

Mei Kwan (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Friday, 18 June 2021 10:42 AM
To: Mei Kwan (LKKAuto)
Cc: Asher Sng (LKKAuto); Admin A; claims-singapore
Subject: VC014576 : Direct Settlement - Accident Involving XD8528L (OI : QBE - TBA) and SHF365X (TP : LKK REF - CC3/QBE21006395/R1ea3) on 01/06/2021
Attachments: SA1C21610003_01-06-2021_162003 (1).pdf

Dear Mei Kwan

Attached the claim form as per request.

Jenny Toh

Senior Assistant

Claims | Asia

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Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore
Insurance Business Asia List – Top Insurance Workplaces 2020, Asia
Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 8 June 2021 9:57 am
To: Jenny Toh <jenny.toh@qbe.com>; Andrew Lim <andrew.lim@qbe.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving XD8528L (OI : QBE - TBA) and SHF365X (TP : LKK REF - CC3/QBE21006395/R1ea3) on 01/06/2021

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Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 3 June, 2021 10:51 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>; Andrew Lim <andrew.lim@qbe.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving XD8528L (OI : QBE - TBA) and SHF365X (TP : LKK REF - CC3/QBE21006395/R1ea3) on 01/06/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 365X at M/s SMRT Automotive Services Pte Ltd (Woodlands) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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