

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 17 June 2021 4:41 PM
To: SKY9098@SINGNET.COM.SG
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21006445/Ugs3*** ACCIDENT INVOLVING SLJ 9098P & SMK 2953A ON 04/06/2021 ***
Attachments: SMK2953A-Front.mp4

Our Ref:
CC4/AIG21006445/Ugs3
17 JUNE 2021

CHEUNG OI LIN CECILIA

Dear Sir/Madam,

ACCIDENT INVOLVING SLJ 9098P & SMK 2953A ON 04/06/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SMK 2953A**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Kindly provide us the following:

1. Accident Video footage

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Cecilia Chong (LKK Auto)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Friday, 16 July 2021 6:47 PM
To: Cecilia Chong (LKK Auto)
Cc: Hsiao Tong (LKKAuto); Tan, Wilson-KL
Subject: RE: REF: 6387540799SG003 Insured Disputing About Accident

Importance: High

Dear Cecilia,

Please proceed with rejection first but do inform OI to keep us informed if there's any PIR later on.

Kind Regards,
Saliha

Advanced Leave Notification:

Saliha Syed Yusoff (Ms)

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1917
saliha.syed-yusoff@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

Follow us:



IMPORTANT NOTICE:

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Monday, July 12, 2021 11:02 AM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 16 July 2021 7:03 PM
To: OOI, Ben
Cc: Marcus Chua (LKKAuto); account5 leasing
Subject: RE: SMK2953A DOA 04.06.2021 - after paint

WITHOUT PREJUDICE

Dear Ben,

Our principal has done with the investigation as well as LKK conducting of height measurement and inspection towards our insured vehicle.

Based on our investigator inspection, there was no possible contact and that the damage to your client vehicle is inconsistent with the current collision.

In view of above, we have our principal instruction to deny liability and not able to look into this matter.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: OOI, Ben <ben@allswellmotor.com.sg>
Sent: Monday, 28 June 2021 9:24 AM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>; account5 leasing <account5@allswellmotor.com.sg>
Subject: Re: SMK2953A DOA 04.06.2021 - after paint