

Our Ref: CT0621/SHD4801M/JW(st)
Date: 24.06.2021

COMFORTDELGRO ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY, AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Without Prejudice

Dear Sir/Madam

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 07.06.2021 INVOLVING SHD4801M & SGT1198T ALONG YIO CHU KANG RD TWDS SLE

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHD4801M, which was involved in the captioned accident with your insured vehicle No SGT1198T.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,525.95
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,143.52**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **Hyundai Ioniq SHD4801M , SGT1198T** **ON 07-Jun-21 06:00**
ALONG **YIO CHU KANG RD TWDS SLE**

I / We **FONG LAN HENG** (Hirer) NRIC No.: **SXXXX056H**

and/or **MANICKAM S/O ADAKA...** (Relief) NRIC No.: **SXXXX486G**

Taxi Number **SHD4801M**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **07-Jun-2021**

Name of Hirer **FONG LAN HENG**

Hirer NRIC **SXXXX056H**

Signature :



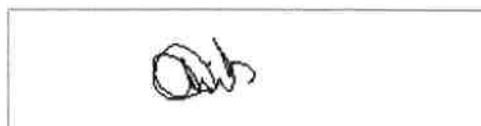
Address **440 YISHUN AVENUE 11 #09-466**
760440

Contact No. **98006586**

Name of Relief **MANICKAM S/O ADAKALAM**

Relief NRIC **SXXXX486G**

Signature :



Address **425 YISHUN AVENUE 11 11-556**
760425

Contact No. **98578357**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,525.95** (Repair Cost), **S\$525.57** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SHD 4801M** that was damaged pursuant to the accident which occurred on **07/06/2021** (date) along **YIO CHU KANG** (location) involving vehicle no/s **SGT 1198T**. This is pursuant to the inspection conducted on **08/06/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHD 4801M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 4801M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 3rd (day) of Nov (month) 2021 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
65 LOYANG DRIVE
SINGAPORE 508669

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY.AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD4801M

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
25.10.2019

CHASSIS CODE
KMHC851CVLU187400

INV. NO/DATE
91570180 16.06.2021

JOB NO.
305472440

ODOMETER READING

DATE/TIME IN
07.06.2021 08:50

Description : 3P 07.06.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0002	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0003	04-01-0104-1150	PROTECTOR MAT	1	50.00	0.00	50.00
0004	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
SUB-TOTAL				:		796.12

JOB NATURE

0001	PB	PANEL BEATING (SHD4801M)	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	250.00	250.00
0003	L	REMOVE/REFIX REVERSE SENSOR	30.00	30.00

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91570180	1,525.95	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD4801M

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
25.10.2019

CHASSIS CODE
KMHC851CVLU187400

INV. NO/DATE
91570180 16.06.2021

JOB NO.
305472440

ODOMETER READING

DATE/TIME IN
07.06.2021 08:50

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL :					630.00

Items total	1,426.12
Add GST @ 7.000 %	99.83
Invoice amount	1,525.95

Issued by : KATHERINETAN 16.06.2021 10:24:16
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91570180	1,525.95	

Our Ref: CT21060054



Date: 16 June 2021

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	07/06/2021 @ 06:00 hrs
ALONG	YIO CHU KANG RD TWDS SLE
INVOLVING	SGT1198T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4801M** (the "Taxi"). The Taxi was hired to **FONG LAN HENG IC NO SXXXX056H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE READING										MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)	
2	6	0	9	9	1	2	3	8	2	FROM	TO	FROM	TO
2	6	0	9	9	1	2	3	8	2	238	90	2230	0535
2	6	1	0	8	2	2	6	1	2	90	96	830	1250
2	6	1	1	7	8	2	6	1	2	96	14	1315	1810
2	6	1	1	9	2	2	6	1	2	14	80	1825	0650
2	6	1	2	7	2	2	6	1	2	80	65	8am	1259
2	6	1	3	3	8	2	6	1	2	65	282	1315	1815
2	6	1	6	2	0	2	6	1	2	282	49	2200	0615
2	6	1	6	6	9	2	6	1	2	49	146	820am	1210
2	6	1	8	1	3	2	6	1	2	146	267	1300	1800
2	6	2	0	8	0	2	6	1	2	267	47	2100	0605
2	6	2	1	2	7	2	6	1	2	47	120	805am	1210

