

Our Ref: CC0621/SHB3065M/JW(st)
Date: 24.06.2021

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY, AIG BUILDING #07-16
Singapore 079120

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 01.06.2021 INVOLVING SHB3065M & GBF6848B ALONG CRANE RD

Workshops

We are the authorised repair workshop for CityCab Pte Ltd, the owner of vehicle No SHB3065M, which was involved in the captioned accident with your insured vehicle No GBF6848B.

Braddell
205 Braddell Road
Singapore 579701

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,610.48
2. Loss of Rental	2 days x S\$ 125.19	S\$	250.38
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,022.86**

A copy each of the following supporting documents marked [X] is enclosed:

- | | |
|--|---|
| [X] Original Repair Bill | [X] Letter of Authority from Owner/Hirer/Operator |
| [X] GIA/Police Report(s) | [X] Rental Rate Letter |
| [X] LTA/GIA Search Slip(s) | [X] Downtime/Mileage Record |
| [] Survey Report / Bill | [] Witness Statement / Accident Scene Photo(s) |
| [] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance | |
| [] Tow Chit / PIR / Hirer's IRAS / Others : | |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHB3065M , GBF6848B
CRANE RD BEFORE ONAN RD JUNCTION****ON 01-Jun-21 10:00**

I / We

KOO CHUN HENG(Hirer) NRIC No.: **SXXXX188J**

and/or

MOHD RAFFIUDEEN S/...(Relief) NRIC No.: **SXXXX171G**

Taxi Number

SHB3065M

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

01-Jun-2021

Name of Hirer

KOO CHUN HENG

Hirer NRIC

SXXXX188J

Signature :



Address

**631 BEDOK RESERVOIR ROAD #03-...
470631**

Contact No.

84034199

Name of Relief

MOHD RAFFIUDEEN S/O MOHD ALI

Relief NRIC

SXXXX171G

Signature :



Address

**134 BEDOK RESERVOIR ROAD 09-1225
470134**

Contact No.

96363429

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,950.00** (Global Sum) for vehicle no. **SHB 3065M** that was damaged pursuant to the accident which occurred on **01/06/2021** (date) along **CRANE ROAD BEFORE ONAN ROAD JUNCTION** (location) involving vehicle no/s **GBF 6848B**.

This is pursuant to the inspection conducted on **03/06/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CITYCAB PTE LTD** ("the third party claimant") of vehicle no. **SHB 3065M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 3065M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10th (day) of Sept (month) 2021 (year).



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document."

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHB3065M

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
10.07.2019

CHASSIS CODE
KMHC851CVKU164754

INV. NO/DATE
91569658 14.06.2021

JOB NO.
305471872

ODOMETER READING

DATE/TIME IN
03.06.2021 09:20

Description : 3P 01.06.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0002	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0003	04-01-0104-1150	PROTECTOR MAT	1	50.00	0.00	50.00
0004	28-01-0302-2018	FUEL TANK LID (PETROL ONLY) CCTPL	1	15.00	0.00	15.00
SUB-TOTAL :						450.12

JOB NATURE

0001	PB	PANEL BEATING		0.00		0.00
0002	SP	SPRAYPAINT CHARGE		500.00		500.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.		30.00		30.00

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91569658	1,610.48	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHB3065M

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
10.07.2019

CHASSIS CODE
KMHC851CVKU164754

INV. NO/DATE
91569658 14.06.2021

JOB NO.
305471872

ODOMETER READING

DATE/TIME IN
03.06.2021 09:20

S/No	Part No.	Qty	Unit Price	%Disc	Net
0004	PB				
	PANEL BEATING		525.00		525.00
		SUB-TOTAL	:		1,055.00

Items total	1,505.12
Add GST @ 7.000 %	105.36
Invoice amount	1,610.48

Issued by : CHEWBEELING 14.06.2021 15:59:19
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91569658	1,610.48	

