

Hui Zhen (LKK Auto)

From: Hui Zhen (LKK Auto)
Sent: Tuesday, 15 June 2021 12:06 pm
To: 'Steve Lim'; SUR
Subject: RE: EQI Ref: DM21H000839 / SL: REQUEST FOR PRE-REPAIR INSPECTION FOR GBJ 971X DOA: 04.06.2021
Attachments: GBJ 971X IA.pdf

Dear Steve,

Enclosed herewith preliminary advice for vehicle GBJ 971X.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hui Zhen (LKK Auto)
Sent: Tuesday, 8 June 2021 3:33 pm
To: 'Steve Lim' <steve.lim@eqinsurance.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: EQI Ref: DM21H000839 / SL: REQUEST FOR PRE-REPAIR INSPECTION FOR GBJ 971X DOA: 04.06.2021

Dear Steve,

Please be informed that we had inspected the vehicle on 7/6/2021.

We are pending for estimate from repairer.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 8 June 2021 9:46 am
To: 'Steve Lim' <steve.lim@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: EQI Ref: DM21H000839 / SL: REQUEST FOR PRE-REPAIR INSPECTION FOR GBJ 971X DOA: 04.06.2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Steve Lim <steve.lim@eqinsurance.com.sg>
Sent: Monday, 7 June, 2021 2:11 PM
To: assignments <assignments@lkkauto.com>
Subject: FW: EQI Ref: DM21H000839 / SL: REQUEST FOR PRE-REPAIR INSPECTION FOR GBJ 971X DOA: 04.06.2021

Hi LKK,

Please assist on below PRS

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” - except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

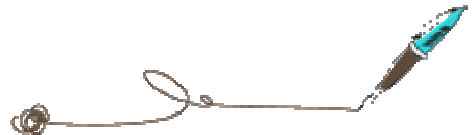
Regards,

Steve Lim
Assistant Manager | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9885 | tel 65 6223 9433 ext 885 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Ong Shiyong [<mailto:shiyong.ong@fastechauto.com.sg>]
Sent: Monday, 7 June 2021 2:07 PM
To: Steve Lim <steve.lim@eqinsurance.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>
Subject: RE: EQI Ref: DM21H000839 / SL: REQUEST FOR PRE-REPAIR INSPECTION FOR GBJ 971X DOA: 04.06.2021

Without Prejudice

Dear Steve,

Please arrange (**LKK Auto Consultants Pte Ltd**) to conduct the pre- repair survey.

Thank You

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Steve Lim [<mailto:steve.lim@eqinsurance.com.sg>]

Sent: Monday, June 7, 2021 2:02 PM

To: Ong Shiying <shiying.ong@fastechauto.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>

Subject: EQI Ref: DM21H000839 / SL: REQUEST FOR PRE-REPAIR INSPECTION FOR GBJ 971X DOA: 04.06.2021

Without Prejudice
Save As To Costs

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd	6) LKK Auto Consultants Pte Ltd

Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	Tel: 6256-3561 Fax: 6741-4108
7) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	8) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
9) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	10) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

Announcement

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Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Steve Lim

Assistant Manager | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9885 | tel 65 6223 9433 ext 885 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Ong Shiyong [<mailto:shiyong.ong@fastechauto.com.sg>]

Sent: Monday, 7 June 2021 1:45 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR GBJ 971X DOA: 04.06.2021

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: GBG 7089M.

Date of accident: 04/06/2021

Please arrange Pre-repair Inspection for my client' s vehicle no: GBJ 971X.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,

Shiyong

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.