

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL: 65446671 FAX: 62141511
CO. REG: 200707743D GST REG: 200707743D

Our Ref: SHB8889U/SR

WITHOUT PREJUDICE

24 August 2021

(By Email Only)

Attn: **The Motor Claims Department**

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

Dear Sir/Madam

ACCIDENT INVOLVING SHB8889U AND YN2473K ALONG BARTLEY ROAD EAST INTO MOUNT VERNON ROAD ON 05/06/2021

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHB8889U**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **YN2473K** at the material time of the accident with the driver of our client's vehicle, **Mr. Chua Swee Hua**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **YN2473K**, our client's vehicle was damaged and we have been put to loss and damage as follows:

| | |
|--|----------------------------|
| (1) Cost of repair (Incl. GST) | \$ 9,261.83 |
| (2) Loss of Rental – 27 Days @\$42.97 per day | \$ 1,160.19 |
| (3) Loss of Income – 27 Days @\$100.00 per day | \$ 2,700.00 |
| (4) LTA Search fee | \$ 7.45 |
| | <u>\$ 13,129.47</u> |

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SHB8889U**
- (2) Final repair bill
- (3) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (4) Check In/Out Voucher
- (5) LTA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL: 65446671 FAX: 62141511

CO. REG: 200707743D GST REG: 200707743D

Our Ref: SHB8889U/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department – Shafawati Md Rabu

Email: shafawati.rabu@premierauto.com.sg

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

WITHOUT PREJUDICE

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

Attn: **The Motor Claims Department**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHB8889U AND YN2473K ALONG BARTLEY ROAD
EAST INTO MOUNT VERNON ROAD ON 05/06/2021**

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: **SHB8889U**. We, hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign discharge voucher/Indemnity forms and all necessary documents in connection with and arising out of the above claim, and collect all compensation monies due to us from you or any other party, regarding the said accident.

Thank You.



Premier Taxis Pte Ltd
Authorized Signatory

Date 15/12/21

This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00059782101

Claim No : SNM21D203226/LKKDS

Claimant : PREMIER TAXIS PTE. LTD

Amount : S\$ 9,920.07

SINGAPORE DOLLARS NINE THOUSAND NINE HUNDRED TWENTY AND
CENTS SEVEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 8889U

Insured Vehicle No. : YN 2473K

Date of Loss : 05/06/2021

Place of Accident : BARTLEY ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : JAD SOLUTIONS PTE LTD

Driver Name : SUNDARAM SARAUNAN

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| | | |
|---|-------|----------|
| (1) General Damages | S\$ | |
| (2) Cost of Repair/ Excess | S\$ | 9,261.83 |
| (3) Loss of Use /Rental/Earning | S\$ | 650.79 |
| (4) CIA/Police Reports/ Investigation Results/Search Fees | S\$ | 7.45 |
| (5) Medical Reports/Expenses | S\$ | |
| (6) Survey Fees/P.T. Fees | S\$ | |
| (7) Cost including Disbursement | S\$ | |
| | ===== | |
| TOTAL | S\$ | 9,920.07 |
| | ===== | |

Claimant Name : PREMIER TAXIS PTE LTD

NRIC No : 200304975H

Signature :



Date :

15/12/21



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

TAX INVOICE

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road # 16-00 Springleaf Tower
SINGAPORE 079909

DATE 24-Aug-2021
PAGE 1 OF 1

| ITEM | Description | QTY | U.PRICE | AMOUNT |
|---|--|-----|---------|-------------|
| | FINAL REPAIR BILL FOR HYUNDAI IONIQ REGN NO: SHB8889U | | | \$ 8,655.92 |
| TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR | | | | \$ 8,655.92 |
| GST @ 7% | | | | \$ 605.91 |
| GRAND TOTAL | | | | \$ 9,261.83 |



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



24 August 2021

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Lan Kok Wee of NRIC Number S7432419C is a registered driver of SHB8889U. Lan Kok Wee is paying a discounted daily rental rate of \$42.97 (Inclusive of GST) on 05 Jun 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian".



