

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 10 June 2021 10:57 AM
To: Kevin Leong Wai Kit; SUR
Cc: Andre Chow En De; Edwin Abcede Caina; Coco Lu Ting; Don Bong Kiong Hua; Steve Chen (LKK Auto)
Subject: RE: aigencrypt OD claim SKW6699T / 4699318928SG - Request for Repairer estimates, Undertaking Letter & I'view Form

Dear Kevin,

As instructed by our client , please proceed to repair the **insured vehicle SKW 6699T , based on surveyor's marking. (Excess \$3600).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kevin Leong Wai Kit [mailto:kevin.leong@cyclecarriage.com.sg]

Sent: Tuesday, 8 June 2021 10:32 AM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>

Cc: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>

Subject: RE: aigencrypt OD claim SKW6699T / 4699318928SG - Request for Repairer estimates, Undertaking Letter & I'view Form

Dear Veron,

Kindly refer to above attach documents.

Thank You & Best regards

Kevin Leong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Tuesday, 8 June 2021 8:19 am

To: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>

Cc: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>

Subject: aigencrypt OD claim SKW6699T / 4699318928SG - Request for Repairer estimates, Undertaking Letter & I'view Form

This email was sent from outside of your organisation

Dear Kevin,

Kindly get insured to sign Undertaking letter and Interview Form

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Azlan, Syazairdina [<mailto:Syazairdina.Azlan@aig.com>]
Sent: Monday, 7 June 2021 3:01 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>
Subject: aigencrypt OD claim SKW6699T / 4699318928SG - Request for Repairer estimates, Undertaking Letter & I'view Form

Dear both,

Kindly assist to upload repairer estimates into Merimen and send Undertaking letter and Interview Form from insured due to single accident case in order for us to proceed with this claim.

Thank you.

Thanks and regards,

Syaza Irdina Azlan
AIG

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto
SG Claims Operations | AIG Asia Pacific Insurance Pte. Ltd.
[Tel:8001206556](tel:8001206556) | Ext:1012205

Syazairdina.Azlan@aig.com | www.aig.sg

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