# Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Wednesday, 13 October 2021 5:12 pm

To: Steve Lim Cc: SUR

**Subject:** RE: EQI Ref: DM21HO00786 / SL: Plse arrange PRI on bike FBM 3957C as per

attached.

**Attachments:** FBM3957C IA.pdf

Dear Steve,

Enclosed herewith preliminary advice of FBM 3957C.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

### **LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Lim <steve.lim@eqinsurance.com.sg>

**Sent:** Friday, 4 June 2021 2:43 pm

To: assignments <assignments@lkkauto.com>

Subject: FW: EQI Ref: DM21HO00786 / SL: Plse arrange PRI on bike FBM 3957C as per attached.

Dear LKK,

Please assist to attend PRS

## **Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" — except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

### **Steve Lim**

Assistant Manager | Claims



#### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9885 | tel 65 6223 9433 ext 885 | fax 65 6223 4190 www.eqinsurance.com.sg





From: Sg Motor [mailto:sgmotor2000@yahoo.com.sg]

Sent: Friday, 4 June 2021 2:34 PM

To: sg motor enterprise@yahoo.com.sg; Steve Lim <steve.lim@eqinsurance.com.sg>

Subject: Re: EQI Ref: DM21HO00786 / SL: Plse arrange PRI on bike FBM 3957C as per attached.

Plse arrange for LKK to survey the bike.

Thank You

Regards Leena

## SG 98 Motor Pte Ltd

Blk 4001 #01-21 Ang Mo Kio Industrial Park 1 Singapore 569622

Tel: 64524898 Fax: 64524868

On Friday, 4 June 2021, 12:50:22 pm SGT, Steve Lim <steve.lim@eqinsurance.com.sg> wrote:

# Without Prejudice

## Save As To Costs

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within **2 working days**</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd	2) Automobile Inspection Services
	Pte Ltd
Tel: 6255 0808	
	Tel: 6286 0155
Fax: 6849 9155	
	Fax: 6284 1539
	Contact Person: Sophia
3) LBS Automotive Appraisal Pte	4) Priority Services
Ltd	
L.B.S. Auto Consultants Pte Ltd	Tel: 62934822
Tel: 6281 6690 / 62832866	

Fax: 6281 8748 Contact Person: Amy/ Grace	Fax: 62963283  Contact Person: Sharon
5) RT Appraisal Pte Ltd  Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) JP Knights Pte Ltd  Tel: 63450068  Fax: 63445328	8) Appraisals Associates Pte Ltd  Tel: 67472822  Fax: 67470070
9) Infiniti Appraisal Service  Tel: 96684818/90099001  Fax: 64587432	10) Formteam Adjusters Pte Ltd  Tel: 65091788  Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

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Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

# Regards,

## Steve Lim

Assistant Manager | Claims



## **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9885 | tel 65 6223 9433 ext 885 | fax 65 6223 4190 www.eqinsurance.com.sg





Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete al

From: Sg Motor [mailto:sgmotor2000@yahoo.com.sg]

Sent: Friday, 4 June 2021 12:40 PM

To: EQI PRS < EQIPRS@eqinsurance.com.sq >; sg motor enterprise@yahoo.com.sq

Subject: Plse arrange PRI on bike FBM 3957C as per attached.

Attn: Motor Claims Dept

Plse arrange PRI on bike FBM 3957C as per attached.

Thank You

Regards

Leena

SG 98 Motor Pte Ltd

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64524868

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