

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 17 June 2022 3:23 PM
To: 'Goh, Jeremy'
Subject: RE: <file review> RE: [Seek Approval to Reject TP Claim] - AIG Ref: #9882147390SG003#027# // LKK Ref: CC4/AIG21006420/ps3

Hi Jeremy,

Please be informed that there is no response from third party after our rejection and third party did not arrange for survey till date.

In view of this, we will proceed to close file at our end and submit bill for Merimen fee to your good office soon.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Goh, Jeremy <Jeremy.Goh@aig.com>
Sent: Wednesday, 15 June 2022 1:48 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: <file review> RE: [Seek Approval to Reject TP Claim] - AIG Ref: #9882147390SG003#027# // LKK Ref: CC4/AIG21006420/ps3

Hi Hsiao Tong,

Any updates since we last spoke about for this case?

I noted no LOD in system.

If no LOD, can we close file?

regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Goh, Jeremy

Sent: Tuesday, June 29, 2021 5:07 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [Seek Approval to Reject TP Claim] - AIG Ref: #9882147390SG003#027# // LKK Ref: CC4/AIG21006420/ps3

Hi Hsiao Tong,

You can proceed to reject the claim as per recommended below.

However, keep me posted if the TP contest the rejection and intend to get lawyers or other parties involved.

If we have to settle the claim, insured should bear a portion of liability due to not stopping at stop line before turning into roundabout.

Insured should have stopped to keep a lookout and watch for vehicles in the roundabout.

No BOLA or MAG scenario at this moment, thus DS with TPWS will be 50/50.

If lawyers involved, we will contest on liability and pin more LOB on the TP, since TP vehicle was reversing from a stationary position, thus should lookout and watch out for vehicles around.

FYI,

Try to reject first, so that OI will not come to dispute with us on LOB.

Did OI give any feedback on whether he is counter claiming or rejecting our LOB assessment?

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

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78 Shenton Way, Level 10

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If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, June 29, 2021 4:20 PM

To: Goh, Jeremy <Jeremy.Goh@aig.com>

Subject: [EXTERNAL] [Seek Approval to Reject TP Claim] - AIG Ref: 9882147390SG // LKK Ref: CC4/AIG21006420/ps3

This message is from an external sender; be cautious with links and attachments.

Dear Sirs/Mdm,

We refer to the above matter.

We have uploaded a copy of our insured video footage in Merimen for your easy reference.

The video shows that third party reversed and hit onto our insured who was driving within his lane. We are of the view that our insured is not liable for the accident.

As such, we are intending to reject third party claim.

Kindly let us have your comments/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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