

Pls reject Third party.

However, if you have any other independent evidence to prove otherwise, you may let us have the same for further review.

Thank you.

Best regards,  
**Joanne Yong**  
Senior Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1953  
[Joanne-LF.yong@aig.com](mailto:Joanne-LF.yong@aig.com) | [www.AIG.sg](http://www.AIG.sg)

---

**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Tuesday, June 22, 2021 10:13 AM  
**To:** Yong, Joanne-LF <Joanne-LF.yong@aig.com>  
**Subject:** [EXTERNAL] RE: Re: Re: CC4/AIG21006495/GS3 7489810644SG003 Accident Involving SLS5581P and SDS1133X on 17/05/2021 at 1 Seletar Rd, Singapore 807011 CARPARK

This message is from an external sender; be cautious with links and attachments.

Dear Joanne,

As spoken with you over the phone on last Friday, kindly let us have your instruction or approval to reject TP claim.

TP informed no video footage available as stated in TP GIA report. Thus, no concrete proof showing of OI involvement.

Thanks

Best Regards,  
Cecilia Chong | Case Handler

## Cecilia Chong (LKK Auto)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Tuesday, 22 June 2021 10:11 AM  
**To:** Zila @ Ah Lim Motor Company; Su Li (LKK Auto)  
**Cc:** Mui Hong @ Ah Lim Motor; Admin A  
**Subject:** RE: TP / OUR CLIENT SDS1133X DOA: 17/05/2021 POLICY NO. GA553094/1 YOUR INSURED SLS5581P LKK REF : CC4/AIG21006495/g3

WITHOUT PREJUDICE

Dear Zila,

We refer to the above matter.

Based on the photo submitted by you, OI has went to that place, however, is not able to prove OI involvement on hitting onto your client vehicle.

In view of above, we have our principal approval to deny liability and not able to look into this matter.

Thanks

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

*Best Regards,*

*Cecilia Chong | Case Handler*

*LKK Auto Consultants Pte Ltd*

*Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108*

*Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)*



*Save the Earth. Print only when necessary.*

---

**From:** Zila @ Ah Lim Motor Company [mailto:[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)]  
**Sent:** Friday, 18 June 2021 1:18 PM  
**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Cc:** Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: TP / OUR CLIENT SDS1133X DOA: 17/05/2021 POLICY NO. GA553094/1 YOUR INSURED SLS5581P LKK REF : CC4/AIG21006495/g3

Hi Cecilia,

In the GIA Report, I have indicate that my client not able to provide video footage when car is parked.  
Therefore no video footage..

Thanks.

Regards