

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 7 June 2021 10:15 AM  
**To:** Admin-D (LKKAuto); 'Joel Goh'; SUR  
**Cc:** assignments  
**Subject:** RE: Accident Involving FBK9308Y & GBC1409J on 24/05/2021 (DM21HO00802-JG)  
**Attachments:** PRELI ADVISED.pdf

Dear Joel,

Enclosed preliminary revised of vehicle FBK 9308Y  
Date of survey: 4/6/21  
Number of days (estimated) : 3 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Friday, 4 June 2021 2:07 PM  
**To:** 'Joel Goh' <joel.goh@eqinsurance.com.sg>; SUR <sur@lkkauto.com>  
**Cc:** assignments <assignments@lkkauto.com>  
**Subject:** RE: Accident Involving FBK9308Y & GBC1409J on 24/05/2021 (DM21HO00802-JG)

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>  
**Sent:** Friday, 4 June, 2021 1:42 PM  
**To:** 'raymond@bhh.com.sg' <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>  
**Cc:** [workshop@bhh.com.sg](mailto:workshop@bhh.com.sg); assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: Accident Involving FBK9308Y & GBC1409J on 24/05/2021 (DM21HO00802-JG)

**Without Prejudice**  
**Save As To Cost**

Dear Raymond

Thank you for your confirmation.  
We will arrange accordingly.

Dear LKK

Please assist on this PRS.

**Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -read  
Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,  
**Joel Goh**

Senior Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Citystate

A handwritten signature in black ink, appearing to be 'Joel Goh', is located on the right side of the page.

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

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**From:** [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg) <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>  
**Sent:** Friday, 4 June 2021 12:36 PM  
**To:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>  
**Cc:** [workshop@bhh.com.sg](mailto:workshop@bhh.com.sg)  
**Subject:** RE: Accident Involving FBK9308Y & GBC1409J on 24/05/2021 (DM21HO00802-JG)

Dear Joel,

Please assign LKK Auto Consultant for the pre-repair survey.

Thanks

Best Regards,  
**Raymond**  
**Ban Hock Hin Co., Pte Ltd**  
Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969  
Visit us at <http://www.bhh.com.sg>  
Facebook: <http://www.facebook.com/bhhsq>

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**From:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>

**Sent:** Friday, 4 June 2021 10:31 AM

**To:** 'raymond@bhh.com.sg' <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

**Cc:** [workshop@bhh.com.sg](mailto:workshop@bhh.com.sg)

**Subject:** RE: Accident Involving FBK9308Y & GBC1409J on 24/05/2021 (DM21HO00802-JG)

**Without Prejudice**

**Save As To Costs**

Dear Raymond

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b> Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
<b>5) RT Appraisal Pte Ltd</b> Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256 3561 Fax: 6741 4108
<b>7) JP Knights Pte Ltd</b> Tel: 6345 0068 Fax: 6344 5328	<b>8) Appraisals Associates Pte Ltd</b> Tel : 6747 2822 Fax: 6747 0070

**9) Infiniti Appraisal Service**

Tel : 9668 4818/9009 9001

Fax: 6458 7432

**10) Formteam Adjusters Pte Ltd**

Tel: 6509 1788

Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

**Announcement**

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Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,  
Joel Goh

Senior Executive | Claims

**EQ Insurance Company Limited**

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did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the*

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**From:** [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg) <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

**Sent:** Thursday, 3 June 2021 10:52 AM

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

**Cc:** [workshop@bhh.com.sg](mailto:workshop@bhh.com.sg)

**Subject:** Accident Involving FBK9308Y & GBC1409J on 24/05/2021

Dear Sir / Madam,

We attached the third party claim file for your perusal.

Appreciate for you to arrange for the pre-repair survey.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsg>



No. 6 Defu Lane 4, Singapore 539410

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