



WITHOUT PREJUDICE

Our Ref: SMN 9069R

Your Ref: SMF 3028R

10th July 2021

ATTN: LKK Auto Consultants Pte Ltd
INSURER: AIG Asia Pacific Insurance Pte Ltd

Dear Hsiao Tong,

Accident Involving: SMN 9069R and SMF 3028R

Date of Accident: 4 Jun 2021

Location of Accident: Along Woodlands Ave 1

We refer to the aforementioned accident and hereby submit our claim as below:

Cost of Repair Inc. GST	\$ 5,530.17	\$5168.38 COR + \$361.79 GST 7%
Add Loss of Rental	\$ 1,540.80	12 Days : Inv#A43187 ACTUAL: 13 DAYS - 2+2 Days PRS (4/5-Sat/6-Sun/7 Jun) + 8 Repair Days Agreed (8/9/10/11/12/14/15/16 Jun) + 1 Sunday (13 Jun)
Total	\$ 7,070.97	
Add LTA Search Fee	\$ 7.45	
GRAND TOTAL	\$ 7,078.42	

Kindly pay the Grand Total Amount of **\$7,078.42** to:

Team AutoPro Pte Ltd
160 Sin Ming Drive #02-12
Sin Ming AutoCity
Singapore 575722

For further query, please feel free to contact us at 6258 1955 or email: teamautooffice@gmail.com

Thank you.



Adel (Ms)

Team AutoPro Pte Ltd Co Reg No: 201811621K

160 Sin Ming Drive #02-12 Sin Ming AutoCity Singapore 575722

Tel: 6258-1955 Fax: 6258-1956 Email: teamautooffice@gmail.com / teamautopl@gmail.com

To : **Team AutoPro Pte Ltd**
CRN : **201811621K**
located at : **160 Sin Ming Drive, #02-12, Sin Ming AutoCity, Singapore 575722**

Letter of Authorization & Undertaking

In Respect of Accident Involving my/our Vehicle No.: SMN 9069 R
and SMF 3028 R and
and and
@ Along Woodlands Avenue 1
dated 04/06/2021

1. I/We hereby irrevocably authorize you to demand claim- settle/receive whatever amount settled/payable by the third party and/or its insurer in my/our name, for the costs of repair, loss of use/rental and all other necessary costs related to my/our vehicle that was damaged pursuant to the aforesaid accident.
2. I/We acknowledge that any settlement you may reach on my/our behalf is on a "Without Prejudice" and "Without Admission Of Liability" basis.
3. I/We agree to assign the whole proceeds of my/our third party claim to you. The third party and/or its insurer shall accept this letter as my irrevocable authorization to pay the compensated amount directly to you – in the form of payment cheque made in favor to **Team AutoPro Pte Ltd.**

In the event that the payment cheque is being made in my/our favor, I/we hereby undertake to return the full amount to you, within 7 days from receiving and clearance of the said payment cheque. Failing which, you will have the legal rights to take legal proceedings against me/us to recover the said sum, with further costs and disbursements to be incurred by me/us.

4. I/We further authorize you to settle the aforesaid claim in a manner that you deem fit and to utilize the monies to pay your charges without further reference to me/us. The payment to you shall amount to a good discharge of your obligation to me/us in respect of the settlement monies.
5. Should the third party claim be unsuccessful due to untruthful statements from me/us, I/we undertake to pay for all your expenses, costs and fees incurred, immediately upon your demand.
6. This authorisation shall remain in force until revoked by me/us in writing to you, subject to terms and conditions being agreed by both parties. I/We further understand that revocation is not allowed once your workshop has commenced on the repair of my/our vehicle.

Yours faithfully,

Owner x 

Claimant Signature & Co's Stamp (if applicable)

Date: 4/6/21

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **TEAM AUTOPRO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$6,600.00** (Global Sum) for vehicle no. **SMN 9069R** that was damaged pursuant to the accident which occurred on **04/06/2021** (date) along **WOODLANDS AVE 1** involving vehicle no/s **SMF 3028R**.

This is pursuant to the inspection conducted on **07/06/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **QUEK KENG CHUANG** ("the third party claimant") of vehicle no. **SMN 9069R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMN 9069R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19th (day) of August (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

"My execution of this Discharge Voucher is solely for my claim for Property Damage & nonprejudicial to any other claims arising from the same accident."

