

Re: SNM21D203170/C02/SKH9818B/TANCHC / FW: Direct Settlement - Accident Involving SKH 9818B (OI : CTI - TBA) and SMJ 6684E (TP : LKK REF - CC6/CTI21006451/es3) on 03/06/2021

Su Li (LKK Auto) <suli@lkkauto.com>

Thu 6/10/2021 4:21 PM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

 2 attachments (3 MB)

TP ESTIMATE-MARKED.pdf; Preliminary Advice.pdf;

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMJ 6684E at M/s GOLDBELL ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Tuesday, June 8, 2021 8:48 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203170/C02/SKH9818B/TANCHC / FW: Direct Settlement - Accident Involving SKH 9818B (OI : CTI - TBA) and SMJ 6684E (TP : LKK REF - CC6/CTI21006451/es3) on 03/06/2021

Dear Asher,

Insured SAS report attached for your necessary action.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI

Sent: Monday, 7 June 2021 6:28 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203170/C02/SKH9818B/TANCHC / FW: Direct Settlement - Accident Involving SKH 9818B (OI : CTI - TBA) and SMJ 6684E (TP : LKK REF - CC6/CTI21006451/es3) on 03/06/2021

Dear Sir,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no. SNM21D203170/C02/SKH9818B/TANCHC.

Dear Jacqueline ,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Su Li (LKK Auto) <suli@lkkauto.com>**Sent:** Monday, 7 June 2021 4:23 PM**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>**Subject:** Direct Settlement - Accident Involving SKH 9818B (OI : CTI - TBA) and SMJ 6684E (TP : LKK REF - CC6/CTI21006451/es3) on 03/06/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s GOLDBELL ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:**- TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support
LKK Auto Consultants Pte Ltd