

## Manivel Priyadarshini

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**From:** Derrick Tan  
**Sent:** Tuesday, 8 June 2021 8:45 am  
**To:** Stina Chen  
**Cc:** Manivel Priyadarshini  
**Subject:** RE: FW: [External] Pegasus Ref: VSR21-16056; Accident involving SMM6425X (Grab) & SMW1145J on 03.06.2021

Hi Stina,

Noted with thanks.

Please advise if you require the surveyor report.

Best Regards,

**Derrick Tan**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**  
64 Cecil Street, #04/#05 IOB Building, Singapore 049711  
**Tel: 6347 6100, Ext – 264**

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**From:** Stina Chen <stina.chen@grab.com>  
**Sent:** Monday, 7 June 2021 8:28 pm  
**To:** Derrick Tan <DerrickTan@iii.com.sg>  
**Cc:** Manivel Priyadarshini <manivel@iii.com.sg>  
**Subject:** Re: FW: [External] Pegasus Ref: VSR21-16056; Accident involving SMM6425X (Grab) & SMW1145J on 03.06.2021

Sorry Derrick miss out your email.

Noted, we will not claim under OD and revert as RO only

Thanks.

**Stina Chen** / Associate - Insurance &  
Claims [stina.chen@grab.com](mailto:stina.chen@grab.com) / +65 90663588 **Grab** 18 Sin  
Ming Lane, #01-08 Midview City Singapore  
573960 <https://www.grab.com>



On Mon, Jun 7, 2021 at 8:15 PM Stina Chen <[stina.chen@grab.com](mailto:stina.chen@grab.com)> wrote:

Hi Derrick and Priya

Just to confirm, this vehicle is within repair limit right?

If yes, we will not claim OD, workshop will proceed the repair at their end

Await your confirmation.

Thanks.

**Stina Chen** / Associate - Insurance &  
Claims [stina.chen@grab.com](mailto:stina.chen@grab.com) / +65 90663588 **Grab** 18 Sin  
Ming Lane, #01-08 Midview City Singapore  
573960 <https://www.grab.com>



On Mon, Jun 7, 2021 at 6:14 PM Derrick Tan <[DerrickTan@iii.com.sg](mailto:DerrickTan@iii.com.sg)> wrote:

Hi Stina,

Please note this vehicle is within the economical repair limit for repair.

Please advise if you wish for us to authorise the repair or just submit the report on a WP basis and let Pegasus to take over from here.

Thank you.

Best Regards,

**Derrick Tan**

**Motor & Work Injury Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

**Tel: 6347 6100, Ext – 264**

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**From:** Manivel Priyadarshini <[manivel@iii.com.sg](mailto:manivel@iii.com.sg)>

**Sent:** Monday, 7 June 2021 5:19 pm

**To:** Derrick Tan <[DerrickTan@iii.com.sg](mailto:DerrickTan@iii.com.sg)>

**Subject:** FW: [External] Pegasus Ref: VSR21-16056; Accident involving SMM6425X (Grab) & SMW1145J on 03.06.2021

**Importance:** High

Dear Derrick,

Head to rear

OD claim -IV (Grab rental)

Shal I proceed to authorise for repair ?

<< Claim Subfolder		Set/Modify Adjuster Mandate >>	
<b>END INSTRUCTIONS</b>			
		Adjuster Immediate Advice on 07/06/2021 ... <a href="#">View Rpt</a>	
DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.			
		S\$ 33,984.01 (before GST, deductions and Excess) ... <a href="#">View Rpt</a>	
		<input type="radio"/> <b>Revoke</b> Adjuster Direct Offer - Adjuster to Submit Report <i>without</i> direct offer, Insurer will Process Offer <input type="radio"/> <b>Maintain</b> - Maintain Current Mandate of S\$ 0.00 <input type="radio"/> <b>Approve</b> - New Mandate S\$ <input type="text" value="33,984.01"/> ... Your approval limit is: <b>10,000.00</b>	
		Let adjuster decide <input type="button" value="v"/>	

Thank You

Best Regards,

**Priya Manivel**

**Motor & Work Injury Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street, #04/#05 IOB Building, Singapore 049711  
[Tel:63476100](tel:63476100), Ext-284



**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Sent:** Thursday, 3 June 2021 3:58 pm

**To:** Celyn Lim <[celyn.lim@grab.com](mailto:celyn.lim@grab.com)>; 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Derrick Tan <[DerrickTan@iii.com.sg](mailto:DerrickTan@iii.com.sg)>; Manivel Priyadarshini <[manivel@iii.com.sg](mailto:manivel@iii.com.sg)>

**Subject:** FW: [External] Pegasus Ref: VSR21-16056; Accident involving SMM6425X (Grab) & SMW1145J on 03.06.2021

**Importance:** High

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMW1145J](#) and let us have your report urgently.

This claim will be handled by [Ms Priya](#).

\*Kindly upload this survey request email to merimen.

Thank You.

**Tham Sui Hui**

**Motor & Work Injury Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



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**From:** Derrick Tan <[DerrickTan@iii.com.sg](mailto:DerrickTan@iii.com.sg)>

**Sent:** Thursday, 3 June 2021 3:39 pm

**To:** [stina.chen@grab.com](mailto:stina.chen@grab.com); Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Celyn Lim <[celyn.lim@grab.com](mailto:celyn.lim@grab.com)>

**Subject:** FW: [External] Pegasus Ref: VSR21-16056; Accident involving SMM6425X (Grab) & SMW1145J on 03.06.2021

**Importance:** High

Hi Stina,

Thank you for your email.

