

Summer Lee (LKK Auto)

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Sent: Thursday, 3 June, 2021 4:26 PM
To: Pauline Tham
Cc: SUR; Admin-D (LKKAuto); assignments
Subject: RE: OUR REF: SNM21D203153/C02/GBH2905K/THAMYL & YOUR REF: SMX2985P, TO CONDUCT PRS

Dear Pauline,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 3 June 2021 4:01 PM
To: JWG CLAIMS <jwg.claims@yahoo.com>
Cc: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OUR REF: SNM21D203153/C02/GBH2905K/THAMYL & YOUR REF: SMX2985P, TO CONDUCT PRS

Without Prejudice

Hi Sir,

Thanks for reply

Hi LKK

Please conduct PRS

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: JWG CLAIMS <jwg.claims@yahoo.com>

Sent: Thursday, June 3, 2021 3:47 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: Re: OUR REF: SNM21D203153/C02/GBH2905K/THAMYL & YOUR REF: SMX2985P, TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/Madam,

We would like to engage LKK to conduct the PRI.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A
#03-08 AMK AutoPoint
Singapore 568047

TEL: 8498 0038 | FAX: 6909 9592

On Thursday, 3 June 2021, 03:21:58 pm SGT, Pauline Tham <pauline.tham@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, June 3, 2021 2:53 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; jwg.claims@yahoo.com
Subject: OUR REF: SNM21D203153/C02/GBH2905K/THAMYL & YOUR REF: SMX2985P, TO CONDUCT PRS

PREJUDICE

WITHOUT

via EMAIL Only

Dear Pauline,

Please **conduct PRS SMX2895P** soonest possible.

Please contact our claims department **Pauline Tham 6389 6541** the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. [All correspondence should be made via email claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: JWG CLAIMS <jwg.claims@yahoo.com>
Sent: Thursday, June 3, 2021 1:59 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI ARRANGEMENT FOR VEHICLE: SMX2985P

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Without Prejudice

Dear Sir/Madam,

ACCIDENT INVOLVING SMX2985P & GBH2905K ALONG JLN MASJID TOWARDS CHANGI ROAD ON 03/06/2021 @ 0905HRS.

We are instructed to notify you of a road accident on **03 June 2021** at about **09:05 hours** along **JLN MASJID TOWARDS CHANGI ROAD** involving our client's vehicle registration number **SMX2985P** and vehicle registration number **GBH2905K** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Kindly send us a survey list to choose from.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

TEL: 8498 0038 | FAX: 6909 9592