

LOD RE: ACCIDENT INVOLVING SHF 277S & SKG 2338X ON 04/06/2021*** LKK REF : CC3/AIG21006485/R1rs3 SMRT Ref: TAX/06/21/2009/lg

3

we quantify our claim as follows:-

Cost of Repair	\$6,600.00
Loss of Rental	\$1,487.84 (13.5 days x \$110.21)
Loss of Income	\$810.00 (13.5 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$8,904.84

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation
- 7) Video footages

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd





Date:

Our Ref. No.: TAX/06/21/2009/19

Letter of Authorisation

I, ^{Name} Mohamad Abilah Bin Mustafa Pei (NRIC No.: )

registered hirer / relief driver / taxi share driver of SMRT taxi registration number SHF2778 hereby authorise **SMRT Automotive Services Pte Ltd**

("AutoSvs") to deal with all matters arising out of the accident between my taxi and SKG 2888X happened on 4/6/2021

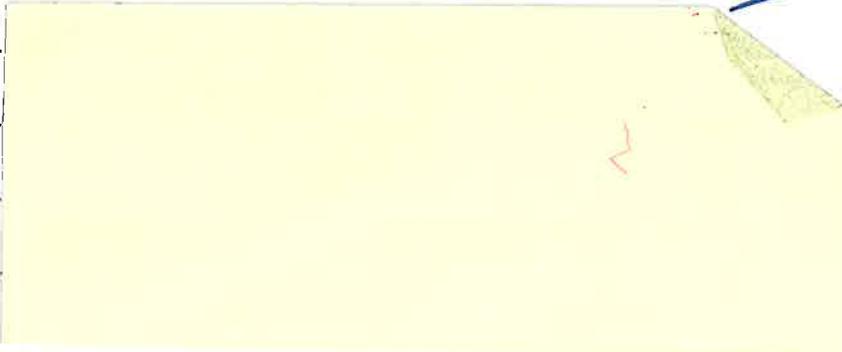
along Mountbatten Rd towards Crescent Rd

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name MOHAMAD ABILAH Signature: Mohamad

NRIC No.
Tel No.
Address



AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHF 277S (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHF 277S that was damaged pursuant to the accident which occurred on SKG 2338X (date) along MOUNTBATTEN RD (location) involving vehicle no/s SKG 2338X ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 19 (day) of Aug (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$6,600.00** (Repair Cost), **S\$1,441.89** (Loss of Rental/^{Income} Use), **S\$7.00** (Disbursement) for vehicle no. **SHF 277S** that was damaged pursuant to the accident which occurred on **04/06/2021** (date) along **MOUNTBATTEN RD** (location) involving vehicle no/s **SKG 2338X**. This is pursuant to the inspection conducted on **07/06/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** (“the third party claimant”) of vehicle no. **SHF 277S** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHF 277S** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of Aug (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV210700047
Date : 05.07.2021
Vehicle No. : SHF277S
Your Ref No. : TAX/06/21/2009
Our Ref No. : 24111173
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 6,600.00
GRAND TOTAL					\$ 6,600.00

Remark :

Make/Model : PRIUS4
Accident Date : 04.06.2021

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
Bank Name : DBS Bank Ltd - SGD
Bank Account No. : 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung

Koo Yew Chung (Jul 5, 2021 14:51 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/06/21/2009

From: SMRT Taxis Pte Ltd

Date: 17/6/2021

ACCIDENT ON 4/6/2021 INVOLVING SHF 277S & SKG 2338X ALONG MOUNTBATTEN RD TOWARDS CRESCENT RD

This is to confirm that the daily rental rate for SHF 277S is \$110.21 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 04/06/2021

Date Generated : 09/07/2021

Accident End Date : 09/07/2021

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/06/21/2009	SHF277S	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4	24111173	04/06/2021 5:59 PM	18/06/2021 12:05 PM

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	05 Jun 2021 / 10:38:55	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SKG2338X	Business Transaction Reference No.:	20210605103855523362
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 04 Jun 2021 17:35:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE, LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#) [OK](#)

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Friday, 2 July 2021 4:06 PM
To: LYN_WEE@YAHOO.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SKG 2338X & SHF 277S ALONG/AT MOUNTBATTEN ROAD ON 04/06/2021