Aside to Sui Hui,

Please assist to arrange survey for SMM6425X urgently.

Kindly arrange LKK to survey this vehicle the soonest as vehicle is in workshop.

**Pegasus Engineering & Trading Pte Ltd**

**Tel : 6513 7748 | Fax : 6251 3161**

**Add : 74 Kian Teck Road Singapore 628800**

Do also inform them to determine if this is a CTL case upon conducting the survey.

Best Regards,

**Derrick Tan**

**Motor & Work Injury Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

**Tel: 6347 6100, Ext – 264**

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**From:** Stina Chen <[stina.chen@grab.com](mailto:stina.chen@grab.com)>

**Sent:** Thursday, 3 June 2021 3:25 pm

**To:** Derrick Tan <[DerrickTan@iii.com.sg](mailto:DerrickTan@iii.com.sg)>

**Cc:** Celyn Lim <[celyn.lim@grabtaxi.com](mailto:celyn.lim@grabtaxi.com)>

**Subject:** Fwd: [External] Pegasus Ref: VSR21-16056; Accident involving SMM6425X (Grab) & SMW1145J on 03.06.2021

Hi Derrick

Can we have your assistance to arrange survey for this vehicle.

Pegasus would like your side to survey first before they dismantle to justify if this case will total loss.

If that's the case, your surveyor can help to determine too.

Vehicle already in pegasus. 74 Kian Teck Rd

Thanks.

**Stina Chen** / Associate - Insurance &  
Claims [stina.chen@grab.com](mailto:stina.chen@grab.com) / +65 90663588 **Grab** 18 Sin  
Ming Lane, #01-08 Midview City Singapore  
573960 <https://www.grab.com>



----- Forwarded message -----

From: **Johnson Chua** <[johnsonchua@pegasusengrg.com.sg](mailto:johnsonchua@pegasusengrg.com.sg)>

Date: Thu, Jun 3, 2021 at 3:16 PM

Subject: [External] Pegasus Ref: VSR21-16056; Accident involving SMM6425X (Grab) & SMW1145J on 03.06.2021  
To: Yuepei Chen <[stina.chen@grab.com](mailto:stina.chen@grab.com)>  
Cc: Caren Teoh <[chiatheng.teoh@grabtaxi.com](mailto:chiatheng.teoh@grabtaxi.com)>, Celyn Lim <[celyn.lim@grab.com](mailto:celyn.lim@grab.com)>, Vivian Tan <[vivian.pegasusengrg@gmail.com](mailto:vivian.pegasusengrg@gmail.com)>, Pauline Ngu <[pauline.pegasusengrg@gmail.com](mailto:pauline.pegasusengrg@gmail.com)>, Eric Hii <[eric.pegasusengrg@gmail.com](mailto:eric.pegasusengrg@gmail.com)>, Teng Hua <[tenghua.pegasusengrg@gmail.com](mailto:tenghua.pegasusengrg@gmail.com)>

Hi Stina,

Further to our email below, we enclose 6 more photos for your reference.

We await your response in this matter.

Regards,

Johnson Chua

Senior Claims Manager

Pegasus Engineering & Trading Pte Ltd

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Tel : 6513 7748 | Fax : 6251 3161  
Add : 74 Kian Teck Road Singapore 628800

***Make Life a Beautiful Ride***

----- Forwarded message -----

From: **Johnson Chua** <[johnsonchua@pegasusengrg.com.sg](mailto:johnsonchua@pegasusengrg.com.sg)>  
Date: Thu, Jun 3, 2021 at 3:12 PM  
Subject: Pegasus Ref: VSR21-16056; Accident involving SMM6425X (Grab) & SMW1145J on 03.06.2021  
To: Yuepei Chen <[stina.chen@grab.com](mailto:stina.chen@grab.com)>  
Cc: Caren Teoh <[chiatheng.teoh@grabtaxi.com](mailto:chiatheng.teoh@grabtaxi.com)>, Celyn Lim <[celyn.lim@grab.com](mailto:celyn.lim@grab.com)>, Keith Chua <[keith.chua@grab.com](mailto:keith.chua@grab.com)>, Vivian Tan <[vivian.pegasusengrg@gmail.com](mailto:vivian.pegasusengrg@gmail.com)>, Pauline Ngu <[pauline.pegasusengrg@gmail.com](mailto:pauline.pegasusengrg@gmail.com)>, Eric Hii <[eric.pegasusengrg@gmail.com](mailto:eric.pegasusengrg@gmail.com)>, Teng Hua <[tenghua.pegasusengrg@gmail.com](mailto:tenghua.pegasusengrg@gmail.com)>

Hi Stina,

We refer to the above accident.



This is a FR Case due to dax hit into the rear of the Third Party vehicle.

The damage sustained by SMM6425X is very severe (see enclosed photos).

As such, please let us know whether you want to inform India International Insurance to conduct the Pre-Repair Survey before we dismantle the parts.

We await your response.

Regards,

Johnson Chua

Senior Claims Manager

Pegasus Engineering & Trading Pte Ltd

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Tel : 6513 7748 | Fax : 6251 3161  
Add : 74 Kian Teck Road Singapore 628800

***Make Life a Beautiful Ride***

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