

OUR REF:BUS/05/21/1036(CHINA TAIPING) - ACCIDENT ON 30/05/21 INVOLVING SG3028P AND GBK8041Y ALONG SEMBAWANG ROAD AFTER BS:57131 (OPP JALAN KEMUNING)

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG3028P. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$4,554.91
Loss of Use	\$1,512.50 (5.5 days x \$275.00)
LTA search fee	\$7.00
Total	\$6,074.41

We enclose the following documents,

- 1) Repair Invoice

AUTHORIZATION TO ACT

I, **SMRT BUSES LTD** (the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SG 3028P** (vehicle no.) hereby authorize **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SG 3028P** that was damaged pursuant to the accident which occurred on **30/05/2021** (date) along **SEMBAWANG ROAD** (location) involving vehicle no/s **GBK 8041Y** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 03 (day) of December (month) 2021 (year)




Signed by "the third party claimant"
(with chop if applicable)




Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00120472000

Claim No :

Claimant : SMRT BUSES LTD

Amount : S\$ 5,811.91

SINGAPORE DOLLARS FIVE THOUSAND EIGHT HUNDRED ELEVEN AND
CENTS NINTY ONE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SG 3028P

Insured Vehicle No. : GBK 8041Y

Date of Loss : 30/05/2021

Place of Accident : ALONG SEMBAWANG ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GUNA'S CATERING SERVICES PTE LTD

Driver Name : SAKTHIVELL S/O KRISHNAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	4,554.91
(3) Loss of Use/ Rental/Earning	S\$	1,250.00
(4) GIA/Police Reports/ Investigation Results /Search Fees	S\$	7.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 5,811.91

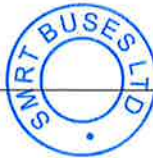
Claimant Name : SMRT BUSES LTD

NRIC No : IXXXXX292D

Signature :

Date :

03/12/21



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV210800103
Date : 10.08.2021
Vehicle No. : SG3028P
Your Ref No. : BUS/05/21/1036
Our Ref No. : 24111154
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
Lower Rear Signal Led (UK-K431861)	1.00	\$ 465.80	10.00	\$ 46.58	\$ 419.22
Reverse Light 122mm LED (UK-K431901)	1.00	\$1007.50	10.00	\$ 100.75	\$ 906.75
GRP - RHS LAMP	1.00	\$ 894.50	10.00	\$ 89.45	\$ 805.05
GRP - RHS REAR BUMPER GRP	1.00	\$ 572.10	10.00	\$ 57.21	\$ 514.89
STICKER SMRT	1.00	\$ 75.00	0.00	\$ 0.00	\$ 75.00
STICKER SG LOVE	1.00	\$ 75.00	0.00	\$ 0.00	\$ 75.00
STICKER 60KM/H	1.00	\$ 5.00	0.00	\$ 0.00	\$ 5.00
Sub-Total					\$ 2800.91
Labour					
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1.00	\$1060.00	0.00	\$ 0.00	\$ 1060.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 694.00	0.00	\$ 0.00	\$ 694.00
GRAND TOTAL					\$ 4,554.91

Remark :

Make/Model : Volvo B5LH DHB
Accident Date : 30.05.2021

Payment Instructions

- By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
 - Account Name : SMRT Automotive Services Pte Ltd
 - Bank Name : DBS Bank Ltd - SGD
 - Bank Account No.: 018-008617-4
 - Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Aug 11, 2021 11:01 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time: 02 Jun 2021 / 14:24:43

Asset Type: Vehicle

Transaction Amount: \$7.49

Asset ID: GBK8041Y

Transaction Type: 18.32 Insurance Enquiry
(GIRO Payment)

Channel: External Agency

User ID: ESASBAHO - BALQISH
BINTE ABDUL HALIL

Business Transaction Reference No.: 20210602142443717110

Search Date / Time: 30 May 2021 12:05:00

Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

ACCIDENT INVOLVING GBK 8041Y & SG 3028P ALONG/AT SEMBAWANG ROAD TOWARDS CANBERRA ROAD ON 30/05/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Wed 8/4/2021 6:48 PM

To: nithanathan2527@gmail.com <nithanathan2527@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/CTI21006402/R1ra3

GUNA'S CATERING SERVICES PTE LTD – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GBK 8041Y & SG 3028P ALONG/AT SEMBAWANG ROAD TOWARDS CANBERRA ROAD ON 30/05/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SG 3028P against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Kindly assist to fill up attached addendum form, as the actual accident date is 30/05/2021.

Kindly let us have a copy of your driver's (SAKTHIVELL S/O KRISHNAN) driving license.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

FW: Direct Settlement - Accident Involving GBK8041Y (OI : CTI - TBA) and SG3028P (TP : LKK REF - CC3/CTI21006402/R1ra3) on 30/05/2021

Irene Tay <irene.tay@sg.cntaiping.com>

Tue 10/12/2021 9:52 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

 3 attachments (4 MB)

TP LOD & DOCUMENTS.pdf; LKK SURVEY REPORT & PHOTOS.pdf; LETTER TO OI GBK 8041Y.pdf;

Dear Sir/Mdm,

We are to the above captioned matter and your email below.

Please proceed to offer repairer "**SMRT AUTOMOTIVE SERVICES PTE LTD**" at **\$ 5,811.91 (all-in)**.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, October 1, 2021 4:05 PM

To: Angie Foo <angie.foo@sg.cntaiping.com>

Subject: FW: Direct Settlement - Accident Involving GBK8041Y (OI : CTI - TBA) and SG3028P (TP : LKK REF - CC3/CTI21006402/R1ra3) on 30/05/2021

Lod.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Friday, 1 October 2021 1:46 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Direct Settlement - Accident Involving GBK8041Y (OI : CTI - TBA) and SG3028P (TP : LKK REF - CC3/CTI21006402/R1ra3) on 30/05/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBK 8041Y (CTI) AND SG 3028P (TP) ON 30/05/2021

We refer to the above matter.

We seek your approval to offer repairer "SMRT AUTOMOTIVE SERVICES PTE LTD" at **\$ 5,811.91 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,989.91	\$ 4,554.91
2. Loss of Use (5.5 days x \$275.00)	\$ 1,512.50	\$ 1,250.00 (5 days x \$250.00)
4. LTA / GIA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 6,509.41	<u>\$ 5,811.91</u>

Surveyor recommended 3 days for repair + 1PRS + 1SUN = 5DAYS

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, June 4, 2021 2:59 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBK8041Y (OI : CTI - TBA) and SG3028P (TP : LKK REF - CC3/CTI21006402/R1ra3) on 30/05/2021

Dear Mei Kwan,

As requested.

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 4 June 2021 1:50 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBK8041Y (OI : CTI - TBA) and SG3028P (TP : LKK REF - CC3/CTI21006402/R1ra3) on 30/05/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Boon Sen,

Please email us insured GIA report and provide us your claim ref.

We will check and get back to you.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Friday, 4 June 2021 1:30 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBK8041Y (OI : CTI - TBA) and SG3028P (TP : LKK REF - CC3/CTI21006402/R1ra3) on 30/05/2021

Dear Mei Kwan,

Can advise is this same accident as our insured: date of accident: 29.5.2021 23.57hrs?

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 4 June 2021 11:27 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBK8041Y (OI : CTI - TBA) and SG3028P (TP : LKK REF - CC3/CTI21006402/R1ra3) on 30/05/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SG 3028P at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.