Chin Bee Lian (Ms)

Assistant Vice President

Taxis Administration

Prepared by: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 200304975H



CHECK IN / OUT VOUCHER

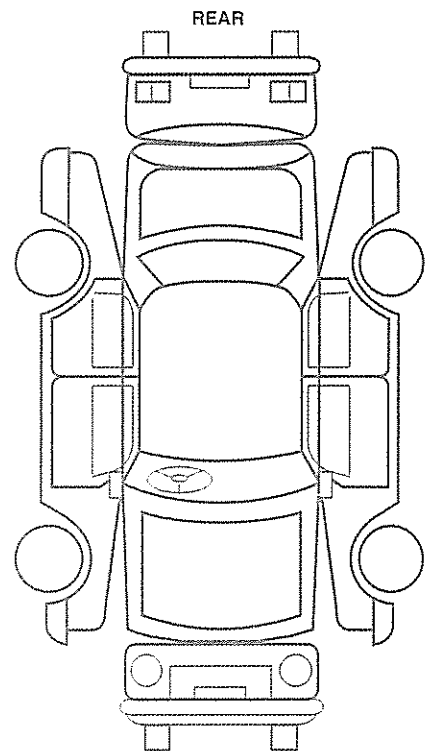
REPLACEMENT VEH GIVEN YES / NO

VEH NO. _____

JOB NO. _____

| | | | | | | | | | | | |
|--|---|-----|-----|-----|---|--|---|-----|-----|-----|---|
| DRIVER'S NAME <u>CHUA SWEE HUA</u> | | | | | | | | | | | |
| NRIC <u>S XXX X 022 C</u> | HANDPHONE <u>86061638</u> | | | | | | | | | | |
| VEH. REGN NO. <u>SHB 8889 U</u> | MAKE / MODEL <u>IONIQ</u> | | | | | | | | | | |
| DATE IN <u>050621</u> TIME IN <u>1445</u> | DATE OUT <u>010721</u> TIME OUT <u>1735</u> | | | | | | | | | | |
| KILOMETRES IN _____ FUEL IN <table><tr><td>E</td><td>1/4</td><td>1/2</td><td>3/4</td><td>F</td></tr></table> | E | 1/4 | 1/2 | 3/4 | F | KILOMETRES OUT _____ FUEL OUT <table><tr><td>E</td><td>1/4</td><td>1/2</td><td>3/4</td><td>F</td></tr></table> | E | 1/4 | 1/2 | 3/4 | F |
| E | 1/4 | 1/2 | 3/4 | F | | | | | | | |
| E | 1/4 | 1/2 | 3/4 | F | | | | | | | |

INDICATE AREA OF DAMAGE HERE:



FRONT

BODY MARKINGS

- 1 - Light Dent
- 2 - Serious Dent
- 3 - Light Scratch
- 4 - Serious Scratch

- 5 - Damaged
- 6 - Chip
- 7 - Crack
- 8 - Peeling

CURRENT LOCATION

DATE / TIME TOWED IN TO WORKSHOP

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

Drive in

DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)

CHECK OUT

DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

| | |
|---|------------------|
| SERVICE / REPAIRS DONE | DRIVER'S REMARKS |
| <input type="checkbox"/> SERVICING <input type="checkbox"/> OTHERS: <input type="checkbox"/> T / BELT <input type="checkbox"/> AIRCON SYSTEM <input type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT: <input type="checkbox"/> TURBO <input type="checkbox"/> BRAKE SYSTEM <input type="checkbox"/> CLUTCH SYSTEM <input type="checkbox"/> BULB <input type="checkbox"/> UNDER CARRIAGE <input type="checkbox"/> CPF <input type="checkbox"/> BATTERY | <p>7P1W</p> |