Our Ref: CC21060004



Date: 14 June 2021

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 01/06/2021 @ 10:00 hrs
ALONG CRANE RD BEFORE ONAN RD JUNCTION
INVOLVING GBF6848B

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB3065M** (the "Taxi"). The Taxi was hired to **KOO CHUN HENG IC NO SXXXX188J** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
TO	FROM					TO	
2302		3/6	SHB 3065M			0920	
1630		4/6	Accident repair @ Loyang				1640
0007							
2322							
16.00							
0010							
17.00							
2246							
1825							
0032							

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBF6848B

Date of Accident

01/06/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **16/02/2021 - 15/02/2022**

Requested By **Por Moy Juan (COMFORTDELG...**

Requested Date **01/06/2021 12:24**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SMB 3065 m

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 5 July 2021 1:38 PM
To: gamac1999@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING GBF 6848B(AIG) AND SHB 3065M AT/ALONG CRANE ROAD CARPARK LOT ON 01/06/2021

05 July 2021

M/s Gemac Electric Services (1999)
Driver: Loh Ing Chee

[By Email Only]

Dear Sir/Madam,

You Ref: GBF6848B
Our Ref: CC4/AIG21006391/T1pa3
ACCIDENT INVOLVING GBF 6848B(AIG) AND SHB 3065M AT/ALONG CRANE ROAD CARPARK LOT ON 01/06/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHB3065M against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your vehicle collided onto third party parked vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Jun 2021 17:47	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] HOW MEI KWAN
2	03 Jun 2021 17:47	Clm Veh Model Changed	(205282) HYUNDAI AE IONIQ HEV DCT 1.6 (A).	[A] HOW MEI KWAN
3	03 Jun 2021 17:47	Clm Created	Reg No: SHB3065M. Acct Date: 2021/06/01. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] HOW MEI KWAN
4	03 Jun 2021 17:47	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	03 Jun 2021 17:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/14	[A] HOW MEI KWAN
6	03 Jun 2021 17:47	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	03 Jun 2021 17:47	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp res)	[A] Merimen Administrator
8	03 Jun 2021 17:47	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	03 Jun 2021 17:47	Assignment 1st Accessed		[A] LEE SU THING
10	03 Jun 2021 17:48	Label Added	(23):Express.	[A] HOW MEI KWAN
11	03 Jun 2021 17:48	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
12	12 Jul 2021 09:09	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	12 Jul 2021 09:09	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	12 Jul 2021 09:09	Clm Dtl Modified	JPJ Reg. Date: -> 2019/07/10.	[A] JOANNE LEE KHANG MIN
15	12 Jul 2021 09:09	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	15 Jul 2021 16:43	Adj Mandate Request	Cur.Req:1962.86:Liability: 100%(B23) *Quantum: (a)CORw/GST: \$1,610.48 + (b)LOR(2days x \$125.19): \$250.38 +(c)LOI(2days x \$50):\$100.00+(d)LTA/GIA search fee: \$2.00= Total: \$1,962.86 *3 recom	[A] CHEW HSIAO TONG
17	15 Jul 2021 17:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/14	[I] Loh, Chee-Heng
18	15 Jul 2021 17:43	Adj Mandate Set	Approved:1962.86.	[I] Loh, Chee-Heng

Date From    Date To    Audit Type 

ACTIVITY

[28/06/2021 15:51] CHEW HSIAO TONG:
Called OID Mr Loh at 9389 9949 as per TP GIA. Not pick up.
[10/06/2021 12:33] CHEW HSIAO TONG:
Called OID Mr Loh at 9389 9949 as per TP GIA. Not pick up
[04/06/2021 14:10] HOW MEI KWAN:
OINR. To send out first letter.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2699324	03 Jun 2021 17:54:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHB3065M	GBF6848B	11.00
2708127	12 Jul 2021 09:09:59	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB3065M	GBF6848B	11.00

