

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Monday, 7 June 2021 2:04 PM
To: Tan Chew Chik Jacqueline; assignments; SUR
Cc: Claims Dept of CTI
Subject: RE: O/R : SNM21D201213/C02/GBD362K/TANCHC / FW: THIRD PARTY CLAIM - YOUR REF : GBD362K / OUR REF : SMG8507L

Dear Jacqueline,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Monday, 7 June 2021 12:54 PM
To: Derek Oh <derek.oh@eurokars.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Daniel Yan Ng <daniel.yanng@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>; Sonia Teo <sonia.teo@eurokars.com.sg>; Ng Mei Yen <meiyen.ng@eurokars.com.sg>
Subject: RE: O/R : SNM21D201213/C02/GBD362K/TANCHC / FW: THIRD PARTY CLAIM - YOUR REF : GBD362K / OUR REF : SMG8507L

WITHOUT PREJUDICE

Dear Derek,

we will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Taufikh conduct the PRS.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Derek Oh <derek.oh@eurokars.com.sg>
Sent: Monday, 7 June 2021 12:52 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Daniel Yan Ng <daniel.yanng@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>; Sonia Teo <sonia.teo@eurokars.com.sg>; Ng Mei Yen <meiyen.ng@eurokars.com.sg>
Subject: RE: O/R : SNM21D201213/C02/GBD362K/TANCHC / FW: THIRD PARTY CLAIM - YOUR REF : GBD362K / OUR REF : SMG8507L

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Dear Officer,

Kindly arrange Mohd Taufikh (LKK) for the survey, thanks.

Best Regards.

Derek Oh
Insurance Claims Executive
27A Tanjong Penjuru, Singapore 609042
T: (65) 6331 0680 D: (65) 6331 0684 F: (65) 6331 0690
E: derek.oh@eurokars.com.sg W: www.eurokarsgroup.com



From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: 07 June 2021 12:27 PM
To: Derek Oh <derek.oh@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Daniel Yan Ng <daniel.yanng@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>; Sonia Teo <sonia.teo@eurokars.com.sg>; meiyen.ng@eurokars.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: O/R : SNM21D201213/C02/GBD362K/TANCHC / FW: THIRD PARTY CLAIM - YOUR REF : GBD362K / OUR REF : SMG8507L

Without Prejudice

Our reference: SNM21D201213/C02/GBD362K/TANCHC

Your reference: SMG8507L

Dear Sirs,

ACCIDENT INVOLVING GBD362K & SMG8507L ON 01/03/2021

We refer to your email of 02/06/2020.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI

Sent: Wednesday, 2 June 2021 10:01 AM

To: derek.oh@eurokars.com.sg; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; daniel.yanng@eurokars.com.sg; yvonne.chew@eurokars.com.sg; Ronald Yap <ronald.yap@eurokars.com.sg>; sonia.teo@eurokars.com.sg; meiyen.ng@eurokars.com.sg; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R : SNM21D201213/C02/GBD362K/TANCHC / FW: THIRD PARTY CLAIM - YOUR REF : GBD362K / OUR REF : SMG8507L

Dear Sir,

Kindly note case handler is Jacqueline Tan. Cecilia no longer in motor claims.

Dear Jacqueline,

Fya.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Derek Oh <derek.oh@eurokars.com.sg>

Sent: Wednesday, 2 June 2021 9:50 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Stephanie Loke <stephanie.loke@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Daniel Yan Ng <daniel.yanng@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>; Sonia Teo <sonia.teo@eurokars.com.sg>; Ng Mei Yen <meiyen.ng@eurokars.com.sg>

Subject: THIRD PARTY CLAIM - YOUR REF : GBD362K / OUR REF : SMG8507L

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Dear Officer,

Kindly arrange the survey of our client's vehicle on 07/06/2021 @ 1100am – 1130am (owner waiting) at 27A Tanjong Penjuru.

Attached is the ESTIMATE & ACCIDENT REPORT for your perusal.

Kindly confirm.

Best Regards.

Derek Oh

Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0684 F: (65) 6331 0690

E: derek.oh@eurokars.com.sg W: www.eurokarsgroup.com