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 07 Jun 2021 / 13:24:27

Receipt Date/Time : 07 Jun 2021 / 13:24:27

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210607-001901

Previous Receipt No. :

| S/N | Item Description/ Business Transaction Reference No. | Amount Before GST (S\$) | GST Amount (S\$) | Amount After GST (S\$) |
|---|--|-------------------------------|------------------------|------------------------------|
| Result of Insurance Enquiry - YN2473K | | | | |
| As at 05 Jun 2021/14:05:00 | | | | |
| Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD | | | | |
| 1 | Insurance Enquiry - YN2473K Enquiry Fee 20210607132330759984 | 7.00 | 0.49 | 7.49 |
| Sub-Total | | 7.00 | 0.49 | 7.49 |
| Total Before Rounding | | 7.00 | 0.49 | 7.49 |
| Rounding Difference | | | | 0.04 |
| Total Amount Payable | | | | 7.45 |
| Paid By | | | | |
| 462845XXXXXX8682 | | eNETS Credit Card | | 7.45 |
| Total | | | | 7.45 |
| Cash Change | | | | 0.00 |
| Tendered Amount | | | | 7.45 |
| Excess Refundable Amount | | | | 0.00 |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

ACCIDENT INVOLVING YN 2473K & SHB 8889U ALONG/AT BARTLEY ROAD ON 05/06/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Thu 6/17/2021 9:55 PM

To: ADMIN1.JAD@JAD-VENTURE.COM <ADMIN1.JAD@JAD-VENTURE.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/CTI21006453/Nra3

JAD SOLUTIONS PTE LTD- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING YN 2473K & SHB 8889U ALONG/AT BARTLEY ROAD ON 05/06/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHB 8889U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jaslin Kok (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 2 December 2021 5:01 PM
To: Jaslin Kok (LKK Auto)
Cc: Claims Dept of CTI; Admin A
Subject: RE: SNM21D203226/C02/YN2473K/CHNGPW / FW: Direct Settlement - Accident Involving YN2473K (OI : CTI - TBA) and SHB8889U (TP : LKK REF - CC3/CTI21006453/Nra3) on 05/06/2021

Dear Jaslin

Please assist to resolve claim at \$ 9,920.07 (all-in).

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Thursday, November 18, 2021 12:44 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D203226/C02/YN2473K/CHNGPW / FW: Direct Settlement - Accident Involving YN2473K (OI : CTI - TBA) and SHB8889U (TP : LKK REF - CC3/CTI21006453/Nra3) on 05/06/2021

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Dear Sirs/Mdm,

ACCIDENT INVOLVING YN 2473K (CTI) AND SHB 8889U (TP) ON 05/06/2021

We refer to the above matter.

We seek your approval to offer repairer **"PREMIER AUTOMOTIVE SERVICES PTE LTD"** at **\$ 9,920.07 (all-in).**

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|--|----------------|-----------------------------------|
| 1. Cost of Repair | \$ 9,651.28 | \$ 9,261.83 (\$8,655.92 + 7% GST) |
| 2. Loss of Rental (27 days x \$42.97) | \$ 1,160.19 | \$ 300.79 (7 days x \$42.97) |
| 3. Loss of Income (27 days x \$100.00) | \$ 2,700.00 | \$ 350.00 (7 days x \$50.00) |
| 3. LTA / GIA Search Fee | \$ 7.45 | \$ 7.45 |

Surveyor recommended 4 days for repair + 2PRS +1SUN=7 DAYS

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, 9 June 2021 11:49 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203226/C02/YN2473K/CHNGPW / FW: Direct Settlement - Accident Involving YN2473K (OI : CTI - TBA) and SHB8889U (TP : LKK REF - CC3/CTI21006453/Nra3) on 05/06/2021

[Strictly Confidential]

Without Prejudice

Dear Mei Kwan

Attached herewith our insured SAS for your perusal.

NOTICE :

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Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Tuesday, 8 June 2021 6:00 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203226/C02/YN2473K/CHNGPW / FW: Direct Settlement - Accident Involving YN2473K (OI : CTI - TBA) and SHB8889U (TP : LKK REF - CC3/CTI21006453/Nra3) on 05/06/2021

Dear Sir,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM21D203226/C02/YN2473K/CHNGPW.

Dear Adeline ,

Pls revert LKK.

NOTICE :

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 8 June 2021 3:55 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving YN2473K (OI : CTI - TBA) and SHB8889U (TP : LKK REF - CC3/CTI21006453/Nra3) on 05/06/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 8889U at M/s Premier Automotive Services Pte Ltd – Changi on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted