

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Wednesday, 9 June 2021 9:57 AM
To: Alfred Toh
Cc: Claims Dept of CTI; assignments
Subject: RE: SNM21D203164/C02/SLV938L/TOHHS/ Accident Involving SLK5155D & SLV938L DOA: 28.05.21

Dear Alfred,

Content duly noted.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 9 June 2021 9:46 AM
To: carrental.lh@gmail.com; claims@insurehub.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; jeanny <jeanny@insurehub.com.sg>; Alfred Toh <alfred.toh@sg.cntaiping.com>; assignments <assignments@lkkauto.com>
Subject: RE: SNM21D203164/C02/SLV938L/TOHHS/ Accident Involving SLK5155D & SLV938L DOA: 28.05.21

[Confidential]

YOUR REF: SLV938L

OUR REF: SNM21D203164/C02/SLV938L/TOHHS

SECTION II EXCESS: \$2,000.00

M/S L.H CAR RENTAL PTE LTD

ATTN: OFFICER-IN-CHARGE

Dear Sirs

We are in receipt of the Accident Report from Tan Yong Chai who claimed no impact and just drove off.....

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to check on consistency of damages when inspecting third party vehicle.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Alfred Toh

Sent: Monday, June 7, 2021 9:10 AM

To: carrental.lh@gmail.com; claims@insurehub.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; jeanny <jeanny@insurehub.com.sg>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: RE: SNM21D203164/C02/SLV938L/TOHHS/ Accident Involving SLK5155D & SLV938L DOA: 28.05.21

YOUR REF: SLV938L

OUR REF: **SNM21D203164/C02/SLV938L/TOHHS – ACCIDENT NOT REPORTED**

M/S L.H CAR RENTAL PTE LTD

ATTN: OFFICER-IN-CHARGE

Dear Sirs

We are in receipt of incoming property damage claim against your motor insurance policy.

It is noted that there is NO accident report filed and/or received till date.

Your immediate attention and action is deeply appreciated.

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Alfred Toh

Sent: Monday, June 7, 2021 8:58 AM

To: Accord Auto(Claims) <claims@mycarworkshop.com.sg>; Accord Auto Services

<gilbert.ng@mycarworkshop.com.sg>; assignments@lkkauto.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; carrental.lh@gmail.com; claims@insurehub.com.sg; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: RE: SNM21D203164/C02/SLV938L/TOHHS/ Accident Involving SLK5155D & SLV938L DOA: 28.05.21

WITHOUT PREJUDICE

YOUR REF: SLK5155D

OUR REF: SNM21D203164/C02/SLV938L/TOHHS – ACCIDENT NOT REPORTED

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange for survey on SLK5155D while waiting for Insured to file report. (email below refers)

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
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W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Accord Auto(Claims) <claims@mycarworkshop.com.sg>

Sent: Friday, June 4, 2021 11:32 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Accord Auto Services <gilbert.ng@mycarworkshop.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; carrental.lh@gmail.com; claims@insurehub.com.sg

Subject: Re: SNM21D203164/C02/SLV938L/TOHHS/ Accident Involving SLK5155D & SLV938L DOA: 28.05.21

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Dear Alfred,

We would like to appoint 7. Kenneth Kong (LKK)

Thank you.

Kind regards,
Jacqueline
Accord Auto Services Pte Ltd

10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Fri, 4 Jun 2021 at 11:25, Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

YOUR REF: SLK5155D

OUR REF: SNM21D203164/C02/SLV938L/TOHHS - ACCIDENT NOT REPORTED

Dear Sirs

We refer to your email of 3 June 2021 at 5.05 pm.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)

4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Accord Auto(Claims) <claims@mycarworkshop.com.sg>
Sent: Thursday, 3 June 2021 5:05 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Accord Auto Services <gilbert.ng@mycarworkshop.com.sg>
Subject: Accident Involving SLK5155D & SLV938L DOA: 28.05.21

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Dear officer-in-charge,

Kindly assist arrange Pre-Repair Survey for SKL8701P, vehicle not-in workshop.

Kindly provide us with a 10 surveyor name list except M/S FormTeam Consultancy Pte Ltd.

Thank you.

Kind regards,
Jacqueline
Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

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