Our Ref: CC3/AIG21006485/R1rs3

LYNDA SHIH CHEN CHIANG - BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SKG 2338X & SHF 277S ALONG/AT MOUNTBATTEN ROAD ON 04/06/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHF 277S against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your driver changed lane and collided with third party who was moving in own lane. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Jun 2021 10:49	Clm Dtl Modified	Claimant's Name: -> SMRT TAXIS PTE LTD.	[A] Lee Su Li
2	08 Jun 2021 10:49	Clm Veh Model Changed	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] Lee Su Li
3	08 Jun 2021 10:49	Clm Created	Reg No: SHF277S. Acct Date: 2021/06/04. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: SMRT Automotive Services Pte Ltd (Woodlands)	[A] Lee Su Li
4	08 Jun 2021 10:49	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	08 Jun 2021 10:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/17	[A] Lee Su Li
6	08 Jun 2021 10:49	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	08 Jun 2021 10:49	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[A] Merimen Administrator
8	08 Jun 2021 10:49	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	08 Jun 2021 10:50	Label Added	(23):Express.	[A] Lee Su Li
10	08 Jun 2021 10:50	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] Lee Su Li
11	12 Jul 2021 11:15	Video Downloaded	Downloaded TP VIDEO	[A] Jaslin Kok Chin Yi
12	12 Jul 2021 11:16	Video Downloaded	Downloaded TP VIDEO	[A] Jaslin Kok Chin Yi
13	12 Jul 2021 11:16	Video Downloaded	Downloaded TP VIDEO	[A] Jaslin Kok Chin Yi
14	12 Jul 2021 11:16	Video Downloaded	Downloaded TP VIDEO	[A] Jaslin Kok Chin Yi
15	12 Jul 2021 11:16	Video Downloaded	Downloaded TP VIDEO	[A] Jaslin Kok Chin Yi
16	12 Jul 2021 11:16	Video Downloaded	Downloaded TP VIDEO	[A] Jaslin Kok Chin Yi
17	27 Jul 2021 23:52	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
18	27 Jul 2021 23:52	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	27 Jul 2021 23:52	Clm Dtl Modified	JPJ Reg. Date: -> 2017/12/14.	[A] JOANNE LEE KHANG MIN
20	27 Jul 2021 23:52	Clm Details Notified		[A] JOANNE LEE KHANG MIN
21	05 Aug 2021 18:18	Adj Mandate Request	Cur.Req:8209.10:Lia:100%*Quantum:(a)COR:\$6,600+(b)LOR(10days x \$110.21):\$1,102.10+(c)LOI (10days x \$50):\$500+(d)LTA search fee:\$7=Total:\$8,209.10*Recommended 7 repair days +2 PRS + 1SUN=10Days	[A] Jaslin Kok Chin Yi
22	12 Aug 2021 11:22	Video Downloaded	Downloaded TP VIDEO	[I] MdNoor, Norsiah
23	12 Aug 2021 11:22	Video Downloaded	Downloaded TP VIDEO 1	[I] MdNoor, Norsiah
24	12 Aug 2021 11:23	Video Downloaded	Downloaded TP VIDEO 1	[I] MdNoor, Norsiah
25	12 Aug 2021 11:24	Video Downloaded	Downloaded TP VIDEO 1	[I] MdNoor, Norsiah
26	12 Aug 2021 11:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/17	[I] MdNoor, Norsiah

AUDIT TRAIL			
No.	On	Audit	Remarks
27	12 Aug 2021 11:43	Adj Mandate Set	Approved:8209.10.
			By [I] MdNoor, Norsiah

Date From Date To Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2700412	09 Jun 2021 10:06:55	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHF277S	SKG2338X	11.00
2706281	02 Jul 2021 15:56:37	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHF277S	Jaslin Kok Chin Yi	xx.xx
2706282	02 Jul 2021 15:56:38	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHF277S	Jaslin Kok Chin Yi	xx.xx
2708217	12 Jul 2021 11:17:49	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHF277S	Jaslin Kok Chin Yi	xx.xx
2712242	27 Jul 2021 23:52:28	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHF277S	SKG2338X	11.00