

Hui Zhen (LKK Auto)

From: Hui Zhen (LKK Auto)
Sent: Friday, 25 June 2021 4:16 pm
To: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); SUR
Cc: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)
Subject: RE: PRE REPAIR FOR MOTOR VEHICLE SJF 6162 B; BUS/06/21/5011/KC
Attachments: LKKInspection.pdf; SMR_LKKInvoice_AC2104476.pdf; LKKAdjustment.pdf; LKKPhoto.pdf; Resurvey Photo_1.pdf; Resurvey Photo_2.pdf

Dear Karen,

Kindly refer to the attached.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hui Zhen (LKK Auto)
Sent: Friday, 25 June 2021 1:25 pm
To: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>; SUR <sur@lkkauto.com>; Reports (LKKAuto) <report@lkkauto.com>
Cc: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>
Subject: RE: PRE REPAIR FOR MOTOR VEHICLE SJF 6162 B; BUS/06/21/5011/KC

Dear Karen,

Please be informed that we are in the midst of preparing the report.

Dear Reports Team,

Kindly expedite.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) [<mailto:ChanSiauChin@smrt.com.sg>]
Sent: Friday, 25 June 2021 11:30 am
To: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>
Cc: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>
Subject: RE: PRE REPAIR FOR MOTOR VEHICLE SJF 6162 B; BUS/06/21/5011/KC
Importance: High

Dear Hui Zhen,

We have received third party claim.
Please expedite & let us have your report soon, thanks.

Best Regards,
Karen Chan
Claims Department
Tel : 6556 3523

From: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)
Sent: Tuesday, June 22, 2021 10:06 AM
To: Hui Zhen (LKK Auto)
Subject: RE: PRE REPAIR FOR MOTOR VEHICLE SJF 6162 B

Our Ref: BUS/06/21/5011

Best Regards,
Karen Chan
Claims Department
Tel : 6556 3523

From: Hui Zhen (LKK Auto) [<mailto:huizhen@lkkauto.com>]
Sent: Monday, June 21, 2021 12:00 PM
To: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); MTPRI; SUR
Cc: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)
Subject: RE: PRE REPAIR FOR MOTOR VEHICLE SJF 6162 B

Dear Karen,

Kindly assist to provide case reference.

Best Regards,
Hui Zhen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 7 June 2021 4:19 pm
To: 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <ChanSiauChin@smrt.com.sg>; 'Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <TanWeiTeck@smrt.com.sg>; 'Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <FooChitYan@smrt.com.sg>
Subject: RE: PRE REPAIR FOR MOTOR VEHICLE SJF 6162 B

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Monday, 7 June, 2021 3:57 PM

To: assignments@lkkauto.com; sur@lkkauto.com

Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>; Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>; Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>

Subject: FW: PRE REPAIR FOR MOTOR VEHICLE SJF 6162 B

Importance: High

Ref: TBA

Dear Summer,

Kindly survey on “ Without Prejudice” basis.

TP: SJF6162B

Insured: SMB1447Z

Workshop: **YSK AUTO WORKSHOP**

Autobay @ Kaki Bukit

1 Kaki Bukit Avenue 6

Blk D #01-71

Singapore 417883

Contact Person: **9630-3880 (DANIEL)**

Please note that third party's workshop chose Adrian Ling to conduct survey.

Thank you.

Regards,

Hua Yen

Claim Department



From: Aini Binte [<mailto:Aini@msfirstcapital.com.sg>]

Sent: 07/06/2021 11:59

To: MTPRI

Cc: Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); 'annatan@visionlawllc.com'; sltanjanettan@gmail.com; kahhui@visionlawllc.com; Rachel Wu

Subject: FW: PRE REPAIR FOR MOTOR VEHICLE SJF 6162 B

Importance: High

Dear Hua Yen,

For PRI

Thanks & Regards

Aini

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C

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Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Anna Tan <annatan@visionlawllc.com>

Sent: Monday, June 7, 2021 10:59 AM

To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>

Cc: sltanjanettan@gmail.com; 'Kah Hui' <kahhui@visionlawllc.com>

Subject: PRE REPAIR FOR MOTOR VEHICLE SJF 6162 B

Importance: High

DATE OF ACCIDENT: 2 JUNE 2021

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS PURSUANT TO PARAGRAPH 2.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

We are instructed by **YSK AUTO WORKSHOP** to notify you of a road traffic accident on **2 JUNE 2021** at about **0843HOURS AT JUNCTION OF BALMORAL ROAD AND BUKIT TIMAH ROAD** involving our client's vehicle **SJF 6162 B** and **SMB 1447 Z** driven by your insured and/or your insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

KIND REGARDS,
MS ANNA TAN
Secretary
VISION LAW LLC
Tel: 65342811 ext 124

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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