



WITHOUT PREJUDICE

Date : 4-Aug-21

Our ref: LTP062021/019 (SLC3217P)

Your ref: SKK1511Y

Attention To: Ms Jaslin Kok (From LKK Auto Consultants Pte Ltd)

Insurance Company: CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Mdm,

IN THE MATTER OF ACCIDENT INVOLVING SLC 3217 P & SLL 5582 Z ON 03.06.2021

We refer to the abovementioned matter.

We are instructed and authorised by our client to quantify, to act and negotiate settlement in related to the above Road traffic accident that was caused by your insured.

All supporting documents are enclosed herewith:-

- [X] Original Tax invoice no INV53730 [] Original survey report _____ copies of photographs
[] GIA report / police report / police-result [X] Original rental receipt & agreement
[X] Authorization To Act [X] LTA search receipt

Survey was done by Insurance instruction by LKK on 16 May 2017.

As a result of the accident, our client's vehicle was damaged and has been put to loss and expenses, particulars of which are as follows :-

1] Cost of repair (inclusive of GST)	\$	3,959.00
2] Rental fee	\$	560.00
3] LTA Search fee	\$	7.45
Total	\$	<u>4,526.45</u>

Please acknowledge receipt of this letter within 14 days. If you agreeable to the above, please forward your payment. Payment to be issued directly to LIM TAN MOTOR PTE LTD within 4 weeks. Should there be any injury related to this matter, any settlement agreed is WITHOUT PREJUDICE to the related injury claim.

Yours faithfully

Mandy Lim

Email: mandy@ltm.sg

Lim Tan Motor Pte Ltd

Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel:65-64520893 Fax:65-64589127

Email: mandy@LTM.sg

Website : www.LTM.sg

Co.Reg No.199307277D

GST Reg No.M2-0019086-0

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To Whom It May Concern

AUTHORIZATION TO ACT

I/We, TIFFANIE KHOO SHIANG PYNG ('the third party Claimant') of BLK 84A LORONG 2 TOA PAYOH #25-313 SINGAPORE 311084 (Address) Owner of SLC 3217P(vehicle number) hereby authorize LIM TAN MOTOR PTE LTD ('the workshop') to act for me with respect to my/our claim for repair costs and/or rental and/or Loss of use ('claim') for my/our vehicle number SLC 3217P That was damaged pursuant to the accident which occurred on 03-JUNE-2021 (date) Along PIE TOWARDS TUAS (locate on) involving vehicle number SLL 5582Z(the accident').

I/We further authorize the workshop to settle my above mentioned claim in a Manner that they deem fit and the workshop is further authorized to receive Payment further to settlement of my claim with payment cheque/s being made In favour of the workshop.

Dated this 7 (day) of JUNE (month) 2021 (year)



Signed By ' the third party claimant '





Signed By ' the workshop '

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00113502001

Claim No : SNM21D203172/LKKDS

Claimant : KHOO, TIFFANIE

Amount : S\$ 4,366.45

SINGAPORE DOLLARS FOUR THOUSAND THREE HUNDRED SIXTY SIX AND CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLC 3217P

Insured Vehicle No. : SLL 5582Z

Date of Loss : 03/06/2021

Place of Accident : TWDS JURONG BEFORE JLN ANAK BUKIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEE CHEE KIN

Driver Name : LEE CHEE KIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,959.00
(3) Loss of Use /Rental/ Earning	S\$	400.00
(4) CIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 4,366.45

Claimant Name : KHOO, TIFFANIE

NRIC No : S8040069A

Signature : 



Date : 18/11/2021

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident



LIM TAN MOTOR PTE LTD
林陳摩哆私人有限公司

Company's Registration No.:199307277D
GST Registration No.:M2-0119086-0

Branch
(Warranty and Performance) Blk 9 Sector C #01-38/40/42
Sin Ming Industrial Estate, Singapore 575644
Tel: +65 6452 2135 Fax: +65 6452 2159

Main Office / Workshop
Blk 176 Sin Ming Drive #03-09/10/06
Sin Ming Autocare Singapore 575721

Tel: +65 6452 0893 (24Hrs)
Fax: +65 6458 9127
Email: sales@LTM.sg

Blk 17 Sector A #01-65
Sin Ming Industrial Estate, Singapore 575675

WWW.LTM.SG

TIFFANIE KHOO SHIANG PYNG - CLAIMS

TAX INVOICE

ATTN : MOTOR CLAIMS DEPT
TEL :
FAX :
A/C NO. : 30T1/253

MILEAGE :
W.O NO. : SO54473
CAR NO. : SLC3217P
MAKE : HONDA
MODEL : VEZEL

NO : INV53730
DATE : 04-08-2021
TERMS : COD
PAGE : 1

DESCRIPTION	QTY	U.PRICE	DIS	AMOUNT
1 TO LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1 UNIT	3,700.00		3,700.00

SINGAPORE DOLLARS : THREE THOUSAND NINE HUNDRED AND FIFTY NINE ONLY

REMARKS: LTM REF NO. LTP062021/019
DOA 03.06.2021

TOTAL QTY: 1.00

SUBTOTAL	3,700.00
DISCOUNT	0.00
TOTAL	3,700.00
GST 7 %	259.00
NET	3,959.00
Deposit	0.00
Balance	3,959.00

AUTHORISED SIGNATURE(S)

CUSTOMER NAME / SIGNATURE / DATE

Customer Acknowledgement

I/We confirm that I/We incurred the repair costs herein and will observe my/our Agreement with the repairer. I/We declare the repair for the above vehicle have been completed to my/our satisfaction



Family Car Rental Pte Ltd

Blk 176 Sin Ming Drive #03-06 Sin Ming Autocare Singapore 575721

Tel: 65-64515120 Fax: 65-64531642

Company's Registration No. 200703924M

Rental Agreement No: **5997**

HIRER'S NAME Tiffanie Khoo Siang Pynq		VEHICLE NO SLN 6200 J	
ADDRESS Blk 84 A Lorong 2 Toa Payoh # 25-313 S (311084)		MAKE / MODEL Toyota Axios	
HOME : OFFICE : MOBILE : 93383632	DATE OUT 7/6/21	TIME OUT 0950 hrs	DATE IN 11/6/21
NATIONALITY SG	DRIVING EXPERIENCE	MILEAGE OUT 69292	FUEL OUT 1/4
NRIC / PASSPORT NO S8040069A	DATE OF BIRTH 17/12/1980	PLACE OF ISSUE SG	RENTAL CHARGERS
DRIVING LICENCE NO S8040069A	LICENCE BAR CODE NO	LOCAL/INT'L TYPE / CLASS 3	4 DAY(S) @ \$ 140
DRIVER'S NAME		TOTAL CHARGES 560/-	
ADDRESS		DEPOSIT (Cash/Cheque No.)	
HOME : OFFICE : MOBILE :		AMOUNT DUE	
NATIONALITY		EXTENSION	
NRIC / PASSPORT NO		DATE / TIME	
DRIVING LICENCE NO		DATE / TIME	
DRIVING EXPERIENCE		AMOUNT DEPOSIT (REFUNDABLE)	
DATE OF BIRTH		PAYMENT DETAILS	
PLACE OF ISSUE		REMARK *HIRER MUST ENSURE ALL DRIVER/S HAVE VALID SINGAPORE DRIVING LICENCE IN ORDER TO OPERATE THE VEHICLE.	
LICENCE BAR CODE NO		LOCAL/INT'L TYPE / CLASS	

VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE

NOTE:

1. THE HIRER IS SOLELY LIABLE FOR ALL TRAFFIC VIOLATIONS AND ALL PARKING FINES OR SURCHARGE DURING PERIOD OF HIRE.
2. DRIVING EXPERIENCE SHOULD BE OVER **2** YEARS AND AGE OVER **26** YEARS OLD. **(Below 65 years old)**
3. PLEASE NOTIFY OUR OFFICE AS SOON AS POSSIBLE WHEN THIS VEHICLE IS INVOLVED IN ANY ACCIDENT.
4. HIRER IS LIABLE TO PAY FIRST \$**2000/-** EXCESS FOR COLLISION / DAMAGE TO FIRST PARTY (ie FAMILY CAR RENTAL PTE LTD) VEHICLE AND ALSO FIRST \$**1500/-** EXCESS FOR COLLISION / DAMAGE TO THIRD PARTY'S VEHICLE FOR EACH AND EVERY ACCIDENT / DAMAGE PLUS LOSS OF EARNINGS WHILE DAMAGED VEHICLE IS UNDER REPAIR.

