Veron Chen (LKKAuto)

From: Azlan, Syazairdina < Syazairdina. Azlan@aiq.com>

Sent: Thursday, 10 June 2021 8:44 AM

To: Kevin Leong Wai Kit

Cc: Mohd Rizal, Nur Mariah Huibrechts; Parthiban, Theerthan; Nadaraja, Deeban; Veron

Chen (LKKAuto); SUR

Subject: RE: aigencrypt OD claim SKW6699T / 4699318928SG - Request for Repairer estimates,

Undertaking Letter & I'view Form

Dear Kevin,

Please be informed that YIDR excess is applicable for this claim with final excess of \$3,600.

Claim adjudicated based on current material facts, we reserve **our** rights to handle the case if deemed appropriate as and when new material facts arise or **there is any incoming third** party claim against **insured's** policy.

Excess: S\$3,600.00

Thanks and regards,

Syaza Irdina Azlan

AIG

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto SG Claims Operations | AIG Asia Pacific Insurance Pte. Ltd. Tel:8001206556 | Ext:1012205

Syazairdina.Azlan@aig.com | www.aig.sg

From: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Sent: Tuesday, June 8, 2021 10:32 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Azlan, Syazairdina

<Syazairdina.Azlan@aig.com>

Cc: Mohd Rizal, Nur Mariah Huibrechts < Nur Mariah Huibrechts. Mohd Rizal @aig.com >; Parthiban, Theerthan

<Theerthan.Parthiban@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>

Subject: [EXTERNAL] RE: aigencrypt OD claim SKW6699T / 4699318928SG - Request for Repairer estimates, Undertaking

Letter & I'view Form

This message is from an external sender; be cautious with links and attachments.

Dear Veron,

Kindly refer to above attach documents.

Thank You & Best regards

Kevin Leong

Claim Division Operations 209 Pandan Gardens Singapore 609339





Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339 T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • www.cyclecarriage.com.sg



From: Veron Chen (LKKAuto) < veronchen@lkkauto.com >

Sent: Tuesday, 8 June 2021 8:19 am

To: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>; Azlan, Syazairdina

<Syazairdina.Azlan@aig.com>

Cc: Mohd Rizal, Nur Mariah Huibrechts < Nur Mariah Huibrechts . Mohd Rizal@aig.com >; Parthiban, Theerthan

<Theerthan.Parthiban@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>

Subject: aigencrypt OD claim SKW6699T / 4699318928SG - Request for Repairer estimates, Undertaking Letter & I'view

Form

This email was sent from outside of your organisation

Dear Kevin,

Kindly get insured to sign Undertaking letter and Interview Form

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Azlan, Syazairdina [mailto:Syazairdina.Azlan@aig.com]

Sent: Monday, 7 June 2021 3:01 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Mohd Rizal, Nur Mariah Huibrechts < Nur Mariah Huibrechts. Mohd Rizal@aig.com >; Parthiban, Theerthan

<<u>Theerthan.Parthiban@aig.com</u>>; Nadaraja, Deeban <<u>Deeban.Nadaraja@aig.com</u>>

Subject: aigencrypt OD claim SKW6699T / 4699318928SG - Request for Repairer estimates, Undertaking Letter & I'view Form

Dear both,

Kindly assist to upload repairer estimates into Merimen and send Undertaking letter and Interview Form from insured due to single accident case in order for us to proceed with this claim.

Thank you.

Thanks and regards,

Syaza Irdina Azlan

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto SG Claims Operations | AIG Asia Pacific Insurance Pte. Ltd. Tel:8001206556 | Ext:1012205

Syazairdina. Azlan@aig.com | www.aig.sg

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