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
C/O TEAM AUTOPRO PTE LTD QUEK KENG CHUANG BLK 156 RIVERVALE CRESCENT #09-152 SINGAPORE 540156

DATE	INVOICE NO.
21/6/2021	A 43187

	VHA NO.	DUE DATE	VEH NO.
	A 43187	21/6/2021	SLQ 5934 R
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 04 JUNE 2021 TO 16 JUNE 2021 (T. ALTIS) YOUR REF: SMN 9069 R	12	120.00	1,440.00
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Paynow UEN: 200106276D Bank: UNITED OVERSEAS BANK LTD (UOB) Branch: UOB Shaw Centre Branch Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVB SGSG All cheques must be made payable to BKW RENT A CAR PTE LTD. *Please indicate the invoice number and vehicle number in the reference.	Subtotal	\$1,440.00	
	GST @ 7%	\$100.80	
	TOTAL	\$1,540.80	

VEHICLE HIRING AGREEMENT

Workshop: Team pro

HIRER'S PARTICULARS

Name (as in I/C) QUEK KENG CHUAN
NRIC/Passport No: [REDACTED] Date of Birth: 15/7/1952
Address: BLK 156 RIVERVALE Age: 54
CRESCENT #09-152 S(540156)

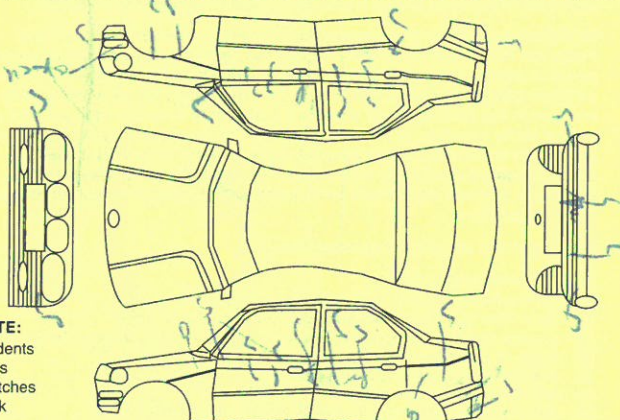
Name & Address of Employer

Occupation [REDACTED] Driving Exp: [REDACTED]
Driving Licence No: [REDACTED] Passed Date: [REDACTED]
D/L Type: Local/Int'l/Others: [REDACTED]

DRIVER'S PARTICULARS

Name (as in I/C) QUEK WEI LIANG BENJAMIN
NRIC/Passport No: [REDACTED] Date of Birth: 15/11/1990
Address: BLK 156 RIVERVALE Age: 28
CRESCENT #09-152 S(540156)

Occupation [REDACTED] Driving Exp: [REDACTED] Yrs 14/8/2019
Driving Licence No: [REDACTED] Passed / Expiry Date: 14/8/2019
D/L Type: Local/Int'l/Others: [REDACTED] Contact No: [REDACTED]



INDICATE:
A - Accidents
D - Dents
S - Scratches
X - Crack

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

Hirer's Own Vehicle No: <u>SMN9069R</u> Replace Veh No:	
Loan Vehicle No: <u>SLQ 5834R</u>	VR No:
Make & Model: <u>T. A110</u>	Auto/Manual Group:
CHARGES : \$ cts	
Daily <u>12</u> day @ \$ <u>120</u>	Per day <u>\$1440</u>
Weekly/Monthly week @ \$	Per week/Monthly
Others	
CDW/PAI @ \$	Per day/Monthly
Delivery/Collection Svc	
GST <u>7%</u> <u>\$100</u> <u>80</u>	
OR No: <u>1/4</u>	(A) SUB-TOTAL <u>\$1540</u> <u>80</u>
Petrol Level & Surcharge	OUT IN
First <u>100</u> km FREE per day	GST
Excess mileage is chargeable at <u>10</u> cents per km	TOTAL CHARGES

NON WAIVER EXCESS (Subject to GST): \$ 5000

ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature : [Signature] Additional Driver's Signature : [Signature]

SINGAPORE Use Only

Date Out	Time Out	Mileage	Check By	Remarks
<u>4/6/21</u>	<u>19:00</u>	<u>71906</u>	<u>[Signature]</u>	