MILEAGE READING										MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)	
2	6	2	2	9	6	2	6	2	2	FROM	TO	FROM	TO
2	6	2	2	9	6	2	6	2	2	163	266	1300	1830
2	6	2	2	9	6	2	6	2	2	266	61	2230	0700
2	6	2	2	9	6	2	6	2	2	61	137	831am	1214
2	6	2	2	9	6	2	6	2	2	137	370	1300	1810
2	6	2	2	9	6	2	6	2	2	370	123	2200	0645
2	6	2	2	9	6	2	6	2	2	123	475	9am	41516
2	6	2	2	9	6	2	6	2	2	475	65	1800	0700
2	6	2	2	9	6	2	6	2	2	65	140	820am	1110am
2	6	2	2	9	6	2	6	2	2	140	140	1200	1815
2	6	2	2	9	6	2	6	2	2	140	140	0800	1815
2	6	2	2	9	6	2	6	2	2	140	140	0800	1815

SID 4801M

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)
3-6-21	V. S. Goid	262296	163	1300 1830
3-6-21	Mandun	262296	266	2230 0700
4-6-21	V. S. Goid	262296	61	831am 1214
4-6-21	Mandun	262296	137	1300 1810
5-6-21	V. S. Goid	262296	370	2200 0645
5-6-21	Mandun	262296	123	9am 41516
6-6-21	V. S. Goid	262296	475	1800 0700
6-6-21	Mandun	262296	65	820am 1110am
7-6-21	V. S. Goid	262296	140	1200 1815
8-6-21	Mandun	262296	140	0800 1815
9-6-21	V. S. Goid	262296	140	0800 1815

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SGT1198T

Date of Accident

07/06/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **17/11/2020 - 16/11/2021**Requested By **Huang Xiao Yan (COMFORTDEL...**Requested Date **07/06/2021 10:03****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

SHD4801M

ACCIDENT INVOLVING SGT 1198T & SHD 4801M ALONG/AT ALONG YIO CHU KANG RD TOWARD SLEON 07/06/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Tue 6/22/2021 10:15 AM

To: sionghua@singnet.com.sg <sionghua@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21006477/Nra3

SIONG HUA SUPPLIER PTE LTD - BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SGT 1198T & SHD 4801M ALONG/AT ALONG YIO CHU KANG RD TOWARD SLE ON 07/06/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SHD 4801M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Jun 2021 18:53	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	07 Jun 2021 18:53	Clm Veh Model Changed	(206517) HYUNDAI AE IONIQ HEV FL 1.6 DCT (A).	[A] HOW MEI KWAN
3	07 Jun 2021 18:53	Clm Created	Reg No: SHD4801M. Acct Date: 2021/06/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyan g)	[A] HOW MEI KWAN
4	07 Jun 2021 18:53	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	07 Jun 2021 18:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/16	[A] HOW MEI KWAN
6	07 Jun 2021 18:53	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	07 Jun 2021 18:53	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	07 Jun 2021 18:53	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	07 Jun 2021 18:54	Label Added	(23):Express.	[A] HOW MEI KWAN
10	07 Jun 2021 18:54	Adj Adjuster Assigned	[None] -> Muhammad Nazril Bin Abdullah	[A] HOW MEI KWAN
11	08 Jun 2021 09:58	Clm Registration Modified	Pol No:2100438034-05->2100438034.	[I] Low, Xianyu
12	05 Jul 2021 15:43	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	05 Jul 2021 15:43	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	05 Jul 2021 15:43	Clm Dtl Modified	JPJ Reg. Date: -> 2019/10/25.	[A] JOANNE LEE KHANG MIN
15	05 Jul 2021 15:43	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	29 Oct 2021 20:15	Adj Mandate Request	Cur.Req:2053.52:Lia:100%(OI REAR-ENDED TP)*Quantum:(a)CORw/GST:\$1,525.95+(b)LOR(3days x \$125.19):\$375.57+(c) LOU(3days x \$50):\$150+(d)GIA search fee:\$2=Total:\$2,053.52*Recommend 2 repair days +1PRS= 3Days	[A] Jaslin Kok Chin Yi
17	02 Nov 2021 11:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/16	[I] MdNoor, Norsiah
18	02 Nov 2021 11:23	Adj Mandate Set	Approved:2053.52.	[I] MdNoor, Norsiah

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2700032	07 Jun 2021 19:00:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD4801M	SGT1198T	11.00
2706611	05 Jul 2021 15:43:31	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD4801M	SGT1198T	11.00

