Mei Kwan (LKKAuto)

From: Chee So Chow <sochow.chee@sq.cntaiping.com>

Sent: Thursday, 29 July 2021 8:11 PM

To: Mei Kwan (LKKAuto)

Cc: Jaslin Kok (LKK Auto); Admin A

Subject: RE: SNM21D203143C02 - Accident Involving SLS2941D and SMB101C on 01/06/2021

(LKK REF - CC3/CTI21006398/R1ra3 - Direct settlement)

[Confidential]

Passcode: 21-3143

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879 Email: <u>claimsdept@sg.cntaiping.com</u>

W: www.sg.cntaiping.com I FB: www.facebook.com/chinataipingsg/ I WeChat: 太平狮城 Taiping SG

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From: Chee So Chow

Sent: Thursday, July 29, 2021 8:07 PM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: SNM21D203143C02 - Accident Involving SLS2941D and SMB101C on 01/06/2021 (LKK REF -

CC3/CTI21006398/R1ra3 - Direct settlement)

[Confidential]

Hi Team

Please see attached for our insured's SAS report

(This email will be encrypted due to PDPA).

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Wednesday, June 16, 2021 12:21 PM

To: Claims Dept of CTI <<u>claimsdept@sq.cntaiping.com</u>>; Chee So Chow <<u>sochow.chee@sq.cntaiping.com</u>>

Cc: Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: RE: SNM21D203143/C02/SLS2941D/CHEESC / FW: Direct Settlement - Accident Involving SLS2941D (OI: CTI - TBA) and SMB101C (TP: LKK REF - CC3/CTI21006398/R1ra3) on 01/06/2021

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Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI [mailto:claimsdept@sq.cntaiping.com]

Sent: Friday, 4 June 2021 11:57 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com; Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com; Admin A < a@lkkauto.com; Chee So Chow < sochow.chee@sq.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sq.cntaiping.com >

Subject: O/R: SNM21D203143/C02/SLS2941D/CHEESC / FW: Direct Settlement - Accident Involving SLS2941D (OI : CTI

Dear Sir,

Please note that officer in charge for this case is Chee So Chow.

Claim no. SNM21D203143/C02/SLS2941D/CHEESC.

Dear So Chow,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, 4 June 2021 10:29 AM

To: Claims Dept of CTI < com>

Cc: Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: Direct Settlement - Accident Involving SLS2941D (OI: CTI - TBA) and SMB101C (TP: LKK REF -

CC3/CTI21006398/R1ra3) on 01/06/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMB 101C at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- · TP estimated cost of repair
- · Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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