Hirer's/Driver Signature

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
<u>16/06/21</u>	<u>18:15</u>	<u>72228</u>	<u>[Signature]</u>	

Hirer's/Driver Signature

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 04 Jun 2021 / 11:36:50

Receipt Date/Time : 04 Jun 2021 / 11:36:50

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210604-001242

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMF3028R				
As at 04 Jun 2021/08:35:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMF3028R			
	Enquiry Fee	7.00	0.49	7.49
	20210604113610803287			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	426569XXXXXX8100	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

ACCIDENT INVOLVING SMF 3028R(AIG) AND SMN 9069R AT/ALONG WOODLANDS AVE 1 ON 04/06/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 29/6/2021 4:43 PM

To: RYDIA.LIANG@GMAIL.COM <RYDIA.LIANG@GMAIL.COM>

29 June 2021

Ms Liang XiuHao

[By Email Only]

Dear Sir/Madam,

You Ref: SMF3028R

Our Ref: CC4/AIG21006440/Bpa3

ACCIDENT INVOLVING SMF 3028R(AIG) AND SMN 9069R AT/ALONG WOODLANDS AVE 1 ON 04/06/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMN9069R against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Jun 2021 14:44	Clim Dtl Modified	Claimant's Name: -> QUEK KENG CHUANG.	[A] HOW MEI KWAN
2	07 Jun 2021 14:44	Clim Veh Model Changed	(205794) HONDA FIT 1.3 GF CVT (A).	[A] HOW MEI KWAN
3	07 Jun 2021 14:44	Clim Created	Reg No: SMN9069R. Acct Date: 2021/06/04. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Team Autopro Pte Ltd (sin Ming) (HQ)	[A] HOW MEI KWAN
4	07 Jun 2021 14:44	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	07 Jun 2021 14:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/16	[A] HOW MEI KWAN
6	07 Jun 2021 14:44	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	07 Jun 2021 14:44	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
8	07 Jun 2021 14:44	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	07 Jun 2021 14:45	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	07 Jun 2021 14:45	Adj Adjuster Assigned	[None] -> Lim Teow Guan	[A] HOW MEI KWAN
11	30 Jun 2021 16:45	Video Downloaded	Downloaded SMN9069R vs SMF3028R_TP VIDEO(REAR)	[I] Mithoo Singh, Aashweenjeet Kaur
12	30 Jun 2021 16:45	Video Downloaded	Downloaded SMN9069R vs SMF3028R_TP VIDEO(REAR)	[I] Mithoo Singh, Aashweenjeet Kaur
13	12 Jul 2021 09:07	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	12 Jul 2021 09:07	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	12 Jul 2021 09:07	Clim Dtl Modified	JPJ Reg. Date: -> 2019/08/30.	[A] JOANNE LEE KHANG MIN
16	12 Jul 2021 09:07	Clim Details Notified		[A] JOANNE LEE KHANG MIN
17	22 Jul 2021 16:16	Adj Mandate Request	Cur.Reg:6607.62:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$5,530.17 + (b)LORw/GST(10days x \$100.00): \$1,070.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$6,607.62 *8 recommendation repair days + 1Sunday + 1PRS = 10days *For your approval please.	[A] CHEW HSIAO TONG
18	12 Aug 2021 11:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/16	[I] MdNoor, Norsiah
19	12 Aug 2021 11:13	Adj Mandate Set	Approved:6607.62.	[I] MdNoor, Norsiah

Date From   Date To   Audit Type

ACTIVITY

[23/06/2021 14:22] CHEW HSIAO TONG:
220621@5.45PM OI Ms Liang called in LKK as she received LKK NR Letter. She confirmed that she hit TP from behind. But she is not aware that she need to make report. Advised her to make accident report ASAP in order for AIG to act on it.
[15/06/2021 17:33] HOW MEI KWAN:
OINR. To send out first letter.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2699926	07 Jun 2021 14:48:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMN9069R	SMF3028R	11.00
2702417	17 Jun 2021	Video Upload	Motor	AIG Asia	AIG Asia	SMN9069R	CHEW HSIAO	xx.xx

	15:48:35			Pacific Insurance Pte. Ltd.	Pacific Insurance Pte. Ltd. (SG)		TONG	
2708126	12 Jul 2021 09:07:14	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMN9069R	SMF3028R	11.00