

Summer Lee (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Saturday, 5 June, 2021 4:11 PM
To: TeamAutoPro North; SUR; assignments
Cc: Claims Dept of CTI
Subject: Re: SNM21D203012/C02/YQ3600M/TANCHC / FW: 2 Days Notice: SMY 6765 B (Our Ref) and YQ 3600 M (Your Ref) Dated: 25/05/2021

WITHOUT PREJUDICE

Dear David,

we will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: TeamAutoPro North <teamautopl@gmail.com>
Sent: Saturday, June 5, 2021 3:47:09 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Fwd: SNM21D203012/C02/YQ3600M/TANCHC / FW: 2 Days Notice: SMY 6765 B (Our Ref) and YQ 3600 M (Your Ref) Dated: 25/05/2021

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Dear Jacqueline and Team,

Please send all the future correspondence emails to: teamautopl@gmail.com as I will be the one in charge for all PRS related matters.

With reference to your list of surveyors, we are agreeable with the appointment of **LKK Auto Consultants Pte Ltd** as the SJE for subject claim.

Kindly note our personnel in charge for the survey as follows:-

Contact Person	Eric Lee	8879 9997
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Singapore 575722	

Thank you for your kind attention to our request.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Best Regards,

David Seow

Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

----- Forwarded message -----

From: **TeamAuto Pro** <teamautooffice@gmail.com>

Date: Sat, Jun 5, 2021 at 2:46 PM

Subject: Fwd: SNM21D203012/C02/YQ3600M/TANCHC / FW: 2 Days Notice: SMY 6765 B (Our

Ref) and YQ 3600 M (Your Ref) Dated: 25/05/2021

To: TeamAutoPro East <teamautop1@gmail.com>

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

----- Forwarded message -----

From: **Tan Chew Chik Jacqueline** <jacqueline.tan@sg.cntaiping.com>

Date: Fri, Jun 4, 2021 at 2:43 PM

Subject: RE: SNM21D203012/C02/YQ3600M/TANCHC / FW: 2 Days Notice: SMY 6765 B (Our Ref) and YQ 3600 M (Your Ref) Dated: 25/05/2021

To: TeamAuto Pro <teamautooffice@gmail.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Without Prejudice

Our reference: SNM21D203012/C02/YQ3600M/TANCHC

Your reference: SMY 6765 B

Dear Sirs,

ACCIDENT INVOLVING YQ3600M & SMY6765B ON 25/05/2021

We refer to your email of 04.06.2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant' s vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI

Sent: Friday, 4 June 2021 2:33 PM

To: TeamAuto Pro <teamautooffice@gmail.com>; Tan Chew Chik Jacqueline
<jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203012/C02/YQ3600M/TANCHC / FW: 2 Days Notice: SMY 6765 B (Our Ref) and YQ 3600 M (Your Ref) Dated: 25/05/2021

Dear Jacqueline,

Please conduct PRS for SMY6765B.

Note: officer in charge –Jacqueline Tan 63896185.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: TeamAutoPro North <teamautopl@gmail.com>

Sent: Friday, 4 June 2021 12:32 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: 2 Days Notice: SMY 6765 B (Our Ref) and YQ 3600 M (Your Ref) Dated: 25/05/2021

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Dear Sir/Madam,

Road Traffic Accident Involving SMY 6765 B (Our Ref) and YQ 3600 M (Your Ref)

Dated: 25th May 2021, Time around 1254HRS

@ Carpark of Blk 152 Serangoon North Ave1

We represent our client; LOKE KUM THONG, to notify you of the aforesaid road traffic accident involving our client 's vehicle registration number: SMY 6765 B and your insured ' s vehicle registration number: YQ 3600 M.

Enclosed herewith a copy of the Singapore Accident Statement / Traffic Police Report filed for your reference.

Please let us know within **2 working days** from today your agreeing to the above otherwise kindly send us your list of at least **ten (10) motor surveyors, via**

Contact Person	Eric Lee	8879 9997
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722	

Thank you for your attention to this email and we look forward to your earliest reply.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Best Regards,

David Seow

Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722