

Mei Kwan (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 9 June 2021 11:49 AM
To: Chong Boon Sen; Mei Kwan (LKKAUTO); Admin A; Jaslin Kok (LKK Auto)
Cc: Claims Dept of CTI
Subject: RE: SNM21D203226/C02/YN2473K/CHNGPW / FW: Direct Settlement - Accident Involving YN2473K (OI : CTI - TBA) and SHB8889U (TP : LKK REF - CC3/CTI21006453/Nra3) on 05/06/2021
Attachments: bill (89).pdf
Categories: HMK

[Strictly Confidential]

Without Prejudice

Dear Mei Kwan

Attached herewith our insured SAS for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Tuesday, 8 June 2021 6:00 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto)

<jaslinkok@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203226/C02/YN2473K/CHNGPW / FW: Direct Settlement - Accident Involving YN2473K (OI : CTI - TBA) and SHB8889U (TP : LKK REF - CC3/CTI21006453/Nra3) on 05/06/2021

Dear Sir,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM21D203226/C02/YN2473K/CHNGPW.

Dear Adeline ,

Pls revert LKK.

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Thank you

Chong Boon Sen
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 8 June 2021 3:55 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving YN2473K (OI : CTI - TBA) and SHB8889U (TP : LKK REF - CC3/CTI21006453/Nra3) on 05/06/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 8889U at M/s Premier Automotive Services Pte Ltd – Changi on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted