

Our Ref: CC0621/SHA8648D/JW(st)  
Date: 24.06.2021

## COMFORTDELGRO ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY, AIG BUILDING #07-16  
Singapore 079120

Attn : Motor Claims Department

Dear Sir/Madam

Without Prejudice

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

### ACCIDENT ON 04.06.2021 INVOLVING SHA8648D & GBK4127K ALONG 137 LORONG AH SOO

We are the authorised repair workshop for CityCab Pte Ltd, the owner of vehicle No SHA8648D, which was involved in the captioned accident with your insured vehicle No GBK4127K.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

#### Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

#### Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,407.50
2. Loss of Rental	5 days x S\$ 125.40	S\$	627.00
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

#### Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE]	<b>Total Claims</b>	<b>S\$</b>	<b>3,436.50</b>
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A copy each of the following supporting documents marked [X] is enclosed:

<input checked="" type="checkbox"/> [X] Original Repair Bill	<input checked="" type="checkbox"/> [X] Letter of Authority from Owner/Hirer/Operator
<input checked="" type="checkbox"/> [X] GIA/Police Report(s)	<input checked="" type="checkbox"/> [X] Rental Rate Letter
<input checked="" type="checkbox"/> [X] LTA/GIA Search Slip(s)	<input checked="" type="checkbox"/> [X] Downtime/Mileage Record
<input type="checkbox"/> [ ] Survey Report / Bill	<input type="checkbox"/> [ ] Witness Statement / Accident Scene Photo(s)
<input type="checkbox"/> [ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
<input type="checkbox"/> [ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING TOYOTA PRIUS SHA8648D , GBK4127K ON 04-Jun-21 16:40**  
**ALONG 137 LORONG AH SOO**

I / We **QUAH SIEW KIONG** (Hirer) NRIC No.: **SXXXX478A**

and/or **FONG KOON WAH** (Relief) NRIC No.: **SXXXX100A**

Taxi Number **SHA8648D**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **05-Jun-2021**

Name of Hirer **QUAH SIEW KIONG**

Hirer NRIC **SXXXX478A**

Signature :



Address **3D UPPER BOON KENG ROAD #08-...  
384003**

Contact No. **90610296**

Name of Relief **FONG KOON WAH**

Relief NRIC **SXXXX100A**

Signature :



Address **8A UPP BOON KENG ROAD #25-504  
381008**

Contact No. **98533472**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,407.50** (Repair Cost), **S\$526.20** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SHA 8648D** that was damaged pursuant to the accident which occurred on **04/06/2021** (date) along **137 LOR AH SOO** (location) involving vehicle no/s **GBK 4127K**. This is pursuant to the inspection conducted on **07/06/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CITYCAB PTE LTD** ("the third party claimant") of vehicle no. **SHA 8648D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHA 8648D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 6th (day) of Dec (month) 2021 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
89 LOYANG DRIVE  
SINGAPORE 637084

Signed by "the workshop" (with chop)

COMFOR

**GST REG. NO. M2-8921817-3**

**TAX INVOICE**

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE 079120

CONTACT NO: 64193000 3225094

**VEHICLE NO**  
SHA8648D

**MAKE**  
TOYOTA

**MODEL**  
PRIUS HYBRID(G4)

**DATE OF REG**  
31.05.2017

**CHASSIS CODE**  
JTDKKB3FU303556977

**NO/DATE**  
91570719 18.06.2021

**JOB NO.**  
305472178

**ODOMETER READING**

**JOB TYPE**

Description : 3P 04.06.2021

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt		2,250.00
Add GST @ 7.000 %		157.50
<b>Total Invoice amount</b>		<b>2,407.50</b>

Issued by : KATHERINETAN 18.06.2021 12:50:32  
Repair Type : CFSO/57/57  
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CC21060039

Date: 18 June 2021



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 04/06/2021 @ 16:40 hrs  
ALONG 137 LORONG AH SOO  
INVOLVING GBK4127K

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA8648D** (the "Taxi"). The Taxi was hired to **QUAH SIEW KIONG IC NO SXXXX478A** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

### 记录规则

。请在换班前将里数记录在簿上。记录里数时，点后的数字。

以撕掉记录簿内的任何页数。

理局管理局官员随时检查。

收好报告。

录簿的工友，采取纪律行动。

必须注明在簿子内。工友必须保存一切有关的

DATE	NAME OF DRIVER	MILEAGE READING					MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
								FROM	TO
1/6/21	PO	50480	480	0	✓	185		06.30	15.05
11/6/21	FONG	50492	92	7		121		1535	2146
2/6/21	PO	50510	510	8		181		06.30	15.10
21/6/21	FONG	50520	520	4		95		1530	2045
3/6/21	PO	50545	545	51		246		06.30	15.15
31/6/21	FONG	50563	563	2		171		1525	2110
4/6/21	PO	50583	583	3		209		06.30	15.15
22/4/6/21	FONG	50591	591	3		80		1535	1960
5/6/21	PO	50597	597	0		56		06.30	8.05
05/6/21	PO					SHA 8648 D		0900	-
09/6/21	PO					Standard Repair		-	10.00

INSURER ENQUIRY

Find

insurer

Vehicle reg. no.

GBK4127K

Date of Accident

04/06/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **11/07/2020 - 10/07/2021**

Requested By ..... **Por Moy Juan (COMFORTDELG...**

Requested Date ..... **05/06/2021 10:03**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

SHA 8648D



**ACCIDENT INVOLVING GBK 4127K & SHA 8648D ALONG/AT 137 LORONG AH SOO  
OPEN SPACE CARPARK ON 04/06/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Thu 7/8/2021 9:06 AM

To: desmond\_teohcs@gmail.com <desmond\_teohcs@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21006463/Nra3

**OLD ROCHOR BEANCURD PTE LTD - BY EMAIL ONLY**

[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING GBK 4127K & SHA 8648D ALONG/AT 137 LORONG AH SOO OPEN SPACE  
CARPARK ON 04/06/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA 8648D against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as your driver was reversing and collided with Third Party who was moving straight ahead. Moving / Reversing vehicles should exercise greater care. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Jun 2021 17:11	<b>Clm Dtl Modified</b>	Claimant's Name: -> CITYCAB PTE LTD.	[A] HOW MEI KWAN
2	07 Jun 2021 17:11	<b>Clm Veh Model Changed</b>	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] HOW MEI KWAN
3	07 Jun 2021 17:11	<b>Clm Created</b>	Reg No: SHA8648D. Acct Date: 2021/06/04. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Lo yang)	[A] HOW MEI KWAN
4	07 Jun 2021 17:11	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	07 Jun 2021 17:11	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/06/16	[A] HOW MEI KWAN
6	07 Jun 2021 17:11	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	07 Jun 2021 17:11	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[A] Merimen Administrator
8	07 Jun 2021 17:11	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	07 Jun 2021 17:12	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
10	07 Jun 2021 17:12	<b>Adj Adjuster Assigned</b>	[None] -> Muhammad Nazril Bin Abdullah	[A] HOW MEI KWAN
11	21 Jun 2021 08:42	<b>Clm Registration Modified</b>	Acct Time:16:00:00->16:45:00.	[I] AIG OneClaim Integration User
12	09 Jul 2021 22:26	<b>Video Downloaded</b>	Downloaded TP VIDEO	[I] Tan, Bennie-WZ
13	21 Jul 2021 10:22	<b>Video Downloaded</b>	Downloaded TP VIDEO	[I] Chew, Mavis
14	21 Jul 2021 23:00	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
15	21 Jul 2021 23:00	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	21 Jul 2021 23:00	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2017/05/31.	[A] JOANNE LEE KHANG MIN
17	21 Jul 2021 23:00	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
18	04 Aug 2021 09:52	<b>Video Downloaded</b>	Downloaded TP VIDEO	[I] Chew, Mavis
19	01 Nov 2021 12:48	<b>Adj Mandate Request</b>	Cur.Req:3111.10:Lia:100*Quantum:(a)CORw/GST:\$2,407.50+(b)LOR(4days x \$125.40):\$501.60+(c) LOI(4days x \$50):\$200 +(d)GIA search fee:\$2=Total:\$3,111.10**Recommended 3 repair days +1 PR S= 4 Days	[A] Jaslin Kok Chin Yi
20	03 Nov 2021 18:25	<b>Video Downloaded</b>	Downloaded TP VIDEO	[I] Tan, Bennie-WZ
21	03 Nov 2021 18:57	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/06/16. Mandate Remarks: Subj to all docs/billings in order, LOI not claimed in BI claim, SAB frm: \$2740.30-2935.70 (All-in). LOR/LOI days: 2-3D in view of TP Log Card, PRS on 07/06/21@908am.	[I] Tan, Bennie-WZ
22	03 Nov 2021 18:57	<b>Adj Mandate Set</b>	Approved:2935.70:Subj to all docs/billings in order, LOI not claimed in BI claim, SAB frm: \$2740.30-2935.70 (All-in). LOR/LOI days: 2-3D in view of TP Log Card, PRS on 07/06/21@908am.	[I] Tan, Bennie-WZ

Date From     Date To     Audit Type  

### ACTIVITY

[02/07/2021 14:04] Jaslin Kok Chin Yi:  
OINR. To send out 1st Registered Letter

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
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2700005	07 Jun 2021 17:18:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHA8648D	GBK4127K	11.00
2707961	09 Jul 2021 15:08:02	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHA8648D	Jaslin Kok Chin Yi	xx.xx
2710652	21 Jul 2021 23:00:59	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHA8648D	GBK4127K	11.00