

Shiau Chan (LKKAuto)

From: Bryan Ang (LKKAuto)
Sent: Thursday, 14 October 2021 11:59 am
To: Shiau Chan (LKKAuto)
Subject: FW: TP / FBP 5886U / 256866 / SEEK MANDATE

Hi Shiau Chan

Workshop agree LS 3,4k with 4 days of repair. No need to email MSIG, just submit our report.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Douglas Ong <douglas_ong@sg.msig-asia.com>
Sent: Thursday, 14 October 2021 10:25 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Rajah Kumar <rajah_kumar@sg.msig-asia.com>
Subject: TP / FBP 5886U / 256866 / SEEK MANDATE

Hi Shiau Chan

Appreciate if you can negotiate as follows:

Mandate cost of repair @ \$3,400.00
3 to 4 working days.

Let us know whether workshop accepts. Thanks.

 Please note that our Customer Service Centre will accept walk-ins by appointments only.

For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.

Best Regards

Douglas Ong

Claims Services

D: +65 6594 2541 | F: +65 6225 7402 | douglas_ong@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F:

+65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD INSURANCE GROUP**

Please note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data for the purpose of assessing your claim. This may include disclosing and sharing your personal data with our service providers and/or with other insurers in the general

insurance industry, including the General Insurance Association of Singapore, for the proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws (collectively, "the Purpose"). We may also need to disclose or share your personal data with service providers who are sited outside Singapore for the Purpose.

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Wednesday, 29 September 2021 1:37 PM
To: Douglas Ong <douglas_ong@sg.msig-asia.com>
Cc: SUR <sur@lkkauto.com>
Subject: TP / FBP 5886U / 256866 / SEEK MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Douglas,

Enclosed herewith FBP 5886U report.

Please let us have your approval.

Photos uploaded in merimen.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)