SPECIAL TERMS AND CONDITIONS ***HIRER IS LIABLE FOR ADDITIONAL EXCESS OF \$ _____ FOR FIRST PARTY AND \$ _____ FOR THIRD PARTY'S COLLISION/DAMAGE IF DRIVER HAVE LESS THAN _____ YEARS DRIVING EXPERIENCE; AND/OR AGE YEARS OLD AND BELOW; AND/OR _____ YEARS OLD AND ABOVE.**

I/WE DECLARE THAT THE ABOVE PARTICULARS ARE TRUE AND CORRECT IN EVERY RESPECT. I/WE HAVE READ AND AGREED TO THE TERMS AND CONDITIONS BOTH ON SIDE OF THIS RENTAL AGREEMENT. MY/OUR DRIVING LICENCE IS/ARE CURRENT AND NOT DISQUALIFIED FROM DRIVING.

X
SIGNATURE OF HIRER
(COMPANY CHOP IF APPLICABLE)
Date:

X
SIGNATURE OF DRIVER
(IF DIFFERENT FROM HIRER)
Date:

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 03 Jun 2021 / 16:32:39

Receipt Date/Time : 03 Jun 2021 / 16:32:37

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210603-003084

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLL5582Z As at 03 Jun 2021/10:30:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SLL5582Z Enquiry Fee 20210603163112641959	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	419031XXXXXX7458		eNETS Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

ACCIDENT INVOLVING SLL 5582Z & SLC 3217P ALONG/AT TWDS JURONG BEFORE JLN ANAK BUKIT ON 03/06/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Tue 6/8/2021 1:57 PM

To: ART5778@GMAIL.COM <ART5778@GMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC6/CTI21006405/rs3

LEE CHEE KIN – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLL 5582Z & SLC 3217P ALONG/AT TWDS JURONG BEFORE JLN ANAK BUKIT ON 03/06/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SLC 3217P against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: SNM21D203172/C02/SLL5582Z/TOHHS /Direct Settlement - Accident Involving SLL 5582Z and SLC 3217P (TP : LKK REF - CC6/CTI21006405/rs3) on 03/06/2021

Alfred Toh <alfred.toh@sg.cntaiping.com>

Wed 11/3/2021 2:25 PM

To: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Dear Sirs

We refer to the above matter.

Please proceed to resolve claim up to \$4,366.45.(all in)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, October 11, 2021 4:54 PM

To: Angie Foo <angie.foo@sg.cntaiping.com>

Subject: FW: SNM21D203172/C02/SLL5582Z/TOHHS / FW: Direct Settlement - Accident Involving SLL 5582Z (OI : CTI - TBA) and SLC 3217P (TP : LKK REF - CC6/CTI21006405/rs3) on 03/06/2021

Lod.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, 11 October 2021 4:49 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: SNM21D203172/C02/SLL5582Z/TOHHS / FW: Direct Settlement - Accident Involving SLL 5582Z (OI : CTI - TBA) and SLC 3217P (TP : LKK REF - CC6/CTI21006405/rs3) on 03/06/2021

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Dear Sirs/Mdm,

ACCIDENT INVOLVING SLL 5582Z (CTI) AND SLC 3217P (TP) ON 03/06/2021

We refer to the above matter.

We seek your approval to offer repairer "**LIM TAN MOTOR PTE LTD**" at **\$4,366.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 19,160.02	\$ 3,959.00 (\$3,700.00 + 7% GST)

2. Loss of Rental (4 days x \$140.00)	\$ 560.00	\$ 400.00(4 days x \$100.00)
3. LTA / GIA Search Fee	\$ 7.45	\$ 7.45

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, June 4, 2021 2:19 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203172/C02/SLL5582Z/TOHHS / FW: Direct Settlement - Accident Involving SLL 5582Z (OI : CTI - TBA) and SLC 3217P (TP : LKK REF - CC6/CTI21006405/rs3) on 03/06/2021

Dear Sir,

Please note that officer in charge for this case is Alfred Toh.

Claim no. SNM21D203172/C02/SLL5582Z/TOHHS.

Dear Alfred,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 4 June 2021 11:55 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLL 5582Z (OI : CTI - TBA) and SLC 3217P (TP : LKK REF - CC6/CTI21006405/rs3) on 03/06/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s LIM TAN MOTOR PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd