

Summer Lee (LKK Auto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 8 June, 2021 11:02 AM
To: Taxis Customer Service; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM21D203214/C02/SMR4775Y/TANKW / FW: 50113430 / SHD8618A / TP SMR4775Y / DOA -07/06/2021 - ARRANGE SURVEY

[Confidential]

Without Prejudice
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Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Taxis Customer Service <taxiscs@stengg.com>

Sent: Tuesday, 8 June 2021 10:50 AM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203214/C02/SMR4775Y/TANKW / FW: 50113430 / SHD8618A / TP SMR4775Y / DOA -07/06/2021 - ARRANGE SURVEY

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear All,

Please appoint Mr Steve Chen (LKK) to conduct pre-repair survey for the vehicle mentioned above. Thanks.

With warmest regards,

Loong

Ding Automotive Pte Ltd

31 Corporation Rd, Singapore 649806

Tel : 9689 1857 / 6265 7130

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Tuesday, June 8, 2021 10:28 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Taxis Customer Service <taxiscs@stengg.com>

Subject: RE: SNM21D203214/C02/SMR4775Y/TANKW / FW: 50113430 / SHD8618A / TP SMR4775Y / DOA -07/06/2021 - ARRANGE SURVEY

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[Confidential]

Without Prejudice

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Dear Sirs / Madam,

ACCIDENT INVOLVING SMR4775Y & SHD8618A on 07/06/2021

We refer to your email of 07/06/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 8 June 2021 10:14 AM

To: taxiscs@stengg.com; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203214/C02/SMR4775Y/TANKW / FW: 50113430 / SHD8618A / TP SMR4775Y / DOA -07/06/2021 - ARRANGE SURVEY

Dear Billy,

Please conduct PRS for **SHD8618A**.

Note: officer in charge – Billy Tan 63896175.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Taxis Customer Service <taxiscs@stengg.com>
Sent: Monday, 7 June 2021 8:47 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: 50113430 / SHD8618A / TP SMR4775Y / DOA -07/06/2021 - ARRANGE SURVEY

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Without Prejudice

Dear All,

Please refer to the attachment for your reference.

Thanks.

With warmest regards,

Loong
Ding Automotive Pte Ltd
31 Corporation Rd, Singapore 649806
Tel : 9689 1857 / 6265 7130

From: Taxis Customer Service
Sent: Monday, June 7, 2021 5:26 PM
To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Subject: RE: 50113430 / SHD8618A / TP SMR4775Y / DOA -07/06/2021 - ARRANGE SURVEY

Without Prejudice

Dear All,

Our colleague is still processing the GIA report . We will sent the GIA Report once it is ready. Please arrange a surveyor to survey the vehicle by tomorrow. Thanks.

With warmest regards,

Loong
Ding Automotive Pte Ltd
31 Corporation Rd, Singapore 649806
Tel : 9689 1857 / 6265 7130

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, June 7, 2021 5:20 PM
To: Taxis Customer Service <taxiscs@stengg.com>; kelly.ding@dingauto.sg; claims@dingautomotive.com; sarah@dingautomotive.com
Subject: FW: 50113430 / SHD8618A / TP SMR4775Y / DOA -07/06/2021 - ARRANGE SURVEY

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Without prejudice

Dear Sir,

Pls extend gia report to process pri.

*** Kindly quote our reference number when replying.

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Thank you

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From: Taxis Customer Service <taxiscs@stengg.com>
Sent: Monday, 7 June 2021 3:02 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: kelly.ding@dingauto.sg; claims@dingautomotive.com; sarah@dingautomotive.com
Subject: 50113430 / SHD8618A / TP SMR4775Y / DOA -07/06/2021 - ARRANGE SURVEY

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Without Prejudice

Hi Sir/Madam,

Kindly assist to arrange survey for vehicle **SHD8618A** on 31 Corporation Road.

Do avoid visiting during our lunch time, 12PM – 1PM.

Thanks!

With warmest regards,

Loong
Ding Automotive Pte Ltd
31 Corporation Rd, Singapore 649806
Tel : 9689 1857 / 6265 7130

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