

Our Ref: CT0621/SH 6610H/JW(st)  
Date: 24.06.2021

# COMFORTDELGRO ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY.AIG BUILDING #07-16  
Singapore 079120

Attn : Motor Claims Department

Dear Sir/Madam

**Without Prejudice**

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

## ACCIDENT ON 02.06.2021 INVOLVING SH 6610H & SKB7799S ALONG MOULMEIN RD TWDS NEWTON

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 6610H, which was involved in the captioned accident with your insured vehicle No SKB7799S.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

### Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,655.63
2. Loss of Rental	4 days x S\$ 125.19	S\$	500.76
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

### Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE]      **Total Claims**      S\$      **2,478.39**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

# COMFORTDELGRO

### Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** **Hyundai Ioniq SH6610H , SKB7799S** **ON 02-Jun-21 10:30**  
**ALONG** **MOULMEIN RD TWDS NEWTON**

I / We **CHONG KIM GUAN** (Hirer) NRIC No.: **SXXXX878J**

and/or (Relief) NRIC No.: **SXXXX878J**

Taxi Number **SH6610H**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **02-Jun-2021**

Name of Hirer **CHONG KIM GUAN**

Hirer NRIC **SXXXX878J**

Signature :



Address **916 HOUGANG AVENUE 9 #02-12**  
**530916**

Contact No. **98331530**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,655.63 (Repair Cost), S\$525.57 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SH 6610H that was damaged pursuant to the accident which occurred on 02/06/2021 (date) along MOULMEIN RD (location) involving vehicle no/s SKB 7799S. This is pursuant to the inspection conducted on 04/06/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SH 6610H make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SH 6610H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 3<sup>rd</sup> (day) of Nov (month) 2021 (year)



MTH

Signed by appointed surveyor

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
11 LOYANG DRIVE  
SINGAPORE 508960

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 1

8010004  
AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SH 6610H

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
14.11.2019

CHASSIS CODE  
KMHC851CVLU188541

INV. NO/DATE  
91569633 14.06.2021

JOB NO.  
305471968

ODOMETER READING

DATE/TIME IN  
02.06.2021 16:20

Description : 3P 02.06.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-0573	PANEL-FENDER RH#	1	588.80	20.00	471.04
0002	04-01-0104-3913	EMBLEM-BLUE DRIVE RH	1	26.60	20.00	21.28
SUB-TOTAL				:		492.32
JOB NATURE						
0001	PB	PANEL BEATING		525.00		525.00
0002	SP	SPRAYPAINT CHARGE		500.00		500.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.		30.00		30.00
SUB-TOTAL				:		1,055.00

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91569633	1,655.63	

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

**VEHICLE NO**  
SH 6610H

**MAKE**  
HYUNDAI

**MODEL**  
IONIQ(G3)

**DATE OF REG**  
14.11.2019

**CHASSIS CODE**  
KMHC851CVLU188541

**INV. NO/DATE**  
91569633 14.06.2021

**JOB NO.**  
305471968

**ODOMETER READING**

**DATE/TIME IN**  
02.06.2021 16:20

Items total		1,547.32
Add GST @	7.000 %	108.31
Invoice amount		1,655.63

Issued by : KATHERINETAN 14.06.2021 14:43:36  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED / OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91569633	1,655.63	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CT21060018

Date: 14 June 2021



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	02/06/2021 @ 10:30 hrs
ALONG	MOULMEIN RD TWDS NEWTON
INVOLVING	SKB7799S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH6610H** (the "Taxi"). The Taxi was hired to **CHONG KIM GUAN IC NO SXXXX878J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



JFS OPERATED (TIME)		DATE		NAME OF DRIVER		MILEAGE READING						MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
	TO		FROM										FROM	TO
		30.5		NCS		2	3	0	3	6	4	175-	1630	0140
		31.5		CF		2	3	0	5	7	5	211	7.00	16.10
		31.5		NCS		2	3	0	7	6	7	192	1630	0055-
		1.6		CF		2	3	0	9	7	8	210	7.00	16.05
		1.6		NCS		2	3	1	1	8	2	204	1625-	0040
		2.6		CF		2	3	1	3	2	3	140	7.00	16.10
		2/b		SHT 6610 H.									16:20	
		5/b		Accident Repair @ Loyang J.										11:00

INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SKB7799S

Date of Accident

02/06/2021



Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **29/06/2020 - 28/06/2021**

Requested By ..... **Huang Xiao Yan (COMFORTDEL...**

Requested Date ..... **02/06/2021 17:08**

### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SH6610H



**ACCIDENT INVOLVING SKB 7799S & SH 6610H ALONG/AT TOWARDS THOMSON ROAD ON 02/06/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Tue 6/22/2021 10:28 AM

To: jasonkcapl@gmail.com <jasonkcapl@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref:CC4/AIG21006393/T1rs3

**TAN KENG CHOON - BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SKB 7799S & SH 6610H ALONG/AT TOWARDS THOMSON ROAD ON 02/06/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SH 6610H against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as your vehicle cut into Third Party's lane and collided with Third Party who was moving in his lane. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Jun 2021 18:19	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] Lee Su Li
2	03 Jun 2021 18:19	Clm Veh Model Changed	(205659) HYUNDAI AE IONIQ 1.6 (A).	[A] Lee Su Li
3	03 Jun 2021 18:19	Clm Created	Reg No: SH6610H. Acct Date: 2021/06/02. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	03 Jun 2021 18:19	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	03 Jun 2021 18:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/14	[A] Lee Su Li
6	03 Jun 2021 18:19	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	03 Jun 2021 18:19	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[A] Merimen Administrator
8	03 Jun 2021 18:19	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	03 Jun 2021 18:22	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
10	03 Jun 2021 18:22	Label Added	(23):Express.	[A] Lee Su Li
11	08 Jun 2021 10:20	Adj Adjuster Assigned	ACCUSER4 -> MOHD TAUFIKH BIN HAMID	[A] Lee Su Li
12	22 Jun 2021 07:28	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	22 Jun 2021 07:28	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	22 Jun 2021 07:28	Clm Dtl Modified	JPJ Reg. Date: -> 2019/11/14.	[A] JOANNE LEE KHANG MIN
15	22 Jun 2021 07:28	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	11 Aug 2021 17:04	Video Downloaded	Downloaded TP VIDEO	[I] Chew, Mavis
17	05 Oct 2021 09:39	Video Downloaded	Downloaded TP VIDEO	[I] Chew, Mavis
18	05 Oct 2021 09:47	Video Downloaded	Downloaded TP VIDEO	[I] Chew, Mavis
19	29 Oct 2021 20:19	Adj Mandate Request	Cur.Reg:2183.20:Lia:100%*Quantum:(a)CORw/GST:\$1,655.63+(b)LOR(3days x \$125.19):\$375.57+(c) LOU(3days x \$50) : \$150+(d)GIA search fee:\$2=Total:\$2,183.20*Recommend 2 repair days +1PR S= 3Days	[A] Jaslin Kok Chin Yi
20	02 Nov 2021 10:35	Video Downloaded	Downloaded TP VIDEO	[I] MdNoor, Norsiah
21	02 Nov 2021 10:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/14	[I] MdNoor, Norsiah
22	02 Nov 2021 10:43	Adj Mandate Set	Approved:2183.20.	[I] MdNoor, Norsiah

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2699329	03 Jun 2021 18:24:00	TP Case (Insurer)	Motor	LKK Auto Consultants	AIG Asia Pacific	SH6610H	SKB7799S	11.00

				Pte Ltd	Insurance Pte. Ltd. (Express)			
2703125	22 Jun 2021 07:28:50	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SH6610H	SKB7799S	11.00
2715835	11 Aug 2021 16:24:52	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SH6610H	Jaslin Kok Chin Yi	xx.xx