

2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

China Taiping Insurance (Singapore) Pte Ltd

11/08/2021

No. 3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn: Jaslin Kok
Motor Claims Dept

LETTER OF DEMAND

Our Ref : XE227C Your Ref : -

Dear Sir,

VEHICLE # : XE227C
ACCIDENT INVOLVING : XE227C & GBE9048D ALONG 30 TUAS SOUTH STREET 1
S(637464) ON 4/6/21

<u>COST OF REPAIR</u>	:	S\$ 1,600.00 (As agreed)
<u>COR ADD GST 7%</u>	:	S\$ 112.00
<u>LOSS OF USE</u>	:	S\$ 960.00
		{2 workdays + 2 day prs} X S\$240
<u>LTA & GIA SEARCH</u>	:	S\$ 7.45
<u>TOTAL</u>	:	S\$ 2,679.45

DOLLARS: TWO THOUSAND SIX HUNDRED SEVENTY-NINE AND
CENTS FORTY-FIVE ONLY.

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director

DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 4/6/2021 INVOLVING XE227C GBE9048D


ALONG / AT

30 TUAS SOUTH STREET 1, SINGAPORE 637464

I/We HP LOGISTICS & SERVICES PTE LTD (NRIC No. 201225342E)

of 100 PECK SEAH STREET #08-14 PS100 S(079333)

1. The owner of motor vehicle no. XE227C hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.


Signature of owner

(Company's stamp – if any)



DATED THIS _____ DAY OF 4/6/2021



Signature of Witness

Name of Witness

Ryder Auto Pte Ltd

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00073302000 Claim No : SNM21D203285

Claimant : HP LOGISTICS & SERVICES PTE. LTD.

Amount : **S\$2,250.00**
Singapore Dollars Two Thousand Two Hundred Fifty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : XE227C
Insured Vehicle No. : GBE9048D

Date of Loss : 04/06/2021
Place of Accident : 30 TUAS SOUTH STREET 1

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : STAR LUCENTS PTE LTD
Driver Name : BALAKRISHNAN SHANMUGAM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 2,250.00
	=====
TOTAL	S\$ 2,250.00
	=====

Claimant Name : HP LOGISTICS & SERVICES PTE. LTD. NRIC No : 201225342E

Signature :  Date : 3/11/23



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

China Taiping Insurance (Singapore) Pte Ltd
No. 3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

11/08/2021

Attn: Jaslin Kok
Motor Claims Dept

TAX INVOICE

Our Ref : XE227C Your Ref : -

Dear Sir,

VEHICLE # : XE227C
ACCIDENT INVOLVING : XE227C & GBE9048D ALONG 30 TUAS SOUTH STREET 1
S(637464) ON 4/6/21

COST OF REPAIR : S\$ 1,600.00 (As agreed)

COR ADD GST 7% : S\$ 112.00

TOTAL S\$ 1,712.00

DOLLARS: ONE THOUSAND SEVEN HUNDRED & TWELVE ONLY.

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director

DipEng, AAE MIMI, MSAE(Aust)



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 05 Jun 2021 / 11:08:04

Receipt Date/Time : 05 Jun 2021 / 11:08:02

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210605-000621

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GBE9048D				
As at 05 Jun 2021/09:00:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBE9048D			
	Enquiry Fee	7.00	0.49	7.49
	20210605110741848376			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	p3m7zy49		Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Jaslin Kok (LKK Auto)
Sent: Friday, 4 February 2022 10:48 AM
To: STAR LUCENTS PTE LTD SINGAPORE
Subject: Re: ACCIDENT INVOLVING GBE 9048D & XE 227C ALONG/AT TUAS SOUTH ST 1 ON 04/06/2021

Dear Sir

Thank you for our email.

Kindly be advised that you do not have any evidence to support. Traffic Police is unlikely to allow the appeal unless there's evidence provided.

Therefore, we will proceed to negotiate for an amicable settlement with third party claimant.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: STAR LUCENTS PTE LTD SINGAPORE <starlucent1@outlook.com>
Sent: Friday, January 28, 2022 7:42 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING GBE 9048D & XE 227C ALONG/AT TUAS SOUTH ST 1 ON 04/06/2021

Hi Ms. Jaslin

The driver not appeal that after this traffic letter. Also he went to india not yet come back.
Sorry for the late reply

Best Regards
Pandian

On 26 Jan 2022, at 10:01 AM, Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com> wrote:

Dear Sir/Madam,

We refer to our tele-conversation in Aug 2021.

Traffic Police findings revealed that you are being charge for careless driving.
<image001.png>

Kindly let us have the appeal result within the next **3 days** i.e. by **29/01/2022** otherwise we shall proceed with negotiation with Third Party claimant on the **without prejudice basis**

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, 5 August 2021 12:45 PM

To: STARLUCENT1@OUTLOOK.COM

Subject: ACCIDENT INVOLVING GBE 9048D & XE 227C ALONG/AT TUAS SOUTH ST 1 ON 04/06/2021

Our Ref : **CC6/CTI21006441/Ars3**

STAR LUCENTS PTE LTD- BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING GBE 9048D & XE 227C ALONG/AT TUAS SOUTH ST 1 ON
04/06/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from XE 227C against your motor insurance policy.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

We shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Friday, 15 July 2022 10:16 AM
To: Hsiao Tong (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [Seek Mandate] - Your ref: SNM21D203285 //LKK ref : CC6/CTI21006441/Aps3q2 [ACCIDENT INVOLVING GBE9048D(CHINA TAIPING) AND XE227C(TP) ON 04/06/2021]

Hi Hsiao Tong

Please proceed to offer to "RYDER AUTO PTE LTD" at **\$2,259.45(all-in).**

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, June 28, 2022 10:57 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - Your ref: SNM21D203285 //LKK ref : CC6/CTI21006441/Aps3q2 [ACCIDENT INVOLVING GBE9048D(CHINA TAIPING) AND XE227C(TP) ON 04/06/2021]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

We refer to our mandate request dated 19/05/2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 19 May 2022 9:10 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: [Seek Mandate] - Your ref: SNM21D203285 //LKK ref : CC6/CTI21006441/Aps3q2 [ACCIDENT INVOLVING GBE9048D(CHINA TAIPING) AND XE227C(TP) ON 04/06/2021]

Your ref: **SNM21D203285**

LKK ref : CC6/CTI21006441/Aps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBE9048D(CHINA TAIPING) AND XE227C(TP) ON 04/06/2021

We refer to the above matter.

Please be informed that third party submitted a copy of Police Investigation result to show that our driver was being charged for Careless Driving. We have informed our insured that we will proceed to negotiate for an amicable settlement with third party.

We seek your approval to offer repairer **"RYDER AUTO PTE LTD"** at **\$2,259.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 8,169.61	\$ 1,712.00 (\$1,600.00 + 7%GST)
2. Loss of Use (4days x \$240.00)	\$ 960.00	\$ 540.00 (3days x \$180.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 9,137.06	<u>\$ 2,259.45</u>

Surveyor recommended 2days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 22/10/2021 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)